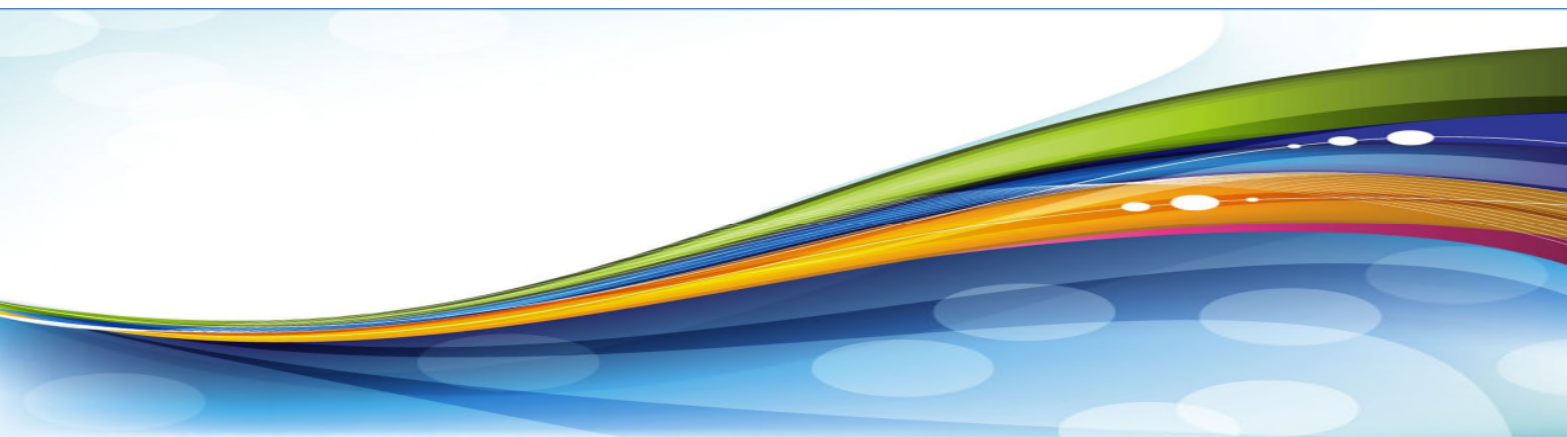




**Coffeyville Regional Medical Center - PSA  
Montgomery County, Kansas  
Community Health Needs Assessment Round #2**



**November 2016**

**VVV Consultants LLC  
Olathe, KS**

# Community Health Needs Assessment

## Table of Contents

### I. Executive Summary

### II. Methodology

- a) CHNA Scope and Purpose
- b) Local Collaborating CHNA Parties (*The identity of any and all organizations with which the organization collaborated and third parties that engaged to assist with the CHNA*)
- c) CHNA and Town Hall Research Process (*A description of the process and methods used to conduct the CHNA, a description of how the organization considered the input of persons representing the community, and an explanation of the process / criteria used in prioritizing such needs*)
- d) Community Profile (*A description of the community served by the facility and how the community was determined*)

### III. Community Health Status

- a) Town Hall CHNA Findings: Areas of Strengths and Areas to Change and/or Improve
- b) County Health Area of Future Focus (*A prioritized description of all of the community needs identified by the CHNA*)
- c) Historical Health Statistics

### IV. Inventory of Existing County Health Resources

- a) *A description of the existing healthcare facilities and other resources within the community available to meet the needs identified through the CHNA*

### V. Detail Exhibits

- a) Patient Origin and Access to Care
- b) Town Hall Attendees, Notes and Feedback (*Who attended with qualifications*)
- c) Public Notice and News
- d) Primary Research Detail

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*\*Italic lines note IRS requirements*

# **I. Executive Summary**

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[VVV Consultants LLC]

## I. Executive Summary

### **Coffeyville Regional Medical Center (Primary Service Area) - 2016 Community Health Needs Assessment (CHNA)**

Creating healthy communities requires a high level of mutual understanding and collaboration among community leaders. The development of this assessment brings together community health leaders and providers, along with local residents, to research and prioritize county health needs and document community health delivery successes. This health assessment will serve as the foundation for community health improvement efforts for the next three years. The last CHNA for Coffeyville Regional Medical Center (Primary Service Area) was published in 2013. The Patient Protection and Affordable Care Act (ACA) requires not-for-profit hospitals to conduct a CHNA every three years and adopt an implementation strategy to meet the needs identified by the CHNA. This assessment was coordinated and produced by VVV Consultants LLC (Olathe, Kansas) under the direction of Vince Vandehaar, MBA.

The CHNA provides benefits to local health service organizations, the hospital, the public health department, as well as the community, in the following ways: 1) Increases knowledge of community health needs and resources; 2) Creates a common understanding of the priorities of the community's health needs; 3) Enhances relationships and mutual understanding between and among stakeholders; 4) Provides a basis upon which community stakeholders can make decisions about how they can contribute to improving the health of the community; 5) Provides rationale for current and potential funders to support efforts to improve the health of the community; 6) Creates opportunities for collaboration in delivery of services to the community; and 7) Provides guidance to the hospital and local health department for how they can align their services and community benefit programs to best meet needs.

Town Hall "Community Health Strengths" cited for Coffeyville Regional Medical Center's Primary Service Area are as follows:

<b>Coffeyville Regional Medical Center (Primary Service Area) - Community Health "Strengths"</b>			
#	Topic	#	Topic
1	Hospital engaged in the community	5	Good education
2	Access to Mental Health services in schools	6	Cancer care
3	Good EMS / Emergency care	7	Friendly community
4	Good youth athletic programs		

Town Hall “Community Health Changes and/or Improvements Ranking” cited for Coffeyville Regional Medical Center’s Primary Service Area are as follows:

<b>2016 Community Health Needs</b>				
<b>Coffeyville Regional Medical Center - Primary Service Area</b>				
<b>Town Hall Priorities (20 Attendees - 77 Votes)</b>				
<b>#</b>	<b>Health Needs to Change and/or Improve</b>	<b>Votes</b>	<b>%</b>	<b>Accum</b>
1	Economic Development (Seek Entrepreneurs, Address Unemployment)	16	20.8%	20.8%
2	Primary Care Providers	15	19.5%	55.8%
3	Chronic Disease Management (Diabetes, Heart Disease, Hypertension, etc.)	12	15.6%	36.4%
4	Affordable / Safe Housing	8	10.4%	66.2%
5	Obesity (Nutrition, Fitness)	8	10.4%	76.6%
6	Teen Pregnancy	5	6.5%	83.1%
<b>Total Town Hall Votes</b>		<b>77</b>		
Other Items Noted: Visiting Specialists (ENT, Dermatology, Pediatrics, Orthopedics), Affordable Healthcare Transportation, Dental Services for Medicaid / Uninsured, Mammography Screening Compliance, 24/Hr Urgent Care Facility and Wellness Education.				

**Key Community Health Needs Assessment Conclusions** from secondary research for Coffeyville Regional Medical Center’s Primary Service Area are as follows:

KANSAS HEALTH RANKINGS: According to the 2016 RWJ County Health Rankings study, Coffeyville Regional Medical Center’s Primary Service Area (Montgomery County, Kansas) had the highest State of Kansas ranking (of 105 counties) in Mortality.

<b>TAB 1. Demographic Profile</b>
<b>TAB 2. Economic/Business Profile</b>
<b>TAB 3. Educational Profile</b>
<b>TAB 4. Maternal and Infant Health Profile</b>
<b>TAB 5. Hospitalization / Providers Profile</b>
<b>TAB 6. Behavioral Health Profile</b>
<b>TAB 7. Risk Indicators &amp; Factors</b>
<b>TAB 8. Uninsured Profile</b>
<b>TAB 9. Mortality Profile</b>
<b>TAB 10. Preventative Quality Measures</b>

- TAB 1: Montgomery County has a population of 33,314 residents as of July 1, 2015, lower than the Kansas Rural Norm of 15,586. The percent change in population in Montgomery County from April 1, 2010 to July 1, 2015 is -6.1%, lower than the Kansas Rural Norm of -3.5%. The percent of white alone persons in Montgomery County is 85.2%, lower than the Kansas Rural Norm of 90.9%. The percent of black or African American alone persons in Montgomery County is 5.8%, higher than the Kansas Rural Norm of 2.2%. The percent of Hispanic or Latino persons in Montgomery County is 6.3%, higher than the Kansas Rural Norm of 3.8%. The percent of foreign born person in Montgomery County is 3.0%, higher than the Kansas Rural Norm of 1.6%. The percent of persons age 1 year+ living in the same house as one year ago in Montgomery County is 82.7%, higher than the Kansas Rural Norm of 85.9%. The percent of people 65+ living alone in Montgomery County is 31.2%, higher than the Kansas Rural Norm of 29.1%. The number of Veterans in Montgomery County is 2,624, higher than the Kansas Rural Norm of 1,187. The population per square mile in Montgomery County is 55.1, higher than the Kansas Rural Norm of 27.6. The number of violent crimes in Montgomery County is 504.0, higher than the Kansas Rural Norm of 268.0. The percent of children in single-parent households in Montgomery County is 38.0%, higher than the Kansas Rural Norm of 30.3%. The percent of people living below poverty in Montgomery County is 18.2%, higher than the Kansas Rural Norm of 16.4%. The percent of limited access to healthy foods in Montgomery County is 3.0%, lower than the Kansas Rural Norm of 11.0%. The percent of people 65+ with low access to a grocery store in Montgomery County is 2.5%, lower than the Kansas Rural Norm of 5.4%. The rate of voter turnout in Montgomery County is 62.5, lower than the Kansas Rural Norm of 64.9.
- TAB 2: The number of households in Montgomery County is 13,706, higher than the Kansas Rural Norm of 6,294. The median household income in Montgomery County is \$40,716, lower than the Kansas Rural Norm of \$42,955. The per capita income in the past 12 months in Montgomery County is \$20,912, lower than the Kansas Rural Norm of \$22,167. The number of housing units in Montgomery County is 16,455, higher than the Kansas Rural Norm of 7,390. The median value of owner-occupied housing units in Montgomery County is \$72,400, lower than the Kansas Rural Norm of \$77,062. The owner-occupied housing rate in Montgomery County is 70.1, lower than the Kansas Rural Norm of 73.1. The percent of severe housing problems in Montgomery County is 15.0%, higher than the Kansas Rural Norm of 10.8%. The homeowner vacancy percent in Montgomery County is 5.1%, higher than the Kansas Rural Norm of 2.3%. The percent of renters in Montgomery County spending 30% or more of their household income on rent is 50.2%, higher than the Kansas Rural Norm of 42.3%. The total retail sales per capita in Montgomery County equal \$10,165, higher than the Kansas Rural Norm of \$8,376. All firms in Montgomery County total 883, lower than the Kansas Rural Norm of 1,195. Total employment in Montgomery County is 2,589, higher than the Kansas Rural Norm of 1,195. Total employment in Montgomery County equals 12,923, higher than the Kansas Rural Norm of 5,259. The percent of food insecurity in Montgomery County is 17.0%, higher than the Kansas Rural Norm of 15.5%. The percent of persons who are low income with low access to a grocery store in Montgomery County is 2.8%, lower than the Kansas Rural Norm of 10.5%. The percent of low income persons who are SNAP participants in Montgomery County is 32.9%, higher than the Kansas Rural Norm of 25.0%. The percent of households without a vehicle in Montgomery County is 9.4%, higher than the Kansas Rural Norm of 6.2%. The mean travel time to work for workers age 16 years+ is 16.7 minutes, lower than the Kansas Rural Norm of 19.5 minutes. The percent of Montgomery County residents with a long commute driving alone is 16.0%, lower than the Kansas Rural Norm of 23.4%.

- TAB 3: The percent of students available for the free lunch program in Montgomery County is 52.1%, higher than the Kansas Rural Norm of 45.4%. The percent of children in poverty in Montgomery County is 25.0%, higher than the Kansas Rural Norm of 23.6%. The student-to-teacher ratio in Montgomery County is 14.1, higher than the Kansas Rural Norm of 11.8. The percent of persons age 25 years+ in Montgomery County who have a Bachelor's degree or higher is 16.4%, lower than the Kansas Rural Norm of 18.9%.
- TAB 4: The percent of births where the mother smoked during pregnancy in Montgomery County is 25.0%, higher than the Kansas Rural Norm of 22.6%. The percent of all births in Montgomery County occurring to teens (15-19) is 11.2%, higher than the Kansas Rural Norm of 9.4%. The percent of births occurring to unmarried women in Montgomery County is 50.5%, higher than the Kansas Rural Norm of 42.1%. The average monthly rate of WIC participation per 1,000 population in Montgomery County is 29.7, higher than the Kansas Rural Norm of 24.3.
- TAB 5: The ratio of the population in Montgomery County to primary care physicians is 2,640:1, higher than the Kansas Rural Norm of 2,090:1. The percent of births with inadequate birth spacing in Montgomery County is 14.9%, higher than the Kansas Rural Norm of 12.0%. The number of preventable hospital stays in Montgomery County is 79.0, higher than the Kansas Rural Norm of 73.2. The Heart Disease hospital admission rate in Montgomery County is 117.3, lower than the Kansas Rural Norm of 293.4. The Congestive Heart Failure hospital admission rate in Montgomery County is 160.3, lower than the Kansas Rural Norm of 191.2. The Bacterial Pneumonia hospital admission rate in Montgomery County is 315.4, lower than the Kansas Rural Norm of 406.7. The injury hospital admission rate in Montgomery County is 1,163.5, higher than the Kansas Rural Norm of 1,061.7.
- TAB 6: The percent of Depression in the Medicare population in Montgomery County is 21.4%, higher than the Kansas Rural Norm of 16.3%. The percent of alcohol-impaired driving deaths in Montgomery County is 32.0%, lower than the Kansas Rural Norm of 42.2%.
- TAB 7: The percent of adults tested and diagnosed with high Cholesterol in Montgomery County is 45.9%, higher than the Kansas Rural Norm of 40.6%. The percent of adult obesity in Montgomery County is 35.0%, higher than the Kansas Rural Norm of 33.5%. The percent of adults who currently smoke cigarettes in Montgomery County is 31.0%, higher than the Kansas Rural Norm of 23.4%. The percent of adults diagnosed with Hypertension in Montgomery County is 47.3%, higher than the Kansas Rural Norm of 36.7%. The percent of adults in Montgomery County with doctor diagnosed Arthritis is 34.4%, higher than the Kansas Rural Norm of 31.7%. The percent of physical inactivity in Montgomery County is 27.0%, lower than the Kansas Rural Norm of 29.7%. The percent of poor or fair health in Montgomery County is 17.0%, higher than the Kansas Rural Norm of 14.6%. The percent of the population in Montgomery County served unaffected by SDWA nitrate violations is 100.0%, higher than the Kansas Rural Norm of 94.8%. The rate of sexually transmitted infections in Montgomery County is 429.5, higher than the Kansas Rural Norm of 262.0.

- TAB 8: The percent of residents uninsured in Montgomery County is 16.0%, higher than the Kansas Rural Norm of 15.5%.
- TAB 9: The infant mortality rate in Montgomery County is 4.4, lower than the Kansas Rural Norm of 6.4. The age-adjusted mortality rate per 100,000 population in Montgomery County is 879.9, higher than the Kansas Rural Norm of 839.2. The age-adjusted years of potential life lost due to traffic injury in Montgomery County is 944.8, lower than the Kansas Rural Norm of 957.4. The age-adjusted Cancer mortality rate per 100,000 population in Montgomery County is 195.3, higher than the Kansas Rural Norm of 184.9. The age-adjusted Heart Disease mortality rate per 100,000 population in Montgomery County is 179.8, lower than the Kansas Rural Norm of 193.2. The age-adjusted Chronic Lower Respiratory Disease mortality rate per 100,000 population in Montgomery County is 60.6, higher than the Kansas Rural Norm of 58.6. The age-adjusted traffic injury mortality rate per 100,000 population in Montgomery County is 19.9, lower than the Kansas Rural Norm of 23.1. The age-adjusted unintentional injuries mortality rate per 100,000 population in Montgomery County is 62.0, higher than the Kansas Rural Norm of 50.9.
- TAB 10: The percent of access to exercise opportunities in Montgomery County is 75.0%, higher than the Kansas Rural Norm of 43.9%. The percent of infants fully immunized at 24 months in Montgomery County is 62.4%, lower than the Kansas Rural Norm of 67.8%. The percent of adults age 65 years and older who were immunized against Influenza during the past 12 months is 59.9%, higher than the Kansas Rural Norm of 42.9%. The percent of adults in Montgomery County who reported consuming fruit less than one time per day is 49.4%, higher than the Kansas Rural Norm of 46.1%. The percent of adults in Montgomery County who reported consuming vegetables less than one time per day is 28.8%, higher than the Kansas Rural Norm of 26.1%. The percent of Diabetic monitoring in Montgomery County is 80.0%, lower than the Kansas Rural Norm of 83.8%. The percent of mammography screenings in Montgomery County is 56.0%, higher than the Kansas Rural Norm of 54.8%.



## **Key 2016 Community Feedback Conclusions**

**In August 2016, Coffeyville Regional Medical Center (CRMC) collected stakeholder feedback from their primary service area consumers, community leaders and groups, public and other organizations, and other providers. These stakeholders (N=144) provided the following community feedback insights via an online perception survey:**

- 68.8% of CRMC primary service area stakeholders would rate the overall quality of healthcare delivery in their community as either Very Good or Good, with Very Good being the highest ranking.
- CRMC primary service area stakeholders are satisfied with the following services: Ambulance Services and Eye Doctor / Optometrist.
- CRMC primary service area stakeholders are not satisfied with the following services: Child Care, Dentists, Family Planning Services, Mental Health Services, Nursing Home, Primary Care, Public Health Department and Specialists.
- 77.8% of CRMC primary service area stakeholders have received healthcare services outside of their community over the past two years.
- CRMC primary service area stakeholders perceive the following causes of disease or disability a problem in their community: Drugs/Substance Abuse, Mental Illness, Obesity, Poverty, Teen Pregnancy and Wellness.

As seen below, the community still senses a health need for Social and Economic Factors (Unemployment, Education, Children in Poverty, Inadequate Social Support, etc.), Teen Pregnancy, Obesity (Nutrition and Fitness), Chronic Disease Management, Diabetes Education and Access to Primary Care Providers.

<b>Coffeyville Regional Medical Center (Primary Service Area) - Coffeyville, KS N=224</b>						
<b>3. From our last CHNA (2013), a number of health needs were identified as priorities. Are any of these 2013 CHNA needs still an "Ongoing Concern" in the Coffeyville Regional Medical Center primary service area?</b>						
<b>Answer Options</b>	<b>Not a Concern Anymore</b>	<b>Somewhat of a Concern</b>	<b>Major Concern</b>	<b>Concern %</b>	<b>Response Count</b>	<b>Most Pressing Rank</b>
<b>Social and Economic Factors (Unemployment, Education, Children in Poverty, Inadequate Social Support, etc.)</b>	18	58	143	91.8%	219	2
<b>Teen Pregnancy</b>	21	121	74	90.3%	216	4
<b>Obesity (Nutrition and Fitness)</b>	26	84	111	88.2%	221	1
<b>Chronic Disease Management</b>	31	105	80	85.6%	216	4
<b>Diabetes Education</b>	34	106	76	84.3%	216	4
<b>Access to Primary Care Providers</b>	39	62	116	82.0%	217	3
<b>Dental Services</b>	61	98	56	71.6%	215	7
<b>Cancer Services</b>	86	69	54	58.9%	209	8

## **II. Methodology**

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## II. Methodology

### a) Scope and Purpose

The new federal Patient Protection and Affordable Care Act requires that each registered 501(c)3 hospital conduct a Community Health Needs Assessment (CHNA) at least once every three years and adopt a strategy to meet community health needs. Any hospital who has filed a 990 is required to conduct a CHNA. IRS Notice 2011-52 was released in late fall of 2011 to give notice and request comments.

#### **JOB #1: Meet/Report IRS 990 Required Documentation**

1. A description of the community served by the facility and how the community was determined;
2. A description of the process and methods used to conduct the CHNA;
3. The identity of any and all organizations with which the organization collaborated and third parties that it engaged to assist with the CHNA;
4. A description of how the organization considered the input of persons representing the community (*e.g., through meetings, focus groups, interviews, etc.*), who those persons are, and their qualifications;
5. A prioritized description of all of the community needs identified by the CHNA and an explanation of the process and criteria used in prioritizing such needs; and
6. A description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA.

Section 501(r) provides that a CHNA must take into account input from persons who represent the broad interests of the community served by the hospital facility, including individuals with special knowledge of or expertise in public health. Under the Notice, the persons consulted must also include: Government agencies with current information relevant to the health needs of the community and representatives or members in the community that are medically underserved, low-income, minority populations, and populations with chronic disease needs. In addition, a hospital organization may seek input from other individuals and organizations located in or serving the hospital facility's defined community (e.g., health care consumer advocates, academic experts, private businesses, health insurance and managed care organizations, etc.).

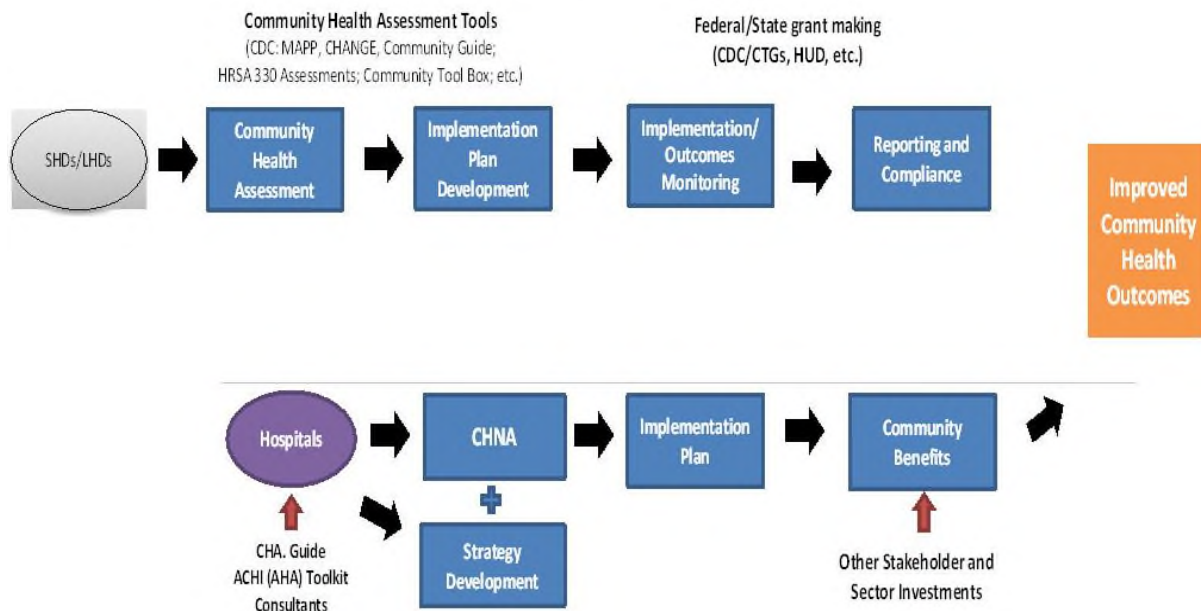
#### **JOB #2: Making a CHNA Widely Available to the Public**

The Notice provides that a CHNA will be considered to be "conducted" in the taxable year that the written report of the CHNA findings is made widely available to the public. The Notice also indicates that the IRS intends to pattern its rules for **making a CHNA "widely available to the public"** after the rules currently in effect for Form 990. Accordingly, an organization would make a **facility's written report** widely available by posting the final report on its website either in the form of (1) the report itself, in a readily accessible format or (2) a link to another organization's website, along with instructions for accessing the report on that website. *The Notice clarifies that an organization must post the CHNA for each facility until the date on which its subsequent CHNA for that facility is posted.*

### **JOB #3: Adopt an Implementation Strategy by Hospital**

Section 501(r) requires a hospital organization to adopt an implementation strategy to meet the needs identified through each CHNA. The Notice defines an “implementation strategy” as a written plan that addresses each of the needs identified in a CHNA by either (1) describing how the facility plans to meet the health need or (2) identifying the health need as one that the facility does not intend to meet and explaining why the facility does not intend to meet it. A hospital organization may develop an implementation strategy in collaboration with other organizations, which must be identified in the implementation strategy. As with the CHNA, a hospital organization that operates multiple hospital facilities must have a separate written implementation strategy for each of its facilities.

Great emphasis has been given to work hand-in-hand with leaders from hospitals, the state health department and the local health department. A common approach has been adopted to create the CHNA, leading to aligned implementation plans and community reporting.



## **IRS Notice 2011-52 Overview**

### **Notice and Request for Comments Regarding the Community Health Needs Assessment Requirements for Tax-exempt Hospitals**

#### **Applicability of CHNA Requirements to “Hospital Organizations”**

The CHNA requirements apply to “hospital organizations,” which are defined in Section 501(r) to include (1) organizations that operate one or more state-licensed hospital facilities, and (2) any other organization that the Treasury Secretary determines is providing hospital care as its principal function or basis for exemption.

#### **How and When to Conduct a CHNA**

Under Section 501(r), a hospital organization is required to conduct a CHNA for each of its hospital facilities once every three taxable years. ***The CHNA must take into account input from persons representing the community served by the hospital facility and must be made widely available to the public. The CHNA requirements are effective for taxable years beginning after March 23, 2012.*** As a result, a hospital organization with a June 30 fiscal year end must conduct an initial CHNA for each of its hospital facilities by June 30, 2013, either during the fiscal year ending June 30, 2015 or during either of the two previous fiscal years.

#### **Determining the Community Served**

A CHNA must identify and assess the health needs of the **community served** by the hospital facility. Although the Notice suggests that geographic location should be the primary basis for defining the community served, it provides that the organization may also take into account the target populations served by the facility (e.g., children, women, or the aged) and/or the facility’s principal functions (e.g., specialty area or targeted disease). *A hospital organization, however, will not be permitted to define the community served in a way that would effectively circumvent the CHNA requirements (e.g., by excluding medically underserved populations, low-income persons, minority groups, or those with chronic disease needs).*

#### **Persons Representing the Community Served**

Section 501(r) provides that a CHNA must take into account input from **persons who represent the broad interests of the community** served by the hospital facility, including individuals with special knowledge of or expertise in public health. Under the Notice, the persons consulted must also include: (1) government agencies with current information relevant to the health needs of the community and (2) representatives or members of medically underserved, low-income, and minority populations, and populations with chronic disease needs, in the community. In addition, a hospital organization may seek input from other individuals and organizations located in or serving the hospital facility’s defined community (e.g., health care consumer advocates, academic experts, private businesses, health insurance and managed care organizations, etc.).

## Required Documentation

The Notice provides that a hospital organization will be required to separately document the CHNA for each of its hospital facilities in a **written report** that includes the following information: 1) a description of the community served by the facility and how the community was determined; 2) a description of the process and methods used to conduct the CHNA; 3) the identity of any and all organizations with which the organization collaborated and third parties that it engaged to assist with the CHNA; 4) a description of how the organization considered the input of persons representing the community (e.g., through meetings, focus groups, interviews, etc.), who those persons are, and their qualifications; 5) a prioritized description of all of the community needs identified by the CHNA and an explanation of the process and criteria used in prioritizing such needs; and 6) a description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA.

## Making a CHNA Widely Available to the Public

The Notice provides that a CHNA will be considered to be **“conducted”** in the taxable year that the written report of the CHNA findings is made **widely available to the public**. The Notice also indicates that the IRS intends to pattern its rules for making a CHNA “widely available to the public” after the rules currently in effect for Forms 990. *Accordingly, an organization would make a facility’s written report widely available by posting on its website either (1) the report itself, in a readily accessible format, or (2) a link to another organization’s website, along with instructions for accessing the report on that website. The Notice clarifies that an organization must post the CHNA for each facility until the date on which its subsequent CHNA for that facility is posted.*

## How and When to Adopt an Implementation Strategy

Section 501(r) requires a hospital organization to adopt an implementation strategy to meet the needs identified through each CHNA. **The Notice defines an “implementation strategy” as a written plan that addresses each of the needs identified in a CHNA by either (1) describing how the facility plans to meet the health need, or (2) identifying the health need as one that the facility does not intend to meet and explaining why the facility does not intend to meet it.** A hospital organization may develop an implementation strategy in collaboration with other organizations, which must be identified in the implementation strategy. As with the CHNA, a hospital organization that operates multiple hospital facilities must have a separate written implementation strategy for each of its facilities.

Under the Notice, an implementation strategy is considered to be “adopted” on the date the strategy is approved by the organization’s board of directors or by a committee of the board or other parties legally authorized by the board to act on its behalf. Further, the formal adoption of the implementation strategy must occur by the end of the same taxable year in which the written report of the CHNA findings was made available to the public. For hospital organizations with a June 30 fiscal year end, that effectively means that the organization must complete and appropriately post its first CHNA no later than its fiscal year ending June 30, 2013, and formally adopt a related implementation strategy by the end of the same tax year. *This final requirement may come as a surprise to many charitable hospitals, considering Section 501(r) contains no deadline for the adoption of the implementation strategy.*

## Year 2015 - IRS and Treasury Finalize Patient Protection Rules for Tax-Exempt Hospitals

ACCOUNTING TODAY 1/2/15

The Internal Revenue Service and the Treasury Department have issued **final regulations** under the Affordable Care Act to protect patients in tax-exempt hospitals from aggressive debt collection practices and to provide other rules for charitable hospitals.

Under the **final regulations**, each Section 501(c)(3) hospital organization is required to meet four general requirements on a facility-by-facility basis: establish written financial assistance and emergency medical care policies; limit the amounts charged for emergency or other medically necessary care to individuals eligible for assistance under the hospital's financial assistance policy; make reasonable efforts to determine whether an individual is eligible for assistance under the hospital's financial assistance policy before engaging in extraordinary collection actions against the individual; and conduct a community health needs assessment, or CHNA, and adopt an implementation strategy at least once every three years. The first three requirements are effective for tax years beginning after March 23, 2010 and the CHNA requirements are effective for tax years beginning after March 23, 2012.

The ACA also added a new Section 4959, which imposes an excise tax for failure to meet the CHNA requirements, and added reporting requirements. These final regulations provide guidance on the entities that must meet these requirements, the reporting obligations relating to these requirements and the consequences for failing to satisfy the requirements. "Charitable hospitals represent more than half of the nation's hospitals and play a key role in improving the health of the communities they serve," wrote Emily McMahon, Deputy Assistant Secretary for Tax Policy at the U.S. Department of the Treasury, in a **blog post** Monday explaining the requirements. "But reports that some charitable hospitals have used aggressive debt collection practices, including allowing debt collectors to pursue collections in emergency rooms, have highlighted the need for clear rules to protect patients. For hospitals to be tax-exempt, they should be held to a higher standard. That is why the Affordable Care Act included additional consumer protection requirements for charitable hospitals, so that patients are protected from abusive collections practices and have access to information about financial assistance at all tax-exempt hospitals."

She noted that as a condition of their tax-exempt status, charitable hospitals must take an active role in improving the health of the communities they serve, establish billing and collections protections for patients eligible for financial assistance, and provide patients with the information they need to apply for such assistance. "These final rules adopt the same framework of proposed regulations but simplify the compliance process for charitable hospitals, while continuing to provide meaningful guidance on protections for patients and requirements to assess community health needs," she added.

Under the new rules, hospitals cannot charge individuals eligible for financial assistance more for emergency or other medically necessary care than the amounts generally billed to patients with insurance (including Medicare, Medicaid, or private commercial insurance). In addition, every tax-exempt hospital must establish and widely publicize a financial assistance policy that clearly describes to patients the eligibility criteria for obtaining financial assistance and the method for applying for financial assistance.

Charitable hospitals are also prohibited from engaging in certain collection methods (for example, reporting a debt to a credit agency or garnishing wages) until they make reasonable efforts to determine whether an individual is eligible for assistance under the hospital's financial assistance policy.

In addition, each charitable hospital needs to conduct and publish a community health needs assessment at least once every three years and disclose on the tax form that it files on an annual basis the steps it is taking to address the health needs identified in the assessment.

Many of the requirements have been in place since the Affordable Care Act passed in 2010, but in response to comments on the proposed regulations, the final rules also expand access to translations for patients, by lowering the threshold for having translations of financial assistance policies available from 10 percent of the community served as proposed, to five percent of the community served or population expected to be encountered by the hospital facility, or 1000 persons, whichever is less, according to McMahon. "The final rules also revise the notification requirements to maintain important protections for patients while making it easier for hospitals to comply with them," she wrote. "General notifications regarding a hospital's financial assistance policy must appear on bills and in the hospital. However, individual written and oral notifications of the hospital's financial assistance policy are now only required when a hospital plans to use extraordinary collections actions, such as reporting a debt to a credit bureau, selling the debt to a third party or garnishing wages."

While charitable hospitals must continue to make a good-faith effort to comply, the rules provide charitable hospitals with time to fully update their policies and programming to implement the changes. But if a charitable hospital fails to meet the consumer protection provisions required by the law, the hospital could have its tax-exempt status revoked. If a hospital fails to properly conduct a community health needs assessment or adopt an implementation strategy, an excise tax will apply, McMahon noted. "However, if a hospital fails to meet a requirement, but the failure is neither willful nor egregious, the hospital can correct and publicly disclose the error to have it excused, thus avoiding revocation of tax-exempt status, but the excise tax would still apply," she wrote.



## **II. Methodology**

### **b) Collaborating CHNA Parties**

Working together to improve community health takes collaboration. Listed below is an in-depth profile of the local hospital and health department CHNA partners:

#### **Coffeyville Regional Medical Center Profile**

**1400 W 4th St, Coffeyville, KS 67337**

**CEO: Mark Woodring**

**About:** Coffeyville Regional Medical Center (CRMC) is a 501(c)3 non-profit, city-owned hospital licensed for 88 beds. On an annual basis, we serve over 45,000 patients from Montgomery, Chautauqua, Labette, Allen, Neosho and Wilson counties in Kansas, as well as Nowata and Craig counties in Oklahoma. Established in 1949, CRMC has grown over the years and expanded its facilities and technology to stay current with today's world. Our mission is to serve our patients and families with the highest quality healthcare.

As a rural hospital, CRMC is surprising because of its large size and wide variety of services. Although we can provide many of the same services you will find in a big city, we take great pride in our friendly and caring staff. Our physicians have lived, worked and been involved in our community for many years. Some have been here 30-plus years; they know you, not only as a patient, but as a friend and neighbor.

Whether you are a patient, family member or visitor, we want you to feel like part of our family when you come through our doors. Any hospital can provide nursing care, but we believe that we go beyond, providing great care with a "tender loving" touch. If you haven't visited CRMC in a while, please choose us, your neighbor, the next time you need hospital services. Come and feel the difference.

**Services:** Coffeyville Regional Medical Center offers a complete continuum of healthcare services. Physicians and other clinical staff are dedicated to serving the Coffeyville community through primary care and advanced medical specialties.

From newborns to end-of-life support, to all the needs in between, the physicians and staff of Coffeyville Regional Medical Center are committed to treating each patient with compassionate, quality health care.

- CANCER/ONCOLOGY SERVICES
  - CANCER SUPPORT GROUP
  - JERRY MARQUETTE RADIATION ONCOLOGY CENTER
  - TATMAN CANCER CENTER
- CARDIOLOGY
  - PACEMAKER CLINIC
- DIAGNOSTIC TESTING & IMAGING
- EMERGENCY DEPARTMENT
  - EMERGENCY MEDICAL SERVICES (EMS)
- HOME HEALTH
- INPATIENT CARE
- LABORATORY
- NEUROLOGY
- OCCUPATIONAL HEALTH
- ORTHOPEDIC SERVICES
  - SELF-ASSESSMENT: HIP & KNEE PAIN
  - SELF-ASSESSMENT: NECK & BACK PAIN
- OUTPATIENT SERVICES
- REHABILITATION
  - AQUATIC SERVICES
  - ARTHRITIS
  - CARDIAC REHABILITATION
  - LYMPHEDEMA
  - OCCUPATIONAL THERAPY
  - PHYSICAL THERAPY
  - RESPIRATORY THERAPY
  - SKILLED NURSING
  - SPEECH THERAPY
  - VITALSTIM THERAPY
- SURGICAL SERVICES
  - EYE SURGERY
  - GENERAL SURGERY
  - GYNECOLOGICAL SURGERY
  - NEUROSURGERY
  - ORTHOPEDIC SURGERY
  - PAIN CLINIC
  - UROLOGICAL SURGERY
- UROLOGY
- WOMEN'S HEALTH
  - CHILDBIRTH CENTER
- WOUND CARE

## **Montgomery County Health Department**

**908 S Walnut, Coffeyville KS 67337**  
**217 E Myrtle Independence, KS 67301**  
**Administrator: Carolyn Muller, RN**

The health department offers a variety of services to prevent disease, promote healthy lifestyle behaviors, and protect the community at large from communicable diseases. Our offices are open 8:30-12:00 and 1:00-5:00 Monday- Friday. Walk In immunization clinics are held each Tuesday 8:30-11:30 and 1:00-4:30. All other services are by appointment.

Our services include Car Seat Checks, Child Care Licensing, Child Health, Chronic Disease Risk Reduction, Community Health Screenings & Education, Disease Investigation, Emergency Preparedness, Healthy Start Home Visits, Immunizations, Allergy or Hormone Injections with doctor's orders, Maternal & Infant program, Teen Pregnancy program, and Women's Health.

**Mission:** The Mission of the Montgomery County Health Department is to prevent disease and prolong life through organized community effort and cooperation among health care providers, business and industry, schools, civic and professional organizations. There will be an emphasis on control of communicable diseases, personal hygiene, early diagnosis and preventative treatment of diseases, and sanitation of the environment.

**The 10 Essential Public Health Services** describe the public health activities that all communities should undertake and serve as the framework for the NPHPS instruments.

Public health systems should...

1. Monitor health status to identify and solve community health problems.
2. Diagnose and investigate health problems and health hazards in the community.
3. Inform, educate, and empower people about health issues.
4. Mobilize community partnerships and action to identify and solve health problems.
5. Develop policies and plans that support individual and community health efforts.
6. Enforce laws and regulations that protect health and ensure safety.
7. Link people to needed personal health services and assure the provision of health care when otherwise unavailable.
8. Assure competent public and personal health care workforce.
9. Evaluate effectiveness, accessibility, and quality of personal and population-based health services.
10. Research for new insights and innovative solutions to health problems.

## II. Methodology

### b) Collaborating CHNA Parties Continued

#### **Consultant Qualifications**



#### **VVV Consultants LLC**

Company Profile: 601 N. Mahaffie, Olathe, KS 66061 (913) 302-7264

#### **VINCE VANDEHAAR, MBA**

##### **Principal Consultant and Owner of VVV Consultants LLC**

VVV Consultants LLC was incorporated on May 28, 2009. With over 30 years of business and faculty experience in helping providers, payors and financial service firms obtain their strategic planning and research and development needs, Vince brings in-depth health industry knowledge, research aptitude, planning expertise and energy. VVV Consultants LLC services are organized, formal processes of listening to the voice of the customer. Vince started his consulting business after working for Saint Luke's Health System (SLHS) of Kansas City for 16 years. *(Note: Saint Luke's Hospital of Kansas City, SLHS's largest hospital, won the Malcolm Baldrige National Quality Award in March of 2003. The Baldrige examiners cited Vince's department as "Best Practice" in the areas of customer satisfaction, market research and evaluation efforts <Kansas City Star 3/10/04>).*

**VVV Consultants LLC** consultants have in-depth experience helping hospitals work with local health departments to engage community residents and leaders to identify gaps between existing health community resources and needs and construct detailed strategies to meet those needs, while still adhering to the hospital's mission and budget. Over the past 20 years, Vandehaar has completed eight comprehensive Baldrige aligned Community Health Needs Assessments for Saint Luke's of Kansas City System facilities (3 campuses) and was contracted to conduct two additional independent department of health consulting projects (prior to IRS 990 regs). To date, VVV has completed 55 CHNA IRS-aligned assessments for Iowa, Kansas, Missouri and Nebraska hospitals and health departments.

Vince Vandehaar, MBA is actively involved in the Kansas City community. He is a member the Greater Kansas City Employee Benefits Association, the Society for Healthcare Strategy and Market Development, the American Marketing Association Kansas City Chapter and Co-Chair of the AMA Kansas City Healthcare Special Interest Group. In addition to these roles, from 2000 to 2008, Vince served as the state chairman for MHA's Data Committee and was a member of KHA's Data Taskforce.

#### **Collaborating Consultants**

##### **Alexa Backman, MBA - VVV Consultants LLC**

##### **Associate Consultant**

Alexa supports all aspects of VVV Consultants LLC healthcare consulting services and is proficient in Microsoft Word, SurveyMonkey, Excel and PowerPoint. Alexa is client focused with a special interest in quality patient health delivery to meet customer needs. Alexa graduated from the University of Kansas with a Bachelor's Degree in Community Health Education in May of 2013. After graduation, Alexa started her career at Cerner Corporation as a Delivery Consultant. In 2015, Alexa received her MBA with a Health Care Management emphasis from RU's Helzberg School of Management.

## II. Methodology

### c) CHNA and Town Hall Research Process

Coffeyville Regional Medical Center's Community Health Needs Assessment (CHNA) process began in June 2016. At that time, an inquiry was made by Mark Woodring, CEO to VVV Consultants LLC to explore the possibility of conducting a comprehensive IRS-aligned CHNA. VVV Consultants LLC then reviewed CHNA experience, in-depth CHNA requirements and regulations, CHNA development options to meet IRS requirements and next steps after option approval.

#### VVV CHNA Deliverables:

- Confirm CRMC service area meets 80-20 Patient Origin Rule.
- Uncover / Document basic secondary research and health of county, organized by 10 TABS.
- Conduct Town Hall meeting to discuss secondary data and uncover / prioritize county health needs.
- Conduct and report CHNA primary research (with valid N).
- Prepare and publish IRS-aligned CHNA report that meets requirements.

To ensure proper CRMC Town Hall representation that meets the 80-20 Rule, a Patient Origin three-year summary was generated and documented the zip codes below as CRMC's Primary Service Area.

Source: Hospital Internal Records						151,156
Coffeyville Regional Medical Center						I/O/C/E
#	ZIP	City	County	Accum	%	3YR Trend
1	67337	Coffeyville	Montgomery	59.7%	59.7%	90,229
2	67301	Independence	Montgomery	70.1%	10.4%	15,774
3	67333	Caney	Montgomery	74.1%	4.0%	5,972
4	67335	Cherryvale	Montgomery	76.0%	1.9%	2,924
5	67340	Dearing	Montgomery	77.6%	1.5%	2,341
6	67351	Liberty	Montgomery	78.6%	1.1%	1,622
7	67364	Tyro	Montgomery	79.1%	0.5%	738
8	67347	Havana	Montgomery	79.6%	0.4%	664
9	67344	Elk City	Montgomery	79.9%	0.4%	564
10	74072	South Coffeyville (OK)	Nowata	84.5%	4.6%	6,899

<b>Coffeyville Regional Medical Center - CHNA Work Plan</b>			
<b>Option C - Project Timeline and Roles 2016</b>			
<b>Step</b>	<b>Date (Start-Finish)</b>	<b>Lead</b>	<b>Task</b>
1	6/8/2016	VVV	Sent VVV quote for review.
2	6/28/2016	Hosp	Select CHNA Option A/B/C. Approve and sign VVV CHNA quote.
3	7/22/2016	VVV	Send out REQCommInvite Excel file. Hospital and health department to fill in PSA stakeholders names, addresses and e-mails.
4	7/22/2016	VVV	Request hospital client to send KHA PO101, PO103 & TOT223E Reports to document service area for FFY 13, 14 and 15. In addition, request hospital to complete three year historical PSA IP/OP/ER/Clinic Patient Origin file (Use ZipPSA_3yrPOrigin.xls).
5	On or before 8/1/2016	VVV	Prepare CHNA Round#2 stakeholder feedback online link. Send text link for hospital review.
6	On or before 8/12/2016	VVV / Hosp	Prepare and send out PR story to local media announcing upcoming CHNA work. Hospital to place.
7	8/12/2016	VVV	Launch and conduct online survey to stakeholders. Hospital will e-mail invite to participate to all stakeholders.
8	8/19/2016	VVV / Hosp	Prepare and send out PR story to local media CHNA survey announcing online CHNA Round #2 feedback. Request public to participate.
9	On or before 8/26/16	VVV	Assemble and complete secondary research. Find and populate 10 TABS. Create Town Hall PowerPoint for presentation.
10	9/6/2016	Hosp	Prepare and send out community Town Hall invite letter and place local ad.
11	9/6/210	VVV / Hosp	Prepare and send out PR story to local media announcing upcoming Town Hall. VVV will mock up PR release to media sources.
12	On or before 9/23/2016	All	Conduct conference call ( <i>time TBD</i> ) with hospital and health department to review Town Hall data and flow.
13	9/29/2016	VVV	Conduct CHNA Town Hall from 5:30-7pm at Windsor Place Events Center in Coffeyville. Review and discuss basic health data plus rank health needs.
14	11/18/2016	VVV	Conduct CHNA Implementation Plan meeting from 11:30-1pm at CRMC. Review and discuss community health needs and develop tactics.
15	On or before 11/30/2016	VVV	Complete analysis. Release draft one and seek feedback from leaders at hospital and health department.
16	On or before 12/15/2016	VVV	Produce and release final CHNA report. Hospital will post CHNA online.
17	30 days prior to end of hospital fiscal year	Hosp	Hold board meetings to discuss CHNA needs and create and adopt an Implementation Plan. Communicate CHNA plan to community.

To meet IRS CHNA requirements, a four-phase methodology was reviewed and approved as follows:

**Phase I—Discovery:**

Conduct a 30-minute conference call with the CHNA Hospital client and county Health Department. Review / Confirm CHNA calendar of events, explain / coach client to complete required participant database and schedule / organize all Phase II activities.

**Phase II—Qualify Community Need:**

A) Conduct secondary research to uncover the following historical community health status for the primary service area. Use Kansas Hospital Association (KHA), Vital Statistics, Robert Wood Johnson County Health Rankings, etc. to document current state of county health organized as follows:

<b>TAB 1. Demographic Profile</b>
<b>TAB 2. Economic/Business Profile</b>
<b>TAB 3. Educational Profile</b>
<b>TAB 4. Maternal and Infant Health Profile</b>
<b>TAB 5. Hospitalization / Providers Profile</b>
<b>TAB 6. Behavioral Health Profile</b>
<b>TAB 7. Risk Indicators &amp; Factors</b>
<b>TAB 8. Uninsured Profile</b>
<b>TAB 9. Mortality Profile</b>
<b>TAB 10. Preventative Quality Measures</b>

B) Gather historical primary research to uncover public health needs, practices and perceptions for hospital primary service areas.

**Phase III—Quantify Community Need:**

Conduct a 90-minute Town Hall meeting with required county primary service area residents. At each Town Hall meeting, CHNA secondary data will be reviewed, facilitated group discussion will occur and a group ranking activity to determine the most important community health needs will be administered.

**Phase IV—Complete Data Analysis and Create Comprehensive Community Health Needs Assessment:**

Post CHNA report findings to meet IRS-aligned CHNA criteria.

After consideration of CHNA stakeholders (sponsoring hospital and local health department), the CHNA Option C was selected with the following project schedule:

Phase I: Discovery.....	June 2016
Phase II: Secondary / Primary Research.....	July 2016
Phase III: Town Hall Meeting.....	September 29, 2016
Phase IV: Prepare / Release CHNA report.....	October 2016

**Detail CHNA Development Steps Include:**

<b>Steps to Conduct Community Health Needs Assessment</b>	
	<b>Development Steps</b>
<b>Step #1 Commitment</b>	<i>Determine interest level of area healthcare leaders (Hospital, Health Dept., Mental Health Centers, Schools, Churches and Physicians, etc.), hold community meeting.</i>
<b>Step #2 Planning</b>	<i>Prepare brief Community Health Needs Assessment Plan. List goals, objectives, purpose, outcome, roles, community involvement, etc. Hold community kick-off meeting.</i>
<b>Step #3 Secondary Research</b>	<i>Collect and report community health published facts. Gather health practice data from published secondary research sources (i.e. census, county health records, behavioral risk factors surveillance, etc.).</i>
<b>Step #4a Primary Research</b>	<i>Conduct Community Roundtable (qualitative research). Review secondary research (Step #3) with community stakeholders. Gather current opinions and identify health needs.</i>
<b>Step #4b Primary Research &lt;Optional&gt;</b>	<i>Collect community opinions (quantitative research). Gather current opinions (valid sample size) regarding community health needs and healthcare practices. If appropriate, conduct Physician Manpower Assessment to determine FTE physician need by specialty.</i>
<b>Steps #5 Reporting</b>	<i>Prepare / Present comprehensive Community Health Needs Assessment report to community leaders with recommended actions to improve health. (Note: Formal report will follow IRS Notice 2011-52 regulations).</i>
V V V Consultants LLC 913 302-7264	



## Overview of Town Hall Community Priority Setting Process

Each community has a wealth of expertise to be tapped for CHNA development. For this reason, a Town Hall is the perfect forum to gather community insight and provide an atmosphere to objectively build consensus and prioritize county health issues.

All Town Hall priority-setting and scoring processes involve the input of key stakeholders in attendance. Individuals and organizations attending the Town Halls were critically important to the success of the CHNA. The following list outlines partners invited to the Town Hall: local hospital, public health community, mental health community, free clinics, community-based clinics, service providers, local residents, community leaders, opinion leaders, school leaders, business leaders, local government, faith-based organizations and persons (or organizations serving them), people with chronic conditions, uninsured community members, low income residents and minority groups.

Coffeyville Regional Medical Center's Town Hall was held on Thursday, September 29, 2016 at the Windsor Place Events Center. Vince Vandehaar and Alexa Backman facilitated this one-and-a-half-hour session with 20 attendees. (Note: a detailed roster of all Town Hall attendees is listed in Section V.)

The following Town Hall agenda was conducted:

1. Welcome and introductions.
2. Review purpose for the CHNA Town Hall and roles in the process.
3. Presentation/review of historical county health indicators (10 tabs).
4. Facilitate Town Hall participant discussion of data (probe health strengths/concerns). Reflect on size and seriousness of any health concerns cited and discuss current community health strengths.
5. Engage Town Hall participants to rank health needs (using four dots to cast votes on priority issues). Tally and rank top community health concerns cited.
6. Close meeting by reflecting on the health needs/community voting results. Inform participants on next steps.

At the end of the Town Hall session, VVV encouraged all community members to continue to contribute ideas to both hospital and health department leaders via e-mail or personal conversations.

(NOTE: To review detail Town Hall discussion content, please turn to Section V for detailed notes of session and activity card content reporting of open-end comments).

## Community Health Needs Assessment Town Hall Meeting DRAFT Coffeyville Regional Medical Center PSA



**Vince Vandelaar, MBA**  
**VVV Consultants LLC**  
Principal / Adjunct Professor

Olathe, Kansas 66061  
VVV@VandelaarMarketing.com  
913-302-7264

## Community Health Needs Assessment (CHNA) Town Hall Discussion Agenda

- I. Opening / Introductions (10 mins)
- II. Review CHNA Purpose and Process (10 mins)
- III. Review Current County "Health Status"
  - Secondary Data by 10 TAB Categories
  - Review Community Feedback Research (35 mins)
- IV. Collect Community Health Perspectives
  - Hold Community Voting Activity: Determine Most Important Health Areas (30 mins)
- I. Close / Next Steps (5 mins)

## I. Introduction:

Background and Experience



**Vince Vandelaar, MBA**  
VVV Consultants LLC - Principal Consultant  
Olathe, KS 913 302-7264

- > Professional Consulting Services: Strategic Planning, Marketing Management, Business Research & Development
  - > Focus : Strategy , Research , Deployment
  - > 25+ years of experience with Tillinghast, BCBSKC, Saint Luke's
- Adjunct Professor - Marketing / Health Admin, 26 years +**
- > Webster University (1988 – present)
  - > Rockhurst University (2010 – present)

**Alexa Backman, MBA, Associate Consultant**

## Town Hall Participation (You)

- ALL attendees welcome to share
  - Parking Lot
- There are no right or wrong answers
- Only one person speaks at a time
- Please give truthful responses
- Have a little fun along the way

## I. Introductions: A Conversation with the Community

Community members and organizations invited to CHNA Town Hall

**Consumers:** Uninsured/underinsured people, Members of at-risk populations, Parents, caregivers and other consumers of health care in the community, and Consumer advocates.

**Community leaders and groups:** The hospital organization's board members, Local clergy and congregational leaders, Presidents or chairs of civic or service clubs -- Chamber of Commerce, veterans' organizations, Lions, Rotary, etc., Representatives from businesses -- owners/CEO's of large businesses (local or large corporations with local branches.), Business people & merchants (e.g., who sell tobacco, alcohol, or other drugs), Representatives from organized labor, Political, appointed and elected officials., Foundations., United Way organizations. And other "community leaders."

**Public and other organizations:** Public health officials, Directors or staff of health and human service organizations, City/Community planners and development officials, Individuals with business and economic development experience, Welfare and social service agency staff, Housing advocates - administrators of housing programs: homeless shelters, low-income-family housing and senior housing, Education officials and staff - school superintendents, principals and teachers, Public safety officials, Staff from state and area agencies on aging, Law enforcement agencies - Chiefs of police, Local colleges and universities, Coalitions working on health or other issues.

**Other providers:** Physicians, Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services, Leaders from Catholic Charities and other faith-based service providers, Mental health providers, Oral health providers, Health insurers, Parish and congregational nursing programs, Other health professionals

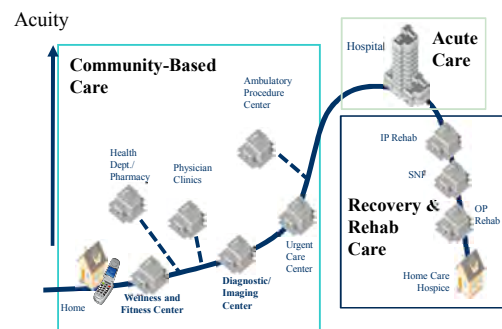
## II. Purpose—Why Conduct a CHNA?

- To determine health-related trends and issues of the community
- To understand / evaluate health delivery programs in place.
- To develop strategies to address unmet health needs
- To meet Federal requirements – both local hospital and health department

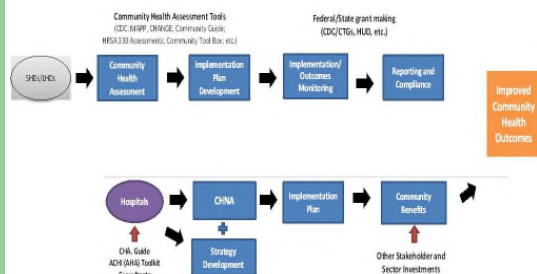
## II. Review CHNA Definition

- A Community Health Needs Assessment (CHNA) is a **systematic collection, assembly, analysis, and dissemination of information** about the health of the community. *(NOTE: Some the data has already been collected / published by Local, State and Federal public health organizations. Some data will be collected today.)*
- A CHNA's role is to identify **factors** that affect the health of a population and **determine the availability of resources** to adequately address those factors.

## Future System of Care—Sg2



## Community Health Needs Assessment Joint Process: Hospital and Health Department



## II. Required Written Report—IRS 990 Documentation

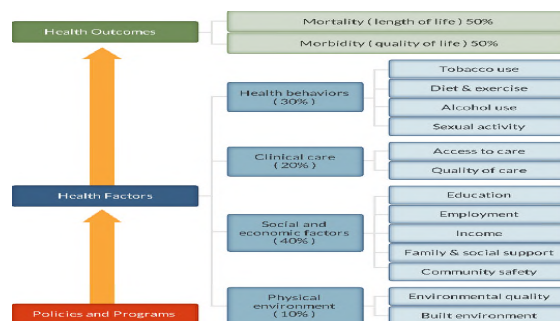
- a description of the community served
- a description of the CHNA process
- the identity of any and all organizations and third parties which collaborated to assist with the CHNA
- a description of how the organization considered the input of persons representing the community (e.g., through meetings, focus groups, interviews, etc.), who those persons are, and their qualifications
- a prioritized description of all of the community needs identified by the CHNA and
- a description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA

## III. Review Current County Health Status: Secondary Data by 10 Tab Categories, plus KS State Rankings

TAB 1. Demographic Profile
TAB 2. Economic/Business Profile
TAB 3. Educational Profile
TAB 4. Maternal and Infant Health Profile
TAB 5. Hospitalization / Providers Profile
TAB 6. Behavioral Health Profile
TAB 7. Risk Indicators & Factors
TAB 8. Uninsured Profile
TAB 9. Mortality Profile
TAB 10. Preventative Quality Measures

## County Health Rankings -

Robert Wood Johnson Foundation and University of WI Health Institute



1 Physical Environment (10%)			2b Social and Economic Environment (40%)		
Focus Area	Measure	Description	Focus Area	Measure	Description
Air and water quality (5%)	air pollution - particulate matter	The average daily measure of fine particulate matter in micrograms per cubic meter (PM2.5) in a county	Community safety (5%)	Violent crime	Violent crime rate per 100,000 population
	Drinking water violations	Percent of population potentially exposed to water exceeding a violation limit during the past year		Injury deaths	Injury mortality per 100,000
	Severe housing problems	Percent of households with at least 1 of 4 housing problems: overcrowding, high housing costs, or lack of kitchen or plumbing facilities	3 Health Outcomes (30%)		
	Driving alone to work	Percent of the workforce that drives alone to work			
2a Clinical Care (20%)			4a Health Behaviors (10%)		
Focus Area	Measure	Description	Focus Area	Measure	Description
Access to care (10%)	Uninsured	Percent of population under age 65 without health insurance	Tobacco use	Adult smoking	Percent of adults that report smoking >= 100
	Primary care physicians	Ratio of population to primary care physicians		Adult obesity	Percent of adults that report a BMI >= 30
	Dentists	Ratio of population to dentists	Diet and exercise (10%)	Food environment index	Index of factors that contribute to a healthy food environment
	Mental health providers	Ratio of population to mental health providers		Physical inactivity	Percent of adults aged 20 and over reporting access to locations for physical activity
Quality of care (10%)	Preventable hospital days	Hospitalization rate for ambulatory-care sensitive conditions per 1,000 Medicare enrollees	Alcohol and drug use (7%)	Excessive drinking	Single day heavy drinking
	Diabetic screening	Percent of diabetic Medicare enrollees that receive diabetic screening		Alcohol-impaired driving deaths	Percent of driving deaths with alcohol involvement
	Mammography screening	Percent of female Medicare enrollees that receive mammography screening	Sexual activity (2%)	Sexually transmitted infections	Chlamydia rate per 100,000 population
				Teen births	Teen birth rate per 1,000 female population, ages 15-19
2b Social and Economic Environment (40%)			3b / 3c Mortality / Morbidity		
Focus Area	Measure	Description	Focus Area	Measure	Description
Education (10%)	High school graduation	Percent of ninth grade cohort that graduates in 4 years	Quality of life (50%)	Poor or fair health	Percent of adults reporting fair or poor health
	Some college	Percent of adults aged 25-44 years with some post-secondary education		Days disabled	Days disabled
Employment (10%)	Unemployment	Percent of population age 16+ unemployed but seeking work		Poor physical health days	Average number of physically unhealthy days reported in past 30 days (age-adjusted)
	Children in poverty	Percent of children under age 18 in poverty		Poor mental health days	Average number of mentally unhealthy days reported in past 30 days (age-adjusted)
Income (10%)	Inadequate social support	Percent of adults without social/emotional support		Low birthweight	Percent of live births with low birthweight (< 3,500 grams)
	Children in single-parent households	Percent of children that live in household headed by single parent	Length of life (10%)	Premature death	Years of potential life lost before age 75 per 100,000 population (age-adjusted)

## IV. Collect Community Health Perspectives

### Ask your opinion. Your thoughts?

- 1) **Tomorrow:** What is occurring or might occur *that would affect the "health of our community?"*
- 2) **Today:** What are the *strengths* of our community that contribute to health?
- 3) **Today:** Are there healthcare services in your community / neighborhood that you *feel need to be improved and / or changed?*

## Have We Forgotten Anything ?

- |                                |                                    |
|--------------------------------|------------------------------------|
| A. Aging Services              | M. Hospice                         |
| B. Chronic Pain Management     | N. Hospital Services               |
| C. Dental Care/Oral Health     | O. Maternal, Infant & Child Health |
| D. Developmental Disabilities  | P. Nutrition                       |
| E. Domestic Violence,          | R. Pharmacy Services               |
| F. Early Detection & Screening | S. Primary Health Care             |
| G. Environmental Health        | T. Public Health                   |
| H. Exercise                    | U. School Health                   |
| I. Family Planning             | V. Social Services                 |
| J. Food Safety                 | W. Specialty Medical Care Clinics  |
| K. Health Care Coverage        | X. Substance Abuse                 |
| L. Health Education            | Y. Transportation                  |
| M. Home Health                 | Z. Other _____                     |

## Community Health Needs Assessment

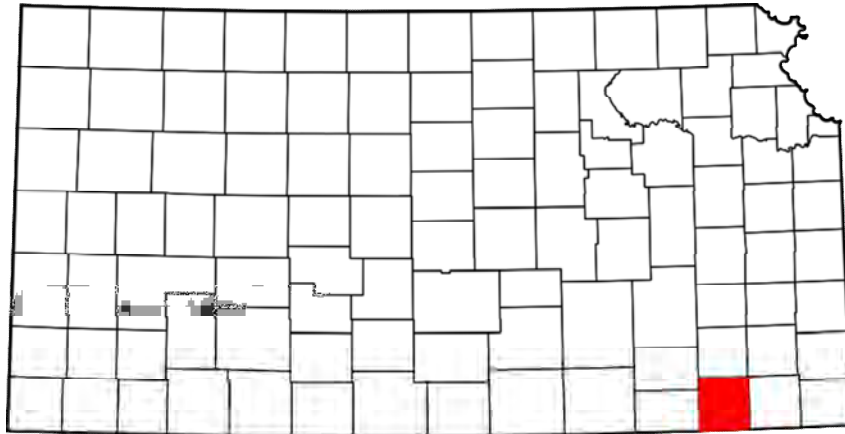
## Questions Next Steps?

VVV Consultants LLC  
 vvmvandehaar@aol.com  
 913 302-7264

## II. Methodology

### d) Community Profile (A Description of Community Served)

#### Montgomery County, Kansas Community Profile



#### Demographics

**The population of Montgomery County** was estimated to be 33,314 on July 1, 2015, and had a -6.1% change in population from April 1, 2010–July 1, 2015.<sup>1</sup> According to the United States Census Bureau, its county seat is Independence, and its most populous city is Coffeyville. The county has a total area of 651 square miles, of which 644 square miles is land and 8 square miles is water.<sup>2</sup> Montgomery County's population density is 53 persons per square mile and its industries providing employment are Educational (health and social services) (35.0%), Agriculture (forestry, fishing and hunting, and mining) (28.8%) and Professional (scientific, management, administrative, and waste management services) (21.9%).<sup>3</sup>

**The major highway transportation** is by U.S. Route 75, U.S. Route 160, U.S. Route 166, U.S. Route 169 and U.S. Route 400.<sup>4</sup>

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<sup>1</sup> <http://www.census.gov/quickfacts/table/PST045215/20125>

<sup>2</sup> U.S. Census Bureaus

<sup>3</sup> [http://www.city-data.com/county/Montgomery\\_County-KS.html](http://www.city-data.com/county/Montgomery_County-KS.html)

<sup>4</sup> U.S. Census Bureaus

## Coffeyville Regional Medical Center - PSA

### Detail Demographic Profile

Zip	Name	County	Population			Households		HH	Per Capita
			YR 2014	YR 2019	Chg.	YR 2014	YR 2019		
67301	Independence	MONTGOMERY	13,475	13,343	-1.0%	5,452	5,390	2.4	\$20,914
67333	Caney	MONTGOMERY	3,477	3,386	-2.6%	1,360	1,325	2.5	\$19,586
67335	Cherryvale	MONTGOMERY	3,719	3,683	-1.0%	1,458	1,442	2.5	\$18,548
67337	Coffeyville	MONTGOMERY	13,426	13,138	-2.1%	5,520	5,387	2.3	\$19,063
67340	Dearing	MONTGOMERY	320	318	-0.6%	143	142	2.2	\$25,490
67344	Elk City	MONTGOMERY	766	735	-4.0%	318	305	2.4	\$20,503
67347	Havana	MONTGOMERY	289	276	-4.5%	124	118	2.3	\$23,554
67351	Liberty	MONTGOMERY	350	325	-7.1%	151	141	2.3	\$23,493
67363	Sycamore	MONTGOMERY	32	33	3.1%	17	17	1.9	\$28,492
<b>Totals</b>			<b>35,854</b>	<b>35,237</b>	<b>-19.9%</b>	<b>14,543</b>	<b>14,267</b>	<b>2.3</b>	<b>\$22,183</b>

Zip	Name	County	Population			Gen. Y	YR 2014		Females
			YR 2014	Pop. 65+	Kids <18		Males	Females	
67301	Independence	MONTGOMERY	13,475	2,314	3,720	3,868	6,668	6,807	1,185
67333	Caney	MONTGOMERY	3,477	602	869	1,033	1,711	1,766	330
67335	Cherryvale	MONTGOMERY	3,719	661	1,002	1,059	1,865	1,854	298
67337	Coffeyville	MONTGOMERY	13,426	2,664	3,411	3,915	6,492	6,934	1,251
67340	Dearing	MONTGOMERY	320	64	66	88	168	152	22
67344	Elk City	MONTGOMERY	766	182	162	172	404	362	44
67347	Havana	MONTGOMERY	289	66	63	71	147	142	19
67351	Liberty	MONTGOMERY	350	76	71	88	182	168	24
67363	Sycamore	MONTGOMERY	32	6	8	9	17	15	2
<b>Totals</b>			<b>35,854</b>	<b>6,635</b>	<b>9,372</b>	<b>10,303</b>	<b>17,654</b>	<b>18,200</b>	<b>3,175</b>

			Population				Aver	HH	
Zip	Name	County	White	Black	Amer. Ind.	Hisp.	HH Inc. 14	YR 2014	HH \$50K+
67301	Independence	MONTGOMERY	11,565	713	217	873	\$51,271	5,452	2,243
67333	Caney	MONTGOMERY	2,994	24	195	154	\$49,834	1,360	589
67335	Cherryvale	MONTGOMERY	3,503	29	49	137	\$47,136	1,458	542
67337	Coffeyville	MONTGOMERY	10,117	1,191	653	1,020	\$45,739	5,520	1,915
67340	Dearing	MONTGOMERY	272	3	16	5	\$57,040	143	74
67344	Elk City	MONTGOMERY	721	3	15	9	\$49,388	318	113
67347	Havana	MONTGOMERY	253	1	18	1	\$54,897	124	56
67351	Liberty	MONTGOMERY	325	3	7	6	\$54,455	151	64
67363	Sycamore	MONTGOMERY	30	0	1	1	\$53,632	17	9
Totals			29,780	1,967	1,171	2,206	\$51,488	14,543	5,605

Source: ERSA Demographics

# **III. Community Health Status**

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[VVV Consultants LLC]

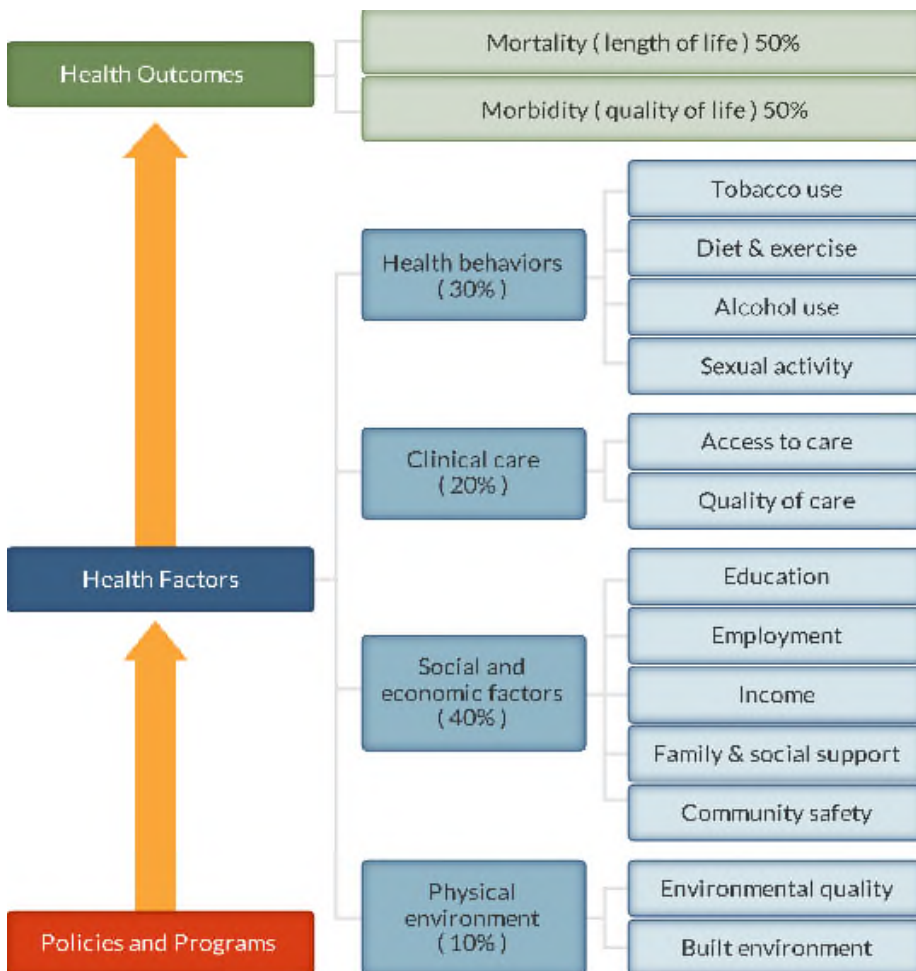


### III. Community Health Status

#### a) Historical Health Statistics

#### Health Status Profile

This section of the CHNA reviews published quantitative community health indicators and results of our recent CHNA Town Hall. To produce this profile, VVV Consultants LLC staff analyzed data from multiple sources. This analysis focuses on a set of published health indicators organized by ten areas of focus (10 tabs), results from the 2015 County Health Rankings and conversations from Town Hall primary research. **Each table reflects a Trend column, with GREEN denoting growing/high performance indicators, YELLOW denoting minimal change/average performance indicators and RED denoting declining/low performance indicators.** <Note: The Robert Wood Johnson Foundation collaborates with the University of Wisconsin Population Health Institute to release annual *County Health Rankings*. As seen below in model, these rankings are based on a number of health factors.>



County Health Rankings model ©2012 UWPHI

## Secondary Research

### 2016 State Health Rankings for Montgomery County, Kansas

#	KS Rank of 105 Counties	Definitions	Montgomery County	Trend	KS Rural Norm N=13
1	Health Outcomes		88		66
2	Mortality	Length of life	78		60
2a	Morbidity	Quality of Life	99		68
2b	Health Factors		100		78
3	Health Behaviors	Tobacco Use, Diet/Exercise, Alcohol Use, Sexual Activitiy	94		76
3a	Clinical Care	Access to care / Quality of Care	79		59
3b	Social & Economic Factors	Education, Employment, Income, Family/Social support, Community Safety	99		79
3c	Physical Environment	Environmental quailty	84		41
<a href="http://www.countyhealthrankings.org">http://www.countyhealthrankings.org</a> , released 2016					
KS Rural Norm N=13 includes the following counties: Atchison, Doniphan, Brown, Nemaha, Jackson, Montgomery, Chautauqua, Elk, Wilson, Neosho, Labette, Crawford and Cherokee.					

When considering the state of community health, it's important to review published health data by topic area. Below is a summary of key tabs of information collected:

**Tab 1a Demographic Profile**

TAB	HEALTH INDICATOR	Montgomery County	Trend	State of KS	Kansas Rural Norm N=13	SOURCE
1a a	Population estimates, July 1, 2015, (V2015)	33,314		2,911,641	15,586	People Quick Facts
1a b	Population, percent change - April 1, 2010 (estimates base) to July 1, 2015, (V2015)	-6.1%		2.1%	-3.5%	People Quick Facts
1a c	Population, Census, April 1, 2010	35,471		2,853,118	16,060	People Quick Facts
1a d	Persons under 5 years, percent, July 1, 2014, (V2014)	6.9%		6.9%	6.2%	People Quick Facts
1a e	Persons under 18 years, percent, July 1, 2014, (V2014)	23.9%		24.9%	23.5%	People Quick Facts
1a f	Persons 65 years and over, percent, July 1, 2014, (V2014)	18.1%		14.3%	19.3%	People Quick Facts
1a g	Female persons, percent, July 1, 2014, (V2014)	50.7%		50.2%	50.1%	People Quick Facts
1a h	White alone, percent, July 1, 2014, (V2014) (a)	85.2%		86.8%	90.9%	People Quick Facts
1a i	Black or African American alone, percent, July 1, 2014, (V2014) (a)	5.8%		6.3%	2.2%	People Quick Facts
1a j	Hispanic or Latino, percent, July 1, 2014, (V2014) (b)	6.3%		11.4%	3.8%	People Quick Facts
1a k	Foreign born persons, percent, 2010-2014	3.0%		6.8%	1.6%	People Quick Facts
1a l	Language other than English spoken at home, percent of persons age 5 years+, 2010-2014	4.2%		11.1%	3.0%	People Quick Facts
1a m	Living in same house 1 year ago, percent of persons age 1 year+, 2010-2014	82.7%		83.4%	85.9%	People Quick Facts
1a n	People 65+ Living Alone, Percent, 2010-2014	31.2%		29.0%	29.1%	American Community Survey

**Tab 1b Demographic Profile**

TAB	HEALTH INDICATOR	Montgomery County	Trend	State of KS	Kansas Rural Norm N=13	SOURCE
1b a	Veterans, 2010-2014	2,624		204,538	1,187	People Quick Facts
1b b	Population per square mile, 2010	55.1		34.9	27.6	Geography Quick Facts
1b c	Violent Crime, 2010-2012	504		280	268	Uniform Crime Reporting - FBI
1b d	Children in single-parent households, 2010-2014	38.0%		25.0%	30.3%	American Community Survey
1b e	People Living Below Poverty Level, percent, 2010-2014	18.2%		13.8%	16.4%	American Community Survey
1b f	Children Living Below Poverty Level, percent, 2010-2014	24.5%		18.5%	23.4%	American Community Survey
1b g	Limited access to healthy foods, 2010	3.0%		7.0%	11.0%	USDA Food Environment Atlas
1b h	People 65+ Living Below Poverty Level, percent, 2010-2014	9.1%		7.5%	9.2%	American Community Survey
1b i	People 65+ with Low Access to a Grocery Store, percent, 2010	2.5%		NA	5.4%	U.S. Department of Agriculture - Food Environment Atlas
1b j	Voter Turnout, 2012	62.5		66.8	64.9	Kansas Secretary of State

**Tab 2a Economic Profile**

TAB	HEALTH INDICATOR	Montgomery County	Trend	State of KS	Kansas Rural Norm N=13	SOURCE
2a a	Households, 2010-2014	13,706		1,112,335	6,294	People Quick Facts
2a b	Median Household Income, 2010-2014	\$40,716		\$51,872	\$42,955	American Community Survey
2a c	Per capita income in past 12 months (in 2014 dollars), 2010-2014	\$20,912		\$27,367	\$22,167	People Quick Facts
2a d	Total Households with Cash Public Assistance Income, percent, 2014	2.6%		2.2%	2.1%	American Community Survey
2a e	Housing units, July 1, 2014, (V2014)	16,455		1,248,813	7,390	People Quick Facts
2a f	Median Value of Owner-Occupied Housing Units, 2009-2013	\$72,400		\$129,400	\$77,062	People Quick Facts
2a g	Owner-occupied housing unit rate, 2010-2014	70.1		67.1	73.1	People Quick Facts
2a h	Persons per household, 2010-2014	2.5		2.5	2.4	People Quick Facts
2a i	Severe Housing Problems, 2008-2012	15.0%		11.0%	10.8%	Comprehensive Housing Affordability Strategy
2a j	Homeowner Vacancy Rate, percent, 2010-2014	5.1%		2.0%	2.3%	American Community Survey
2a k	Renters Spending 30% or More of Household Income on Rent, percent, 2010-2014	50.2%		45.8%	42.3%	American Community Survey

**Tab 2b Economic Profile**

TAB	HEALTH INDICATOR	Montgomery County	Trend	State of KS	Kansas Rural Norm N=13	SOURCE
2b a	Total retail sales per capita, 2012	\$10,165		\$13,263	\$8,376	Business Quick Facts
2b b	All firms, 2012	2,589		239,118	1,195	Business Quick Facts
2b c	Unemployment, 2014	5.8%		5.0%	5.3%	Bureau of Labor Statistics
2b d	Total employment, 2013	12,923		1,150,401	5,259	Business Quick Facts
2a e	Households with No Car and Low Access to a Grocery Store, percent, 2010	1.7%		NA	2.7%	U.S. Department of Agriculture - Food Environment Atlas
2b f	Food Insecurity, 2013	17.0%		16.0%	15.5%	Map the Meal Gap
2a g	Grocery Store Density, 2012	0.1		NA	0.2	U.S. Department of Agriculture - Food Environment Atlas
2b h	Low-Income and Low Access to a Grocery Store, percent, 2010	2.8%		NA	10.5%	U.S. Department of Agriculture - Food Environment Atlas
2b i	Low-Income Persons who are SNAP Participants, percent, 2007	32.9%		NA	25.0%	U.S. Department of Agriculture - Food Environment Atlas
2b j	Households without a Vehicle, percent, 2010-2014	9.4%		5.4%	6.2%	American Community Survey
2b k	Mean travel time to work (minutes), workers age 16 years+, 2010-2014	16.7		19.1	19.5	People Quick Facts
2b l	Long Commute - Driving Alone, 2010-2014	16.0%		25.0%	23.4%	American Community Survey
2b m	Workers who Walk to Work, percent, 2010-2014	4.2%		2.4%	4.1%	American Community Survey

**Tab 3 Public Schools Health Delivery Profile**

*Currently, school districts are providing on-site primary health screenings and basic care.*

TAB	HEALTH INDICATOR	Montgomery County	Trend	State of KS	Kansas Rural Norm N=13	SOURCE
3 a	Students Eligible for the Free Lunch Program, 2013-2014	52.1%		40.4%	45.4%	National Center for Education Statistics
3 b	Children in Poverty, 2014	25.0%		27.0%	23.6%	Small Area Income and Poverty Estimates
3 c	Student-to-Teacher Ratio, 2013-2014	14.1		14.0	11.8	National Center for Education Statistics
3 d	High school graduate or higher, percent of persons age 25 years+, 2010-2014	88.6%		90.0%	89.5%	People Quick Facts
3 e	Bachelor's degree or higher, percent of persons age 25 years+, 2010-2014	16.4%		30.7%	18.9%	People Quick Facts

## TAB 4 Maternal and Infant Health Profile

Tracking maternal and infant care patterns are vital in understanding the foundation of family health.

TAB	HEALTH INDICATOR	Montgomery County	Trend	State of KS	Kansas Rural Norm N=13	SOURCE
4 a	Percent of Births Where Prenatal Care began in First Trimester, percent, 2012-2014	74.9%		79.4%	75.3%	Kansas Department of Health and Environment
4 b	Percentage of Premature Births, percent, 2012-2014	9.8%		8.9%	9.1%	Kansas Department of Health and Environment
4 c	Low Birthweight, 2012	8.0%		7.0%	7.1%	National Center for Health Statistics
4 d	Percent of births Where Mother Smoked During Pregnancy, percent, 2012-2014	25.0%		12.7%	22.6%	Kansas Department of Health and Environment
4 e	Percent of all Births Occurring to Teens (15-19), 2012-2014	11.2%		7.5%	9.4%	Kansas Department of Health and Environment
4 f	Percent of Births Occurring to Unmarried Women, percent, 2012-2014	50.5%		36.5%	42.1%	Kansas Department of Health and Environment
4 g	Average Monthly WIC Participation per 1,000 population, 2014	29.7		22.5	24.3	Kansas Department of Health and Environment
4 h	Percent of WIC Mothers Breastfeeding Exclusively, 2014	11.3%		13.2%	12.9%	Kansas Department of Health and Environment

Tab	Vital Statistics	Montgomery County	Trend	Kansas
4 a	Total Live Births, 2011	457		39,628
4 b	Total Live Births, 2012	502		40,304
4 c	Total Live Births, 2013	427		38,805
4 d	Total Live Births, 2014	453		39,193
4 e	Total Live Births, 2015	447		39,126

## TAB 5 Hospitalization/Provider Profile

Understanding provider access and disease patterns are fundamental in healthcare delivery. Listed below are several vital county statistics.

TAB	HEALTH INDICATOR	Montgomery County	Trend	State of KS	Kansas Rural Norm N=13	SOURCE
5 a	Primary Care Physicians, 2013	2,640:1		4,200:1	2,090:1	Area Health Resource File/American Medical Association
5 b	Staffed Hospital Bed Ratio, 2014	3.2		3.4	3.6	Kansas Hospital Association
5 c	Percent of Births with Inadequate Birth Spacing, percent, 2012-2014	14.9%		10.7%	12.0%	Kansas Department of Health and Environment
5 d	Preventable Hospital Stays, 2013	79.0		59.0	73.2	Dartmouth Atlas of Health Care
5 e	Heart Disease Hospital Admission Rate, 2011-2013	117.3		266.7	293.4	Kansas Department of Health and Environment
5 f	Congestive Heart Failure Hospital Admission Rate, 2011-2013	160.3		176.8	191.2	Kansas Department of Health and Environment
5 g	Bacterial Pneumonia Hospital Admission Rate, 2011-2013	315.4		244.4	406.7	Kansas Department of Health and Environment
5 h	Chronic Obstructive Pulmonary Disease (COPD) Hospital Admission Rate, 2011-2013	207.7		123.7	208.1	Kansas Department of Health and Environment
5 i	Injury Hospital Admission Rate, 2011-2013	1,163.5		865.2	1,061.7	Kansas Department of Health and Environment

#	KHA PO103	Montgomery County, KS			Trend
		FFY13	FFY14	FFY15	
1	Total Discharges	3,941	3,879	3,006	
2	Total IP Discharges-Age 0-17 Ped	187	193	132	
3	Total IP Discharges-Age 18-44	325	347	236	
4	Total IP Discharges-Age 45-64	792	732	632	
5	Total IP Discharges-Age 65-74	611	631	431	
6	Total IP Discharges-Age 75+	1,101	975	745	
7	Psychiatric	106	179	203	
8	Obstetric	423	432	326	
Coffeyville Regional Medical Center					
#	KHA PO103	FFY13	FFY14	FFY15	Trend
1	Total Discharges	1,740	1,754	1,166	
2	Total IP Discharges-Age 0-17 Ped	56	61	23	
3	Total IP Discharges-Age 18-44	124	154	87	
4	Total IP Discharges-Age 45-64	347	302	218	
5	Total IP Discharges-Age 65-74	276	296	172	
6	Total IP Discharges-Age 75+	565	511	319	
7	Psychiatric	5	6	9	
8	Obstetric	188	220	174	

## TAB 6 Social & Rehab Services Profile

Behavioral healthcare provides another important indicator of community health status.

TAB	HEALTH INDICATOR	Montgomery County	Trend	State of KS	Kansas Rural Norm N=13	SOURCE
6 a	Depression: Medicare Population, percent, 2014	21.4%		17.2%	16.3%	Centers for Medicare and Medicaid Services
6 b	Alcohol-Impaired Driving Deaths, 2010-2014	32.0%		39.0%	42.2%	Fatality Analysis Reporting System
6 c	Poor Mental Health Days, 2014	3.3		3.3	3.2	Behavioral Risk Factor Surveillance System

## TAB 7a Health Risk Profiles

Knowing community health risk factors and disease patterns can aid in the understanding of next steps to improve health. Being overweight / obese; smoking, drinking in excess, not exercising, etc. can lead to poor health.

TAB	HEALTH INDICATOR	Montgomery County	Trend	State of KS	Kansas Rural Norm N=13	SOURCE
7a a	Percent of Adults Tested and Diagnosed with High Cholesterol, 2013	45.9%		38.1%	40.6%	Kansas Department of Health and Environment
7a b	Adult Obesity, 2012	35.0%		39.0%	33.5%	CDC Diabetes Interactive Atlas
7a c	Percent of Adults Who are Binge Drinkers, 2013	NA		15.4	17.4	Kansas Department of Health and Environment
7a d	Percent of Adults Who Currently Smoke Cigarettes, 2013	31.0%		20.0%	23.4%	Kansas Department of Health and Environment
7a e	Percent of Adults with Diagnosed Hypertension, 2013	47.3%		31.3%	36.7%	Kansas Department of Health and Environment
7a f	Percent of Adults with Doctor Diagnosed Arthritis, 2013	34.4%		23.9%	31.7%	Kansas Department of Health and Environment
7a g	Physical Inactivity, 2012	27.0%		33.0%	29.7%	CDC Diabetes Interactive Atlas
7a h	Poor or Fair Health, 2014	17.0%		16.0%	14.6%	Behavioral Risk Factor Surveillance System
7a i	Percent of Population Served Unaffected by SDWA Nitrate Violations, 2014	100.0%		99.5%	94.8%	Kansas Department of Health and Environment
7a j	Sexually Transmitted Infections, 2013	429.5		254.4	262.0	National Center for HIV/AIDS, Viral Hepatitis, STD, and TB Prevention



### TAB 7b Health Risk Profiles

TAB	HEALTH INDICATOR	Montgomery County	Trend	State of KS	Kansas Rural Norm N=13	SOURCE
7b a	Rheumatoid Arthritis or Osteoarthritis: Medicare Population, percent, 2014	29.6%		28.2%	28.3%	Centers for Medicare and Medicaid Services
7b b	Ischemic Heart Disease: Medicare Population, percent, 2014	27.1%		25.6%	28.1%	Centers for Medicare and Medicaid Services
7b c	Diabetes: Medicare Population, percent, 2014	26.9%		24.7%	26.4%	Centers for Medicare and Medicaid Services
7b d	Atrial Fibrillation: Medicare Population, percent, 2014	7.3%		8.3%	8.2%	Centers for Medicare and Medicaid Services
7b e	Heart Failure: Medicare Population, percent, 2014	14.9%		15.0%	15.3%	Centers for Medicare and Medicaid Services
7b f	COPD: Medicare Population, percent, 2014	13.1%		11.1%	13.1%	Centers for Medicare and Medicaid Services
7b g	Cancer: Medicare Population, percent, 2014	7.7%		7.7%	7.3%	Centers for Medicare and Medicaid Services
7b h	Chronic Kidney Disease: Medicare Population, percent, 2014	13.8%		14.7%	13.1%	Centers for Medicare and Medicaid Services
7b i	Osteoporosis: Medicare Population, percent, 2014	4.6%		5.7%	5.1%	Centers for Medicare and Medicaid Services
7b j	Asthma: Medicare Population, percent, 2014	4.3%		4.1%	3.7%	Centers for Medicare and Medicaid Services
7b k	Stroke: Medicare Population, percent, 2014	3.6%		3.2%	3.0%	Centers for Medicare and Medicaid Services

### TAB 8 Uninsured Profiles

Based on state estimations, the number of insured is documented below. Also, the amount of charity care (last three years of free care) from area providers is trended below.

TAB	HEALTH INDICATOR	Montgomery County	Trend	State of KS	Kansas Rural Norm N=13	SOURCE
8 a	Uninsured, 2013	16.0%		14.0%	15.5%	Small Area Health Insurance Estimates

Source Hospital Internal Records					
	Coffeyville Regional Medical Center	YR 2013	YR 2014	YR 2015	Trend
1	Bad Debt	\$2.5M	\$3.5M	\$3M	
2	Charity Care	\$430,000	\$630,000	\$1.4M	

## TAB 9 Mortality Profile

The leading causes of county deaths are listed below. Areas of higher than expected are so noted.

TAB	HEALTH INDICATOR	Montgomery County	Trend	State of KS	Kansas Rural Norm N=13	SOURCE
9 a	Life Expectancy for Females, 2010	78.1		80.5	79.3	Institute for Health Metrics and Evaluation
9 b	Life Expectancy for Males, 2010	72.4		75.8	73.9	Institute for Health Metrics and Evaluation
9 c	Infant Mortality Rate, 2010-2014	4.4		6.3	6.4	Kansas Department of Health and Environment
9 d	Age-Adjusted Mortality Rate per 100,000 Population, 2012-2014	879.9		753.9	839.2	Kansas Department of Health and Environment
9 e	Age-Adjusted Years of Potential Life Lost - Traffic Injury, 2012-2014	944.8		450.3	957.4	Kansas Department of Health and Environment
9 f	Age-adjusted Cancer Mortality Rate per 100,000 population, 2012-2014	195.3		165.1	184.9	Kansas Department of Health and Environment
9 g	Age-adjusted Heart Disease Mortality Rate per 100,000 population, 2012-2014	179.8		155.9	193.2	Kansas Department of Health and Environment
9 h	Age-Adjusted Chronic Lower Respiratory Disease Mortality Rate per 100,000 Population, 2012-2014	60.6		50.1	58.6	Kansas Department of Health and Environment
9 i	Age-adjusted Traffic Injury Mortality Rate per 100,000 population, 2012-2014	19.9		12.8	23.1	Kansas Department of Health and Environment
9 j	Age-adjusted Unintentional Injuries Mortality Rate per 100,000 population, 2012-2014	62.0		40.1	50.9	Kansas Department of Health and Environment
9 k	Age-adjusted Suicide Mortality Rate per 100,000 population, 2012-2014	14.8		15.6	13.6	Kansas Department of Health and Environment

#	Causes of Death by County of Residence, Kansas Vital Statistics 2015	Montgomery County	%	Trend	Kansas	%
	Total	458			26,611	
1	ALL OTHER DISEASES	91	19.9%	-0.9%	5,514	20.7%
2	ISCHEMIC HEART DISEASES	66	14.4%	2.9%	3,073	11.5%
3	OTHER HEART DISEASE	35	7.6%	-1.0%	2,309	8.7%
4	CHRONIC LOWER RESPIRATORY DIS.	33	7.2%	0.8%	1,705	6.4%
5	CEREBROVASCULAR DIS.	29	6.3%	1.2%	1,360	5.1%
6	CANCERS OF TRACHEA, BRONCHUS AND LUNG	21	4.6%	-1.1%	1,511	5.7%
7	OTHER CANCER	19	4.1%	-1.4%	1,479	5.6%
8	NEPHRITIS, NEPH. SYND., NEPHROSIS	16	3.5%	1.3%	580	2.2%
9	ALL OTHER ACC./ADVERSE EFFECTS	15	3.3%	-0.9%	1,100	4.1%
10	INFLUENZA AND PNEUMONIA	14	3.1%	0.5%	682	2.6%

## TAB 10 Preventive Health Profile

The following table reflects future health of the counties. This information also is an indicator of community awareness of preventative measures.

TAB	HEALTH INDICATOR	Montgomery County	Trend	State of KS	Kansas Rural Norm N=13	SOURCE
10 a	Access to Exercise Opportunities, 2014	75.0%		25.0%	43.9%	Business Analyst, Delorme map data, ESRI, & US Census Tigerline
10 b	Percent of Infants Fully Immunized at 24 Months, 2014-2015	62.4%		70.6%	67.8%	Kansas Department of Health and Environment
10 c	Percent of Adults Ages 65 Years and Older Who Were Immunized Against Influenza During the Past 12 Mo, 2013	59.9%		64.8%	42.9%	Kansas Department of Health and Environment
10 d	Percent of Adults Who Reported Consuming Fruit Less than 1 Time Per Day, 2013	49.4%		41.7%	46.1%	Kansas Department of Health and Environment
10 e	Percent of Adults Who Reported Consuming Vegetables Less than 1 Time Per Day, 2013	28.8%		22.9%	26.1%	Kansas Department of Health and Environment
10 f	Diabetic Monitoring, 2013	80.0%		80.0%	83.8%	Dartmouth Atlas of Health Care
10 g	Mammography Screening, 2013	56.0%		55.0%	54.8%	Dartmouth Atlas of Health Care
10 h	Percent Annual Check-Up Visit with PCP					Not Available
10 i	Percent Annual Check-Up Visit with Dentist					Not Available
10 j	Percent Annual Check-Up Visit with Eye Doctor					Not Available

## Community Feedback Research

For a CHNA, it's also important to gather community perspective from key stakeholders on their views of progress to address the baseline CHNA needs documented three years ago. Below are findings of this online community primary research:

### Question 1—Overall Quality of Healthcare Delivery

<b>Coffeyville Regional Medical Center (PSA) - Coffeyville, KS N=224</b>						
1. Three years ago, Coffeyville Regional Medical Center completed a Community Health Needs Assessment (CHNA). This assessment identified a number of health needs for our community. Today, we are updating this assessment and would like to know how you rate the "Overall Quality" of healthcare delivery in our community?						
Answer Options	Very Good	Good	Fair	Poor	Very Poor	Valid N
Coffeyville Regional Medical Center PSA N=224	48	93	65	13	5	224
Top 2 Boxes (Very Good / Good)	62.9%		29.0%	5.8%	2.2%	
Coffeyville Zip Only N=144	36	63	36	8	1	144
Top 2 Boxes (Very Good / Good)	68.8%		16.1%	3.6%	0.4%	
Option C Stakeholders Round #2	1,092	2,309	930	138	31	4,500
Top 2 Boxes (Very Good / Good)	75.6%		20.7%	3.1%	0.7%	

### Question 5—Overall Quality of Cancer Delivery

<b>Coffeyville Regional Medical Center (Primary Service Area) - Coffeyville, KS N=224</b>						
5. How would you rate the "Overall Quality" of cancer care delivery in our community?						
Answer Options	Very Good	Good	Fair	Poor	Very Poor	Valid N
Coffeyville Regional Medical Center PSA N=224	49	75	31	6	1	162
Top 2 Boxes (Very Good / Good)	76.5%					
Coffeyville Zip Only N=144	39	44	18	2	0	103
Top 2 Boxes (Very Good / Good)	80.6%					

### Question 7—Requested Discussion Items for Town Hall Agenda

Coffeyville Regional Medical Center (PSA) - Coffeyville, KS N=224				
7. Are there any other health needs from the list below that need to be discussed at our upcoming CHNA Town Hall meeting?	Option C Stakeholders Round #2 Bottom 2 Boxes	Coffeyville Reg PSA N=224	Coffeyville Only Zip N=144	TREND
Abuse / Violence	4.7%	4.1%	4.3%	
Alcohol	4.8%	4.2%	4.1%	
Cancer	4.7%	3.0%	3.0%	
Diabetes	4.9%	4.7%	4.6%	
Drugs / Substance Abuse	8.4%	10.8%	11.1%	
Family Planning	2.8%	2.9%	3.2%	
Heart Disease	3.7%	4.1%	3.6%	
Lead Exposure	0.8%	1.0%	0.8%	
Mental Illness	9.0%	11.5%	11.4%	
Nutrition	5.0%	4.4%	4.6%	
Obesity	7.9%	7.8%	7.6%	
Ozone	0.7%	0.5%	0.6%	
Physical Exercise	5.5%	4.8%	4.7%	
Poverty	5.5%	7.0%	7.4%	
Respiratory Disease	2.2%	1.4%	1.3%	
Sexual Transmitted Diseases	2.3%	2.8%	2.8%	
Suicide	5.0%	3.6%	3.0%	
Teen Pregnancy	3.6%	4.4%	5.7%	
Tobacco Use	4.0%	5.0%	4.4%	
Vaccinations	3.7%	2.3%	2.2%	
Water Quality	3.1%	1.9%	1.7%	
Wellness	5.9%	6.6%	7.1%	
Other (please specify)	1.5%	1.2%	0.8%	
TOTAL	100.0%	100.0%	100.0%	

### Questions 8-9—Rating of Healthcare Services

Coffeyville Regional Medical Center (PSA) - Coffeyville, KS N=224				
8. How would Coffeyville Regional Medical Center primary service area residents rate each of the following?	Option C Stakeholders Round #2 Bottom 2 Boxes	Coffeyville Reg PSA N=224	Coffeyville Zip Only N=144	TREND
Ambulance Services	3.2%	2.9%	0.7%	
Child Care	13.9%	19.6%	20.8%	
Chiropractors	5.2%	7.1%	6.0%	
Dentists	11.7%	12.2%	13.4%	
Emergency Room	8.1%	11.0%	7.1%	
Eye Doctor / Optometrist	6.2%	4.8%	4.4%	
Family Planning Services	16.4%	26.2%	28.2%	
Home Health	9.3%	6.4%	5.0%	
Hospice	5.9%	6.1%	5.1%	
Inpatient Services	4.2%	11.3%	7.7%	
Mental Health Services	33.4%	32.8%	34.5%	
Nursing Home	11.5%	12.0%	12.2%	
Outpatient Services	3.3%	7.8%	6.1%	
Pharmacy	2.5%	5.5%	5.7%	
Primary Care	4.9%	17.5%	15.6%	
Public Health Department	4.9%	12.9%	11.2%	
School Nurse	6.3%	8.4%	5.2%	
Specialists	8.9%	24.5%	24.4%	

**Question 10—Healthcare Services Outside of PSA**

<b>Coffeyville Regional Medical Center (PSA) - Coffeyville, KS N=224</b>				
10. Throughout the past two years, did you or someone you know receive healthcare services outside of the Coffeyville Regional Medical Center primary service area?	Option C Stakeholders Round #2 Bottom 2 Boxes	Coffeyville Reg PSA N=224	Coffeyville Zip Only N=144	TREND
Yes	77.8%	77.2%	77.8%	
No	15.2%	17.4%	16.7%	
Don't know	7.0%	5.4%	5.6%	
TOTALS	100.0%	100.0%	100.0%	

## **IV. Inventory of Community Health Resources**

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[VVV Consultants LLC]

Inventory of Healthcare Services - CRMC PSA				
Cat	Healthcare Services Offered in County: Yes / No	Hospital	Health Dept	Other
Clinic	Primary Care	yes	no	yes
Hosp	Alzheimer Center	no	no	yes
Hosp	Ambulatory Surgery Centers	yes	no	no
Hosp	Arthritis Treatment Center	no	no	no
Hosp	Bariatric / Weight Control Services (Support Only)	yes	no	no
Hosp	Birthing / LDR / LDRP Room	yes	no	no
Hosp	Breast Cancer Services	yes	no	no
Hosp	Burn Care Services	no	no	no
Hosp	Cardiac Rehabilitation	yes	no	no
Hosp	Cardiac Surgery	no	no	no
Hosp	Cardiology Services	yes	no	no
Hosp	Case Management	yes	no	yes
Hosp	Chaplaincy / Pastoral Care Services	yes	yes	yes
Hosp	Chemotherapy	yes	no	no
Hosp	Colonoscopy	yes	no	no
Hosp	Crisis Prevention	yes	no	yes
Hosp	CT Scanner	yes	no	no
Hosp	Diagnostic Radioisotope Facility	yes	no	no
Hosp	Diagnostic / Invasive Catheterization	no	no	no
Hosp	Electron Beam Computed Tomography (EBCT)	no	no	no
Hosp	Enrollment Assistance Services	yes	no	yes
Hosp	Extracorporeal Shock Wave Lithotripter (ESWL)	no	no	no
Hosp	Fertility Clinic	no	no	no
Hosp	Full Field Digital Mammography (FFDM)	yes	no	no
Hosp	Genetic Testing / Counseling	no	no	no
Hosp	Geriatric Services	yes	no	yes
Hosp	Heart Services	yes	no	no
Hosp	Hemodialysis	yes	no	yes
Hosp	HIV / AIDS Services	no	no	no
Hosp	Image-Guided Radiation Therapy (IGRT)	yes	no	no
Hosp	Inpatient Acute Care - Hospital Services	yes	no	no
Hosp	Intensity-Modulated Radiation Therapy (IMRT) 161	no	no	no
Hosp	Intensive Care Unit	yes	no	no
Hosp	Intermediate Care Unit	no	no	no
Hosp	Interventional Cardiac Catheterization	no	no	no
Hosp	Isolation Room	yes	no	yes
Hosp	Kidney Services	yes	no	no
Hosp	Liver Services	yes	no	no
Hosp	Lung Services	yes	no	no
Hosp	Magnetic Resonance Imaging (MRI)	yes	no	no
Hosp	Mammograms	yes	no	no
Hosp	Mobile Health Services (PET Scan)	yes	no	no
Hosp	Multislice Spiral Computed Tomography (<64 Slice CT)	no	no	no
Hosp	Multislice Spiral Computed Tomography (64+ Slice CT)	yes	no	no
Hosp	Neonatal Services	no	no	no
Hosp	Neurological Services	yes	no	no
Hosp	Obstetrics Services	yes	no	no
Hosp	Occupational Health Services	yes	no	yes
Hosp	Oncology Services	yes	no	no
Hosp	Orthopedic Services	yes	no	no
Hosp	Outpatient Surgery	yes	no	no
Hosp	Pain Management	yes	no	no
Hosp	Palliative Care Program	yes	no	yes



Inventory of Healthcare Services - CRMC PSA				
Cat	Healthcare Services Offered in County: Yes / No	Hospital	Health Dept	Other
Hosp	Pediatric Services	yes	no	yes
Hosp	Physical Rehabilitation	yes	no	yes
Hosp	Positron Emission Tomography (PET)	no	no	no
Hosp	Positron Emission Tomography / CT (PET / CT)	yes	no	no
Hosp	Psychiatric Services	no	no	yes
Hosp	Radiology, Diagnostic	yes	no	no
Hosp	Radiology, Therapeutic	no	no	no
Hosp	Reproductive Health	yes	yes	no
Hosp	Robotic Surgery	no	no	no
Hosp	Shaped Beam Radiation System 161	no	no	no
Hosp	Single Photon Emission Computerized Tomography	no	no	no
Hosp	Sleep Center	no	no	no
Hosp	Social Work Services	yes	yes	yes
Hosp	Sports Medicine	yes	no	no
Hosp	Stereotactic Radiosurgery	no	no	no
Hosp	Swing Bed Services	yes	no	yes
Hosp	Transplant Services	no	no	no
Hosp	Trauma Center - Level IV	no	no	no
Hosp	Ultrasound	yes	no	no
Hosp	Women's Health Services	yes	yes	yes
Hosp	Wound Care	yes	no	yes
SR	Adult Day Care Program	no	no	yes
SR	Assisted Living	no	no	yes
SR	Home Health Services	yes	yes	yes
SR	Hospice	yes	yes	yes
SR	Long-Term Care	no	no	yes
SR	Nursing Home Services	no	no	yes
SR	Retirement Housing	no	no	yes
SR	Skilled Nursing Care	yes	no	yes
ER	Emergency Services	yes	no	no
ER	Urgent Care Center	no	no	no
ER	Ambulance Services	yes	no	yes
SERV	Alcoholism-Drug Abuse	no	no	yes
SERV	Blood Donor Center	no	no	no
SERV	Chiropractic Services	no	no	yes
SERV	Complementary Medicine Services	no	no	no
SERV	Dental Services	no	no	yes
SERV	Fitness Center	no	no	yes
SERV	Health Education Classes	yes	yes	yes
SERV	Health Fair	yes	yes	yes
SERV	Health Information Center	yes	no	yes
SERV	Health Screenings	yes	yes	yes
SERV	Meals on Wheels	no	no	yes
SERV	Nutrition Programs	yes	yes	yes
SERV	Patient Education Center	no	no	no
SERV	Support Groups	yes	yes	yes
SERV	Teen Outreach Services	no	no	yes
SERV	Tobacco Treatment / Cessation Program	no	no	yes
SERV	Transportation to Health Facilities	no	no	yes
SERV	Wellness Program	yes	no	yes

CRMC Providers on Staff - October 2016		
Number of FTE Providers Working at CRMC	FTE CRMC	FTE Visiting DRs*
<b>Primary Care:</b>		
Family Practice	5.0	0.0
Internal Medicine / Geriatrics	2.0	0.0
Obstetrics / Gynecology	3.5	0.0
Pediatrics	1.0	0.0
<b>Medicine Specialists:</b>		
Allergy / Immunology	0.0	0.0
Cardiology	0.0	0.3
Dermatology	0.0	0.0
Endocrinology	0.0	0.0
Gastroenterology	0.0	0.0
Hematology / Oncology	0.0	0.3
Infectious Diseases	0.0	0.0
Nephrology	0.0	0.1
Neurology	0.0	0.0
Psychiatry	0.0	0.0
Pulmonary	0.0	0.0
Rheumatology	0.0	0.0
<b>Surgery Specialists:</b>		
General Surgery / Colon / Oral	1.0	0.0
Neurosurgery	0.5	0.6
Ophthalmology	1.0	0.0
Orthopedics	1.0	0.0
Otolaryngology	0.0	0.1
Plastic / Reconstructive	0.0	0.0
Thoracic / Cardiovascular / Vascular	0.0	0.0
Urology	1.0	0.0
<b>Hospital Based:</b>		
Anesthesia / Pain	3.0	0.0
Emergency	10.0	0.0
Hospitalist	2.0	0.0
Radiology / Oncology	2.0	0.2
Pathology	1.0	0.0
Neonatal / Perinatal	0.0	0.0
Physical Medicine / Rehab	0.0	0.0
Occupational Medicine	2.0	0.0
Podiatry	0.0	0.1
Chiropractor	0.0	0.0
Optometrist	0.0	0.0
Wound Care	0.0	0.0
<b>TOTALS</b>	<b>36.0</b>	<b>1.6</b>

\*Total FTE specialists serving community who office outside PSA.

Visiting Specialists to Coffeyville Regional Medical Center				
Provider Name	Specialty	Credentials	Clinic	Days in Clinic per Month
Zimmerman	Cardiology	MD	OP Services - 1400 W 4th Street - Coffeyville	1
Dr. Andersen Mehrle	Cardiology	MD	OP Services - 1400 W 4th Street - Coffeyville	2
Dr. Matthew Good	Cardiology	MD	OP Services - 1400 W 4th Street - Coffeyville	1
Dr. Charles Holland, Jr.	ENT*	MD	1400 W 4th Street - Coffeyville	2
Dr. David Webb	Nephrology	MD	OP Services - 1400 W 4th Street - Coffeyville	1
Dr. Gery Hsu	Neurosurgery	MD	1400 W 4th Street - Coffeyville	12
Dr. Akinola Ogundipe	Medical Oncology	MD	Tatman Cancer Center - 1400 W 4th Street - Coffeyville	6
Dr. Nathan Uy	Radiation Oncology	MD	Jerry Marquette Radiation Oncology Ctr - 1400 W 4th Street - Coffeyville	4
Dr. Jeffrey Hogge	Podiatry*	DPM	1400 W 4th Street - Coffeyville	0.6
Dr. Walter Murphy	Podiatry*	DPM	1400 W 4th Street - Coffeyville	0.6
Dr. Barry Wesselowski	Podiatry*	DPM	1400 W 4th Street - Coffeyville	0.6

\*For Surgery Only

# **Montgomery County, Kansas 2012 Area Healthcare Services**

**(Encompassing the communities in Chautauqua, Elk,  
Labette, Montgomery and Wilson Counties)**

## **Emergency Numbers**

<b>Police/Sheriff</b>	<b>911</b>
<b>Fire</b>	<b>911</b>
<b>Ambulance</b>	<b>911</b>

## **Non-Emergency Numbers**

<b>Montgomery County Sheriff</b>	<b>(620) 251-3500</b>
<b>Montgomery County Ambulance Services</b>	<b>(620) 332-2528</b>

**This resource manual has been organized through Four County  
Mental Health Center serving the counties of Chautauqua, Cowley,  
Elk, Montgomery and Wilson.**

**A Better Choice**

3007 E. Central  
Wichita, KS 67214  
(316) 685-5757

**Accessible Home Health**

200 ARCO Place, P.O. Box 147, Ste. 103  
Independence, KS 67301  
(620) 331-0811

**Active Partners****Home Health Care**

415 Fruitland, P.O. Box 688  
Independence, KS 67301  
(620) 332-8584

**In-Home Services**

415 Fruitland, P.O. Box 688  
Independence, KS 67301  
(620) 332-8584

**Addiction Recovery Center**

1105 S. Hugh  
Frontenac, KS 66763  
(620) 235-1600

**Adopt-A-Family (Community National Bank)**

125 N. Penn, P.O. Box 687  
Independence, KS 67301  
(620) 331-3100

**Adopt Kansas Kids**

3545 S.W. 5th St.  
Topeka, KS 66606  
(785) 274-3100

**Al-Anon**

(888) 425-2666  
Independence (See Episcopal Church)

**Alcoholics Anonymous****Caney**

114 N. Main Caney, KS 67333  
(918) 924-2933

**Cedar Vale**

608 Maple  
Cedar Vale, KS 67024

**Coffeyville**

Martin & Union  
Coffeyville, KS 67333  
(620) 251-1287

**Fredonia**

807 Jefferson St.  
Fredonia, KS 66736

**Howard**

114 N. Pine  
Howard, KS  
(620) 374-2809/(620) 374-4035

**Independence**

213 W. Oak  
Independence, KS 67301  
(620) 332-9294

**Neodesha**

Episcopal Church  
702 Osage  
Neodesha, KS 66757

**Parsons**

3101 Morgan Ave.  
Parsons, KS 67357

**Sedan**

Pleasant Valley Manor  
623 E. Elm St.  
Sedan, KS 67361  
(888) 423-8154

**Alexandra's House**

638 W. 39th Terr.  
Kansas City, MO 64111  
(816) 931-2539/(816) 898-2539 (Urgent Needs Only)

**Allen County Regional Hospital**

3066 N. Kentucky  
Iola, KS 66749  
(620) 365-1000

**Altamont Fire Department**

500 S. Huston St.  
Altamont, KS 67330  
(620) 784-5612

**Altamont Police Department**

407 Huston St.  
Altamont, KS 67330  
(620) 784-5582

**Altamont Public Library**

407 Huston Ave.  
Altamont, KS 67330  
(620) 784-5530

**Altoona Public Library**

714 Main St.  
Altoona, KS 66710  
(620) 568-6645

**Altoona Over 50 Center**

721 Main  
Altoona, KS 66710  
(620) 568-3780

**Altoona Volunteer Fire Department**

125 W. 7th  
Altoona, KS 66710  
(620) 568-2777

**Always There Home Care**

1475 S. 10th, Ste. A  
Independence, KS 67301  
(620) 331-0070

**American Legion****Caney**

Ernest Brown, KS Post 138  
1607 HWY. 75  
Caney, KS 67333  
(620) 879-2173

**Cedar Vale**

Kemp-Barnes, KS Post 201  
706 Cleveland St.  
Cedar Vale, KS 67024

**Coffeyville**

Coffeyville, KS Post 20  
811 W. 12th, P.O. Box 186  
Coffeyville, KS 67337  
(620) 251-5186

**Fredonia**

Charles Walters, KS Post 8  
10283 Harper Rd.  
Fredonia, KS 66736

**Howard**

Carter-Rader, KS Post 149  
100 W. Washington St.  
Howard, KS 67349

**Independence**

Harold R. Andrews, KS Post 139  
1531 W. Main  
Independence, KS 67301  
(620) 331-5180

**Moline**

Ferguson-Spease, KS Post 388  
222 N. Main  
Moline, KS 67353

**Sedan**

Doy Moore, KS Post 141  
P.O. Box 211  
Sedan, KS 67361

**American Medical Equipment**

1401 W. 4th, P.O. Box 1146  
Coffeyville, KS 67337  
(620) 251-8257

**American Red Cross – Montgomery County**

128 W. 8th  
Coffeyville, KS 67337  
(888) 460-1050

**Angels Care Home Health**

622 Main St.  
Neodesha, KS 66757  
(620) 325-3841

**Another Chance Thrift Shop**

408 E. 1st Ave.  
Caney, KS  
(620) 879-5266

**Apollo Services**

600 Main St.  
Parsons, KS 37657  
(620) 423-0274

**Apria Health Care**

900 W. Myrtle, Ste. 100  
Independence, KS 67301  
(620) 331-5305

**Area Agency on Aging (Southeast Kansas)**

1 W. Ash  
Chanute, KS 66720-1010  
620-431-2980/(800) 794-2440

**Arkansas City Public Library**

120 E. 5th Ave.  
Arkansas City, KS 67005  
(620) 442-1280

**Asbury Village**

3800 Asbury Dr.  
Coffeyville, KS 67337  
(620) 251-6270

**Ash Youth Center**

1501 N. 10th St.  
Independence, KS 67301  
(620) 331-0260

**Assisted Living at Windsor Place**

106 Tyler Blvd. & 2904 W. 8th  
Coffeyville, KS 67337  
(620) 251-0214/(620) 251-6538

**Assistive Technology for Kansans**

110 South 18th, P.O. Box 957  
Parsons, KS 67357  
(620) 421-6551/(800) 526-3648

**Associate Church of Caney**

Caney, KS 67333  
(620) 306-4624

**Atmos Energy**

1509 W. Maple  
Independence, KS 67301  
(620) 331-1547/(888) 442-1313/(877) 842-8737

**B&E Cab**

Independence  
(620) 331-1580

**Bartlett Fire Department**

507 Main St.  
Bartlett, KS 67332  
(620) 226-3400

**Beacon (The)**

525 E. 6th St.  
Fort Scott, KS 66701  
(620) 223-6869

**Benedict Fire Department**  
(620) 698-2777

**Big Brothers/Big Sisters**

**Bikers Against Child Abuse**  
P.O. Box 18744  
Pittsburg, KS 66762  
(620) 404-9111

**Boy Scouts of America**  
1555 E. 2nd St.  
Wichita, KS 67214  
(316) 264-3386

**Boys and Girls Club**  
615 Ellis  
Coffeyville, KS 67337  
(620) 870-9181

**Bradford Place**  
621 S. 2nd St.  
Independence, KS 67301  
(620) 331-2260

**Buffalo Fire Department**  
Buffalo, KS  
(620) 537-8788

**Buffalo Senior Center**  
412 Main St.  
Buffalo, KS  
(620) 537-8700

**Bureau of Vital Statistics**  
900 SW Jackson, 1st Floor, Room #151  
Topeka, KS 66612  
(785) 296-1400

**Bus Tickets – Montgomery County**  
(620) 251-9600

**Caney Fire Department**  
100 W. 4th Ave.  
Caney, KS 67333  
(620) 879-2141

**Candlerock**  
10341 Jewell Rd.  
Fredonia, KS 66736  
(620) 378-7248

**Candlerock Care**  
501 Cedar St.  
Cedar Vale, KS 67024  
(620) 758-5026

**Caney Early Care and Education Center**  
601 South High  
Caney, KS 67333  
(620) 879-2748

**Caney City Library**  
100 N. Ridgeway  
Caney, KS 67333  
(620) 879-5341

**Caney Nursing Center**  
615 S. High  
Caney, KS 67333  
(620) 365-8008

**Caney Police Department**  
201 S. State St, P.O. Box 129  
Caney, KS 67333  
(620) 879-2141

**Caring Pregnancy Options**  
2041 S.W. McAlister  
Topeka, KS 66604  
(785) 272-3316

**CASA of the 31st Judicial District (Allen, Neosho, Wilson, & Woodson Counties)**  
Allan County Court House, Room B  
1 North Washington  
Iola, KS 66749  
(620) 365-1448

**Catholic Charities**  
320 S. Broadway  
Pittsburg, KS 66762  
(620) 231-5300

**Catholic Social Service**  
425 N. Topeka  
Wichita, KS 67202  
(316) 264-8344

**Cedar Vale Memorial Library**  
608 Cedar St., P.O. Box 369  
Cedar Vale, KS 67024  
(620) 758-2598

**Cedar Vale Police Department**  
702 Cedar St.  
Cedar Vale, KS 67024  
(620) 758-2951

**Celebrate Recovery**  
**Cherryvale**  
717 E. 6th (*First Southern Baptist Church*)  
Cherryvale, KS  
(620) 331-2444

**Fredonia**  
402 N. 8th  
Fredonia, KS 66736  
(800) 522-4700

**Independence**  
3001 S. 10th (Community Christian Church)  
Independence, KS 67301  
(620) 331-2309  
801 W. Chestnut (Crystalbrook Church)  
Independence, KS 67301

**Tyro**

301 S. Market (Tyro Christian Church)  
Tyro, KS 67364  
(620) 289-4415

**Chamber of Commerce (See City)****Coffeyville****Fredonia****Independence****Neodesha****Chanute Public Library**

111 N. Lincoln Ave.  
Chanute, KS 66720  
(620) 431-3820

**Chautauqua County Council on Aging  
(Chautauqua County Health Department)**

215 North Chautauqua  
Sedan, KS 67361  
(620) 725-3308

**Chautauqua County Attorney**

218 N. Montgomery, P.O. Box 306  
Sedan, KS 67361  
(620) 725-5876

**Chautauqua County Court Services**

P.O. Box 306  
Sedan, KS 67361  
(620) 725-5871

**Chautauqua County Health Department**

215 N. Chautauqua  
Sedan, KS 67361  
(620) 725-5850/(620) 725-3173

**Chautauqua County Sheriff Department**

215 N. Chautauqua  
Sedan, KS 67361 (620) 725-3108

**Chautauqua Food Pantry (First Baptist Church)**

216 N. Chautauqua St.  
Sedan, KS 67361  
(620) 725-5399

**Cherokee County Health Department**

110 E. Walnut, P.O. Box 107  
Columbus, KS 66725  
(620) 429-3087

**Cherryvale Center Apartments**

807 E. 7th St.  
Cherryvale, KS 67335  
(620) 336-3312

**Cherryvale Diploma Center**

218 West Main  
Cherryvale, KS 67335  
(620) 336-2530/(877) 336-2530

**Cherryvale Family Medicine**

203 W. Main  
Cherryvale, KS 67335  
(620) 336-2131

**Cherryvale Fire Department**

116 S. Neosho St.  
Cherryvale, KS 67335  
(620) 336-2121

**Cherryvale Housing Authority**

621 W 4th St.  
Cherryvale, KS 67335 (620) 336-3939

**Cherryvale Nursing & Rehabilitation Center**

1001 W. Main St., P.O. Box 336  
Cherryvale, KS 67335  
(620) 336-2102

**Cherryvale Police Department**

123 W. Main  
Cherryvale, KS 67335  
(620) 336-2400

**Cherryvale Rural Health Clinic**

216 E. 4th St.  
Cherryvale, KS 67335  
(620) 336-2131

**Cherryvale Public Library**

329 E. Main St.  
Cherryvale, KS 67335  
(620) 336-3460

**Cherryvale Senior Citizen Center**

207 E. Main  
Cherryvale, KS 67335  
(620) 336-2624/(620) 336-2250

**Chetopa City Library**

312 Maple  
Chetopa, KS 67336  
(620) 236-7194

**Chetopa Manor**

814 Walnut St. Chetopa, KS 67336  
(620) 236-7248

**Child Care Aware of Southeast Kansas****Mound Valley**

(620) 687-4319

**Pittsburg**

105 West 3rd Street  
Pittsburg, KS 66762  
(620) 232-9700

**Child Protective Services****Report Only**

(800) 922-5330



**Coffeyville**

(620) 251-5750

**Independence**

(620) 331-0350

**Child Start**

(800) 684-3962

**Child Support Customer Service**

(888) 757-2442

**Children's Hospice International**

(703) 684-0330

**Children's Mercy**

2401 Gillham Rd.

Kansas City, MO 64108

(816) 234-3000

**Children's Nutrition Services**

1316 Madison St.

Fredonia, KS 66736

(620) 378-4840

**Choices**

113 W. 3rd

Pittsburg, KS 66762

(620) 231-0208

**Christian Adoption**

P.O. Box 243

Coffeyville, KS 67337

(620) 251-4405/(800) 277-7006

**Christian Karate Academy**

134 W. Oak

Independence, KS 67301

**Christians United Feeding Friends**

South 4th at Maple

Independence, KS 67301

(620) 331-4794

**Church of Christ****Cherryvale**

Old Highway 169

Cherryvale, KS 67335

(620) 336-3948

**Coffeyville**

(620) 251-0559

**Church of the Nazarene**

312 W. 4th

Cherryvale, KS 67335

(620) 336-2581

**Circles – Coffeyville/Independence**

(620) 332-3125

**Class LTD**

[www.classltd.org](http://www.classltd.org)

**Coffeyville**

Montgomery County Service Center

1117 W. 8th St.

Coffeyville, KS 67337

(620) 251-7604/(800) 479-0259

**Columbus**

Administrative Office

1200 Merle Evans Dr., P.O. Box 266

Columbus, KS 66725

(620) 429-1212

**Pittsburg**

Crawford County - Service Center

2928 N. Rouse, P.O. Box 297

Pittsburg, KS 66762 (620) 231-3131

**Independence**

2801 W. Main St., Suite B

Independence, KS 67301

(620) 331-8604/(800) 479-0259

**Parsons**

Labette County Service Center

1207 Partridge

Parsons, KS 67357

(620) 421-2800

**Cleveland Apartments**

313 S. Linden

Coffeyville, KS 67337 (620) 251-6790

**Clothes Closet**

Main & Liberty - Annex of Methodist Church

Cherryvale, KS 67335

**Coffeyville City Offices**

102 W. 7th

Coffeyville, KS 67337

(620) 252-6124

**Coffeyville Chamber of Commerce**

807 Walnut

Coffeyville, KS 67337

(620) 251-2550

**Coffeyville Community College**

400 W. 11th

Coffeyville, KS 67337

(620) 251-7700/(877) 51-RAVEN

**CCC Adult Education**

520 W. 8th

(620) 252-7000

**Coffeyville Doctors Clinic**

801 W. 8th, P.O. Box 1057

Coffeyville, KS 67337

**Coffeyville Family Practice**

209 W. 7th, P.O. Box 564

Coffeyville, KS 67337

(620) 251-1100

**Coffeyville Fire Department**  
701 S. Walnut, P.O. Box 1629  
Coffeyville, KS 67337  
(620) 252-6147

**Coffeyville Garden Apartments**  
1099 Highland Rd.  
Coffeyville, KS 67337  
(620) 251-6517

**Coffeyville Police Department**  
102 W. 7th, P.O. Box 1629  
Coffeyville, KS 67335  
(620) 252-6122

**Coffeyville Public Library**  
311 W. 10th  
Coffeyville, KS 67337  
(620) 251-1370

**Coffeyville Regional Medical Center  
(CRMC)**  
1400 W. 4th  
Coffeyville, KS 67337  
(620) 251-1200/(800) 540-2762

**Coffeyville Senior Citizens Activity Center**  
601 Walnut  
Coffeyville, KS 67337  
(620) 251-7890

**Coffeyville Vo-Tech**  
1208 W. 4th  
Coffeyville, KS 67337  
(620) 251-4469

**Comforting Angels  
Coffeyville**  
9th & Elm, P.O. Box 385  
Coffeyville, KS 67337  
(620) 251-6677  
**Parsons**  
115 S. 18th St., Ste 208  
Parsons, KS 67357  
(888) 959-66 77

**Commodity Distribution  
Cherryvale**  
(620) 336-2250  
**Elk City**  
(620) 205-9329  
**Independence**  
(620) 331-3840  
**Liberty**  
(620) 336-2831  
**Neodesha**  
(620) 325-2749

**Community Access Center**  
307 1/2 W. Pecan  
Independence KS, 67301  
(620) 331-5115

**Community Acts of Love**  
Old Hwy 96 between Fredonia and Fall River  
(620) 378-3989

**Community Clothes Closet**  
1625 W. Main  
Independence, KS 67301  
(620) 331-2521

**Community Corrections  
11th Judicial District**  
1 Katy Drive Parsons, KS 67357  
(620) 421-5840  
**31st Judicial District**  
9 E. Main Chanute, KS 66720  
(620) 431-5725  
**Montgomery County  
Independence**  
200 Arco Pl., Ste 360, P.O. Box 846  
Independence, KS 67301  
(620) 331-4474  
**Coffeyville**  
(City Hall) 3rd Fl., P.O. Box 11  
Coffeyville, KS 67337  
(620) 251-7531

**Community Developmental Disability  
Organization – CDDO (Southeast Kansas  
– Montgomery Labette Cherokee  
Crawford)**  
1200 Merle Evans Dr., P.O. Box 266  
Columbus, KS 66725-0266  
(620) 429-8985/(800) 479-0259

**Community Health Center of Southeast  
Kansas  
Coffeyville Cline & Dental Center**  
604 S. Union Street  
Coffeyville, KS 67337  
(620) 251-4300  
**Columbus**  
(620) 429-2101/(866) 396-6788  
**Iola Dental Clinic**  
1408 E. Street  
Iola, KS 66749  
(620) 365-6400/(866) 396-6800  
**Pittsburg Clinic**  
3011 N. Michigan  
Pittsburg, KS 66762  
(620) 231-9873  
**Pittsburg Dental Center**  
924 N. Broadway  
Pittsburg, KS 66762  
(620) 231-6788

**Community United Feeding Friends**  
South 4th at Maple  
Independence, KS 67301  
(620) 331-4794

**Connections**

415 Fruitland, P.O. Box 688  
Independence, KS 67301  
(620) 332-1976/(866) 485-4858

**Cornerstone Family Fitness**

2801 W. Main St.  
Independence, KS 67301  
(620) 331-1161

**Coventry Health Care of Kansas**

8535 E. 21st N.  
Wichita, KS 67206  
(866) 320-0697

**Cowley County Council on Aging**

700 Gary Street, Suite C  
Winfield, KS 67156  
(620) 221-7020

**Arkansas City**

(620) 442-3330

**Cowley County Sheriff Department**

311 E. 9th Ave.  
Winfield, KS 67156  
(620) 221-5444

**Craig Home Care****Independence**

114 E. Main, P.O. Box 1044  
Independence, KS 67301  
(620) 331-6500/(888) 427-6500

**Pediatric Care**

114 E. Main, P.O. Box 1044  
Independence, KS 67301  
(620) 331-6500/(888) 427-6500

**Wichita**

910 E. Douglas, P.O. Box 2241  
Wichita, KS 67201-2241  
(316) 264-9998/(888) 260-9990

**Creating Women's Fitness**

106 S. 25th  
Independence, KS 67301  
(620) 331-9995

**CRMC Medical Group**

1400 W. 4th St.  
Coffeyville, KS 67337  
801 W. 8th, P.O. Box 1057  
(620) 688-6566

**CRMC Primary Care Center**

801 W. 8th  
Coffeyville, KS 67337  
(620) 688-6566

**CRMC Women's Health Service Clinic**

1717 W. 8th  
Coffeyville, KS 67337  
122 W. Myrtle  
Independence, KS 67301  
(620) 330-8118

**Crystalbrook Church**

801 W. Chestnut St.  
Independence, KS 67301  
(620) 331-2444

**Curves**

1711 W. 8th  
1312 W. 11th  
Coffeyville, KS 67337  
(620) 251-6400

**Dale Apartments**

206 W. 8th  
Coffeyville, KS 67337  
(620) 251-3040

**DCCCA****Chanute**

215 West Cherry, P.O. Box 702  
Chanute, KS 66720  
(620) 432-5180

**El Dorado**

119 Jones St.  
El Dorado, KS 67042  
(316) 322-9600

**Emporia**

115 West 5th Street  
Emporia, KS 66801  
(620) 343-2109

**Pittsburg**

1102 S. Rouse St.  
Pittsburg, KS 66762  
(620) 231-9840

**Winfield**

121 College  
Winfield, KS 67156  
(620) 221-3720

**Dearing Christian Church**

302 S. Independence St.  
Dearing, KS 67340  
(620) 948-3954

**Dennis - Osage Township Fire Department**

105 S. Main St. Dennis, KS 67341  
(620) 423-3149

**Diabetic Support Group**

Independence, KS 67301  
(620) 332-3250/(620) 331-2698

**Eagle Estates**

1354 Taylor Rd., P.O. Box 1012  
Independence, KS 67301  
(620) 331-1662

**Early Childhood Resource Center**

2601 Gabriel  
Parsons, KS 67357  
(620) 421-6550/(800) 362-0390

**Edna Fire Department**

200 N. Delaware St.  
Edna, KS 67342  
(620) 922-3321

**Elk and Chautauqua County Special Education Cooperative**

1201 State Hwy. 99  
Howard, KS 67349  
(620) 374-2113

**Elk City Library**

113 N. Montgomery  
Elk City, KS 67344  
(620) 627-2467/(620) 205-9329

**Elk City Volunteer Fire Department**

114 S. Montgomery  
Elk City, KS 67344  
(620) 627-2483

**Elk County Council on Aging**

134 E. Washington  
Howard, KS 67349  
(620) 374-2403/(620) 374-3068

**Elk County Attorney**

127 N. Pine, P.O. Box 415  
Howard, KS 67349  
(620) 374-3507

**Elk County Court Services**

P.O. Box 306  
Howard, KS 67349  
(620) 374-2024

**Elk County Extension Office**

130 S. Pennsylvania, P.O. Box 647  
Howard, KS 67349  
(620) 374-2174

**Elk County Health Department**

127 N. Pine, P.O. Box 566  
Howard, KS 67349  
(620) 374-2277

**Elk County Sheriff Department**

100 N. Cedar  
Howard, KS 67349  
(620) 374-2108

**Elm Acres Youth and Family Service  
Adolescent Recovery Services**

1002 East Madison Street  
Pittsburg, KS 66762  
(620) 231-6129

**Episcopal Church**

400 E. Maple  
Independence, KS 67301  
(620) 331-4794

**Eureka Nursing Center**

1020 N. School St.  
Eureka, KS 67045  
(620) 583-5584

**Faith House**

1531 S. Evergreen  
Chanute, KS 66720  
(620) 431-6919

**Families - THE Foundation**

(620) 330-4850

**Family & Children's Service Center**

200 Arco Place  
Independence, KS 67301  
(620) 332-1340

**Family Life Center Safe House of Butler County**

El Dorado, KS 67042  
(316) 321-7104

**Family Life Counseling Center**

5100 Main St.  
Parsons, KS 67357  
(620) 421-0120

**First Assembly of God Church**

1102 Washington  
Fredonia, KS 66736  
(620) 378-2801

**First Baptist Church****Caney**

900 S. Ridgeway St.  
Caney, KS 67333  
(620) 879-5220

**Independence**

220 S. Penn  
Independence, KS 67301  
(620) 331-6290

**Sedan**

216 N. Chautauqua  
Sedan, KS 67361  
(620) 725-5399

**First Christian Church****Chanute**

102 N. Grant  
Chanute, KS 66720  
(620) 431-3758

**Columbus**

320 W Maple St.  
Columbus, KS 66725  
(620) 429-2791

**Elk City**

222 S. Montgomery Ave.  
Elk City, KS 67344  
(620) 627-2601

**Independence**

319 W. Laurel  
Independence, KS 67301  
(620) 331-3880

**First Church of the Nazarene**

3167 S. 10th  
Independence, KS 67301  
(620) 331-5404

**First United Methodist Church****Coffeyville**

304 W. 10th  
Coffeyville, KS 67337  
(620) 251-3240

**Columbus**

320 W. Maple St.  
Columbus, KS 66725  
(620) 429-2791

**Independence**

200 S. Penn  
Independence, KS 67301  
(620) 331-3840

**Fish 'n' Loaves Pantry (Cherryvale Christian Church)**

319 N. Main  
Cherryvale, KS 67335  
(620) 336-2533

**Flint Hills Assembly of God Church**

115 W. Wabash  
Howard, KS 67349  
(620) 374-2823

**Food Pantry - Elk City**

522 E. Hickory  
Elk City, KS 67344  
(620) 627-2225

**Four County Mental Health Center****Coffeyville**

1601 W. 4th  
Coffeyville, KS 67337  
(620) 251-8180

**Cowley County**

22214 D St., Strother Field  
Winfield, KS 67156  
(620) 221-9664/(620) 442-4540

**Fredonia**

437 N. 6th  
Fredonia, KS 66736  
(620) 378-4400

**Independence**

3751 W. Main, P.O. Box 688  
Independence, KS 67301  
(620) 331-1748

**Neodesha**

101 S. 8th  
Neodesha, KS 66757  
(620) 325-2141

**Sedan**

Lee St., P.O. Box 57  
Sedan, KS 67361  
(620) 725.5677

**Four Square Church of Parsons**

98 E. Main St.  
Parsons, KS 67357  
(620) 423-0423

**Fredonia Chamber of Commerce**

402 N. 7th  
Fredonia, KS 66736  
(620) 378-3221

**Fredonia Child Care Center**

632 N. 7th  
Fredonia, KS 66736  
(620) 378-4362

**Fredonia Fire Department**

422 N. 7th St.  
Fredonia, KS 66736  
(620) 378-2188

**Fredonia Housing Authority**

519 S. 15th  
Fredonia, KS 66736  
(620) 378-3911

**Fredonia Police Department**

128 Adams St.  
Fredonia, KS 66736  
(620) 378-2424

**Fredonia Public Library**

807 Jefferson  
Fredonia, KS 66736  
(620) 378-2863

**Fredonia Recreation Commission**

432 N. 9th  
Fredonia, KS 66736  
(620) 378-4254

**Fredonia Regional Hospital**

1527 Madison  
Fredonia, KS 66736  
(620) 378-2121

**Fredonia Senior Center**

629 N. 7th  
Fredonia, KS 66736  
(620) 378-2000

**Friendship Meals****Cedar Vale**

609 Cedar St.  
Cedar Vale, KS 67024  
(620) 758-2675

**Grenola**

124 S. Main  
Grenola, KS 67346  
(620) 358-3601

**Howard**

148 N. Wabash  
Howard, KS 67349  
(620) 374-2200

**Moline**

110 N. Main  
Moline, KS 67353  
(620) 647-8178

**Longton**

406 Kansas Ave.  
Longton, KS 67352  
(620) 642-6861

**Gansel House**

3768 CR 5250  
Independence, KS 67301  
(620) 331-7422

**Garden Walk Apartments**

N. 10th St.  
Independence, KS 67301  
(620) 331-1205

**Genesis**

111 W. 7th  
Coffeyville, KS 67337  
(620) 251-3004/(620) 870-9903

**Get Fit! Wellness Center**

602 W. Main  
Neodesha, KS 66757  
(620) 325-2117

**Girl Scouts of Kansas Heartland**

360 Lexington Rd.  
Wichita, KS 67218

**Golden Living Center****Fredonia**

240 N. 19th St.  
Fredonia, KS 66736  
(620) 378-4136

**Neodesha**

1626 N. 8th St.  
Neodesha, KS 66757  
(620) 325-3088

**Grief Support Group**

307 1/2 W. Pecan  
Independence, KS 67301  
**Four County Mental Health Center**  
(620) 331-1748  
**Harry Hynes Memorial Hospice**  
(620) 251-1640  
**Webb & Rodrick Chapel**  
(620) 331-3900

**Guest Home Estates**

400 S. McGee  
Caney, KS 67333  
(620) 879-5199

**Guest Home Estates II**

1202 S. Plummer Ave.  
Chanute, KS 66720  
(620) 431-9509

**Hannah's House (Crystalbrook Church)**

801 W. Chestnut St.  
Independence, KS 67301  
(620) 331-2444

**Hardin Hospice**

1906 Main, Ste. 103  
Parsons, KS 67357

**Harry Hynes Memorial Hospice**

2408 W. 8th  
Coffeyville, KS 67337  
(620) 251-1640/(866) 865-2154

**Head Start Early Childhood Development**

1103 N. 6th  
Neodesha, KS  
(620) 3225-2813

**Help Fund of Cherryvale**

(620) 336-8952

**Home Health Care Connection**

1717 Corning Ave.  
Parsons, KS 67357  
(620) 421-1899

**Home Sweet Home**

Independence, KS 67301  
(620) 331-0956

**Home Sweet Home Care**

429 S. 20th St.  
Fredonia, KS 66736  
(620) 378-2067

**Hometown Health Care**

314 N. 7th St.  
Fredonia, KS 66736  
(620) 378-3760

**Hope Renewed**  
1040 N. West St.  
Wichita, KS 67203  
(316) 945-9400/(800) 395-HELP

**Hope Unlimited**  
Iola, KS 66749  
(620) 365-7566

**Hospice Care of Kansas**  
201 N. Penn, Ste. 105  
Independence, KS 67301  
(620) 331-1525

**Hospice Care of Kansas**  
113 E. Main  
Sedan, KS 67361  
(620) 725-4160

**Housing Authority**  
**Howard Housing Authority**  
(620) 374-2386  
**Humbolt Housing Authority**  
**Independence Housing Authority**  
120 N. 6th  
Independence, KS 67301  
(620) 332-2536  
**Neodesha Housing Authority**  
118 S. 6th  
Neodesha, KS 66757  
(620) 325-2440

**Howard City Library**  
126 S. Wabash  
Howard, KS 67349  
(620) 374-2890

**Howard Health Clinic**

**Howard Police Department**  
116 N. Cedar  
Howard, KS 67349  
(620) 374-2108

**Howard Volunteer Fire Department**  
110 N. Pine St.  
Howard, KS 67349  
(620) 374-2121

**Humboldt City Library**  
916 Bridge  
Humboldt, KS 66748

**I Cab Taxi**  
**Coffeyville**  
(620) 251-2084  
**Independence**  
(620) 331-6019

**Independence Chamber of Commerce**  
616 N. Penn Ave., P.O. Box 386  
Independence, KS 67301  
(620) 331-1890

**Independence Food Basket (See  
Community Access Center)**

**Independence City Offices**  
120 N. 6th  
Independence, KS 67301  
(620) 332-2500

**Independence Community College**  
1057 W. College Ave., P.O. Box 708  
Independence, KS 67301  
(620) 331-4100/(800) 842-6063  
**Adult Education**  
(620) 332-1420  
**Independence West Campus**  
2615 W. Main, P.O. Box 708  
Independence, KS 67301  
(620) 332-5630

**Independence Fire Department**  
120 N. 6th St.  
Independence, KS 67301  
(620) 332-2504

**Independence Imagination Library**  
P.O. Box 487, 517 N. 10th St.  
Independence, KS 67301  
(620) 332-1800

**Independence Police Department**  
120 N. 6th St.  
Independence, KS 67301  
(620) 332-1700

**Independence Public Library**  
220 E. Maple  
Independence, KS 67301  
(620) 331-3030

**Independence Recreation Commission**  
1501 N. 10th St.  
Independence, KS 67301  
(620) 331-0260

**Independence Rural Fire Department**  
Independence, KS 67301

**Independence Transport**  
(620) 331-9385

**Independence Tutoring & Counseling**  
(620) 331-4420

**Independent Strides Home Health**  
315 N. 16th St.  
Parsons, KS 67357  
(620) 423-3328

**Jane Phillips Health for Life**

2011 N. Penn Ave.  
Independence, KS 67301  
(620) 331-7250

**Juvenile Justice Authority****Kansas Attorney General**

120 S.W. 10th Ave. #2  
Topeka, KS 66612  
(785) 296-2215

**Kansas Children's Service League****Independence**

Independence, KS 67301  
(620) 770-3305/(877) 530-5275

**Pittsburg**

824 E 4th St., Suite 1  
Pittsburg, KS 66762  
(620) 232-1031

**Wichita**

1365 North Custer, P.O. Box 517  
Wichita, KS 67201  
(316) 942-4261

**Kansas Commission on Veterans Affairs**

200 Arco Place, Room 421, P.O. Box 117  
Independence, KS 67301  
(620) 331-0540

**Kansas Department of Aging and  
Disability Services - Behavioral Health****Kansas Department for Children and  
Families Adult Protective Center -  
Reporting Center**

(800) 922-5330

**Chanute**

1500 W. 7th  
Chanute, KS 66720  
(620) 431-5000

**Coffeyville**

602 Union  
Coffeyville, KS 67337  
(620) 251-5750

**Independence**

Independence Service Center  
200 Arco Place, P.O. Box 141  
Independence, KS 67301  
(620) 331-0350/(888) 369-4777

**Iola**

406 N. Buckeye  
Iola, KS 66749  
(620) 365-2164

**Parsons**

300 N. 17th Parsons, KS 67357  
(620) 421-4500

**Winfield**

1809 S. Main  
Winfield, KS 67156  
(620) 221-6400

**Kansas Department of Education**

120 S.E. 10th Ave.  
Topeka, KS 66612

**Kansas Department of Health and  
Environment**

Curtis State Office Building  
1000 S.W. Jackson  
Topeka, KS 66612

**Kansas Equipment Exchange**

2601 Gabriel Ave.  
Parsons, KS 67357  
(620) 421-4514

**Kansas Family Partnerships**

5942 S.W. 29th St., Ste. D  
Topeka, KS 66614  
(785) 266-6161/(800) 206-7231

**Kansas Gambling Hotline**

(800) 522-4700

**Kansas Health Policy Authority -  
Outreach Eligibility**

800 W. Laurel  
Independence, KS 67301  
(620) 331-3283

**Kansas Inservice Training System - (Life  
Span Institute at Parsons)**

2601 Gabriel  
Parsons, KS 67357  
(620) 421-6550

**Kansas Payment Services**

(877) 572-5722

**Kansas Wildlife, Parks, Tourism**

512 S.E. 25th Ave.  
Pratt, KS 67124  
(620) 672-5911

**KANSASWorks - Southeast**

Independence, KS 67301  
(620) 332-5930/(620) 332-5906

**Kaw Valley**

11 N. Highland  
Chanute, KS 66762  
(620) 431-1837

**K-State Research & Extension Service  
Wildcat District**

410 Peter Pan Road, Suite B  
Independence, KS 67301  
(620) 331-2690



**KU Center for Advanced Fetal Care**  
The University of Kansas Medical Center  
3901 Rainbow Blvd.  
Kansas City, KS 66160  
(913) 588-5000

**KVC Behavioral Healthcare**  
11 N. Highland  
Chanute, KS 66720  
(620) 431-1862

**Labette Center for Mental Health Services**  
1730 Belmont  
Parsons, KS 67357  
(620) 421-3770/(800) 303-3770

**Labette County Assistance Center**  
1929 Crawford, Suite B  
Parsons, KS 67357

**Labette County Attorney**  
201 South Central Avenue  
Parsons, KS 67357  
(620) 421-6370

**Labette County Court Services**  
1 Katy Drive  
Parsons, KS 67357  
(620) 421-5840

**Labette County Health Department**  
1902 S. Hwy. 59, Bldg. C  
Parsons, KS 67357  
(620) 421-4350

**Labette County Sheriff Department**  
718 5th St.  
Oswego, KS 67356  
(620) 795-2556

**Labette Health**  
1902 U.S. 59  
Parsons, KS 67357  
(620) 421-4881

**Legal Services of SE Kansas**  
408 N. Walnut  
Pittsburg, KS 66762  
(620) 232-1330/(800) 723-6953

**Liberty Township Hall**  
203 N. 5th  
Liberty, KS 67351  
(620) 336-2831

**Lighthouse, The**  
1411 W. Hensley Blvd.  
Bartlesville, OK 74003  
(918) 337-0182/(918) 336-9029

**Lincare**  
2411 Main St.  
Parsons, KS 67357  
(620) 421-2774

**Lion's Club**  
**Coffeyville**  
**Independence**

**Longton Police Department**  
920 Kansas  
Longton, KS 67352  
(620) 642-2264

**Longton Public Library**  
512-A Kansas Ave.  
Longton, KS 67352  
(620) 642-6012

**Longton Volunteer Fire Department**  
511 Kansas  
Longton, KS 67352  
(620) 642-2225

**Low Vision Support Group (See Lions Club)**

**Madison Square Clubhouse**  
1701 Madison St.  
Fredonia, KS 66736  
(620) 378-2802

**Make-A-Wish Foundation of Kansas**  
2016 N. Amidon  
Wichita  
(316) 838-9474

**Manor House Apartments**  
101 E. 5th  
Coffeyville, KS 67337  
(620) 251-2581

**Meals on Wheels**  
**Coffeyville**  
(620) 251-0990  
**Independence**  
(620) 331-1549

**Medicalodge of Coffeyville**  
720 W. 1st St.  
Coffeyville, KS 67337  
(620) 251-3705

**Mercy House (First United Methodist Church)**  
1102 Washington  
Fredonia, KS 66736  
(620) 378-2801

**Midwest Pregnancy Care Center  
Coffeyville**

506 Union. P.O. Box 383  
Coffeyville, KS 67337  
(620) 251-0900

**Independence**

213 E. Main, P.O. Box 981  
Independence, KS 67301  
(620) 331-0700

**Ministerial Alliance**

**Baxter Springs Ministerial Alliance - 1st**

**United Methodist Church**

1310 E. Ave.  
Baxter Springs, KS 66713  
(620) 856-5996

**Caney Ministerial Alliance**

First Baptist Church  
900 S. Ridgeway St.  
Caney, KS 67333  
(620) 879-5220

**Cherryvale Ministerial Alliance**

329 E. Main  
Cherryvale, KS 67335  
(620) 336-2375

**Coffeyville Ministerial Alliance**

Coffeyville, KS 67337  
(620) 251-1977

**Elk County Ministerial Alliance**

115 N. Wabash  
Howard, KS  
(620) 374-2823

**Elk City Ministerial Alliance**

Elk City, KS 67344  
(620) 336-2353/(208) 589-2170

**Fredonia Ministerial Alliance**

(620) 378-2764

**Girard Ministerial Alliance**

119 N. Summit  
Girard, KS 66743  
(620) 724-8090

**Humboldt Ministerial Alliance**

907 Bridge  
Humboldt, KS 66748  
(620) 473-2343

**Independence Ministerial Alliance**

Independence, KS 67301  
(620) 251-1977

**Iola Ministerial Alliance**

16 W. Broadway  
Iola, KS 66749

**Neodesha Ministerial Alliance**

802 Indiana St.  
Neodesha, KS 66757  
(620) 325-2787

**Moline Financial Assistance**

(620) 647-8148

**Moline Food Pantry**

(620) 647-3416

**Moline Public Library**

107 N. Main St.  
Moline, KS 67353  
(620) 647-3310

**Montgomery County District Attorney**

300 E. Main St.  
Independence, KS 67301  
(620) 550-1231

**Montgomery County Community**

**Corrections**

**Montgomery County Court Services**

**Coffeyville**

102 W 7th  
Coffeyville, KS 67337  
(620) 251-5090

**Independence**

217 E. Myrtle, Rm. 102  
Independence, KS 67301  
(620) 330-1060

**Montgomery County Health Department**

**Coffeyville**

908 S. Walnut  
Coffeyville, KS 67337  
(620) 251-4210

**Independence**

209 E. Laurel  
Independence, KS 67301  
(620) 331-4300

**Montgomery County Sheriff Department**

300 E. Main St.  
Independence, KS 67301  
(620) 331-1500

**Montgomery Place**

614 S. 8th  
Independence, KS 67301  
(620) 331-2577

**Mosaic**

**Coffeyville**

1206 S. Elm St.  
Coffeyville, KS 67337  
(620) 251-8592/(620) 251-0997/(620) 688-1030

**Pittsburg**

2807 N Broadway  
Pittsburg, KS 66762  
(620) 231-5590

**Mothers of Preschoolers (MOPS) - (See Tyro Christian Church)**

**Mound Valley Library**

411 Hickory  
Mound Valley, KS 67354  
(620) 328-3411

**My Family**

200 ARCO Place  
Independence, KS 67301  
(620) 330-4850

**Narcotics Anonymous****Cedar Vale**

(Cedar Apartments) 602 Wabash St.  
Cedar Vale, KS 67024

**Coffeyville - Episcopal Church**

7th & Elm  
Coffeyville, KS 67337  
(620) 251 -5602/(620) 988-5602

**Independence**

121 S. 14th  
Independence, KS 67301

**Caney (Liberty Church of Caney)**

114 N. Main

Caney, KS

**Parsons (Hamilton Church)**

1527 Morton Avenue  
Parsons, KS 67357

**Neodesha Chamber of Commerce**

100 S. 1st St.  
Neodesha, KS  
(620) 325-2055

**Neodesha Civic Center**

1407 N. 8th  
Neodesha, KS 66757  
(620) 325-2749

**Neodesha Fire Department**

112 S. 4th St.  
Neodesha, KS 66757  
(620) 325-2642

**Neodesha Police Department**

108 S. 4th St.  
Neodesha, KS 66757  
(620) 325-3031

**Neodesha Recreation Department**

113 S. 5th  
Neodesha, KS 66757  
(620) 325-3681

**Neodesha Senior Center**

604 Main St.  
Neodesha, KS 66757  
(620) 325-5484

**Neodesha Service Center**

1409 N. 8th  
Neodesha, KS 66757  
(620) 325-2702

**Neosho Memorial Regional Medical Center**

629 S. Plummer  
Chanute, KS 66720  
(620) 431-4000

**Neutral Lands of Cherokee**

617 Ottawa Ave.  
Baxter Springs, KS 66713  
(620) 856-3400

**New Beginnings**

1001 Wilson St.  
Neodesha, KS 66757  
(620) 325-3333

**Osage Township Fire Department**

703 5th St.  
Oswego, KS 67356  
(620) 795-4731

**Oswego Home Place**

1010 Commercial St.  
Oswego, KS 67356  
(620) 795-4750

**Oswego Public Library**

704 4th St.  
Oswego, KS 67356  
(620) 795-4921

**Parents as Teachers****Southeast Kansas Education Service Center (Greenbush)**

(800) 557-3412

**Labette - USD #506**

(620) 784-5326

**Coffeyville - USD #445**

(620) 252-6485

**Parsons Community Free Health Clinic**

521 N. 16th St.  
Parsons, KS 67357  
(620) 421-6430

**Parsons Fire Department**

1819 Washington Ave.  
Parsons, KS 67357  
(620) 421-5360

**Parsons Presbyterian Manor**

3501 Dirr Ave.  
Parsons, KS 67357  
(620) 421-1450

**Parsons Public Library**

311 S. 17th St.  
Parsons, KS 67357  
(620) 421-5920

**Parsons State Hospital & Training Center**

2601 Gabriel Ave.  
Parsons, KS 67357  
(620) 421-6550

**Penn Manor**

601 S. Penn  
Independence, KS 67301  
(620) 331-8010

**Penn Terrace**

401 S. Penn  
Independence, KS 67301  
(620) 331-1678

**Peru - Belleville Rural Fire Department**

112 E. 6th St.  
Peru, KS 67360  
(620) 249-5919

**Pheasant Point Apartments**

2300 N. 20th Place  
Independence, KS 67301  
(620) 331-3888

**Pickwick Apartments**

600 Maple  
Coffeyville, KS 67337  
(620) 251-3310

**Plaza Apartments**

Coffeyville, KS 67337  
(620) 251-0500

**Pleasant Valley Manor**

P.O. Box 40,  
613 E. Elm St.  
Sedan, KS 67361  
(620) 725-3153

**Presbyterian Manor**

601 W. 11th  
Parsons, KS 67357

**Preferred Family Healthcare**

602 S. State St., P.O. Box 384  
Iola, KS 66749  
(620) 365-8402

**Pregnancy Crisis Center of Wichita**

1040 N. West St.  
Wichita, KS 67203  
(316) 945-9400/(800) 395-HELP

**R&S Studios**

117 W. Main  
Independence, KS 67301  
(620) 331-4010

**Rachel's Works**

(620) 714-0336

**Radiant Electric Coop., Inc.**

P.O. Box 390, 9346 Jewell Rd.  
Fredonia, KS 66736  
(620) 378-2161

**Rankin W A Memorial Library**

502 Indiana  
Neodesha, KS 66757  
(620) 325-3275

**Red Cross**

128 W. 8th  
Coffeyville, KS 67337  
(620) 251-1050

**Regal Estate of Glenwood, Inc.**

1000 Mulberry St., P.O. Box 627  
Independence, KS 67301  
(620) 331-8789

**Rolling Prairie Extension Office**

215 N. Chautauqua  
Sedan, KS 67361  
(620) 725-5890

**Safe Homes**

P.O. Box 181  
Winfield, KS 67156  
(620) 221-7079/(620) 221-HELP  
(4357)/(800) 794-7672

**Safehouse Crisis Center**

**Coffeyville**  
1317 W. 8th St.  
Coffeyville, KS 67337  
(620) 251-0030/(888) 320-7218  
**Pittsburg**  
669 S. Hwy. 69  
Pittsburg, KS 66762  
(620) 231-8692/(800) 794-9148

**Salina Rescue Mission**

1716 Summers Rd., P.O. Box 1667  
Salina, KS 67401  
(785) 823-2610

**Salvation Army****Montgomery County (Northern)**

Community Access Center  
307 1/2 W. Pecan  
Independence, KS 67301  
(620) 331-5115

**Montgomery County (Southern)**

102 W. 12th  
Coffeyville, KS 67337  
(620) 251-2686/(888) 460-1050

**Sedan**

Chautauqua County Health Department  
215 N. Chautauqua St.  
Sedan, KS 67361  
(620) 725-5850

**Wilson County**

Fredonia Police Department  
128 Adams  
Fredonia, KS 66736  
(620) 378-4152

**Sedan City Hospital**

300 North St. Sedan, KS 67361  
(620) 725-3115

**Sedan City Library**

115 N. Chautauqua St.  
Sedan, KS 67361  
(620) 725-3405

**Sedan Police Department**

211 W. Main St.  
Sedan, KS 67361  
(620) 725-3136

**SEK Academy**

220 E. Chestnut  
Independence, KS 67301  
(620) 331-0057

**SEK Assistive Technology****SEK--CAP (Southeast Kansas Community Action Program)****SEK-CAP Central Office**

401 N. Sinnet  
Girard, KS 66743  
(620) 724-8204

**Coffeyville**

200 S. Walnut, P.O. Box 486  
Coffeyville, KS 67337  
(620) 251-6920

**Fort Scott**

212 E. 1st  
Fort Scott, KS 66701  
(620) 223-0680

**Parsons**

110 S. 18th, P.O. Box 957  
Parsons, KS 67357  
(620) 421-6551/(800) 526-3648

**Pittsburg**

204 N. Pine  
Pittsburg, KS 66762  
(620) 724-8204/(620) 231-5400

**SEK-CAP Assistive Technology for Kansans**

2601 Gabriel Avenue, P.O. Box 738  
Parsons, KS 67357  
(800) 526-3648

**SEK-CAP Head Start**

200 S. Walnut, P.O. Box 465  
Coffeyville, KS 67337  
(620) 251-1147

**Independence**

900 E. Poplar, P.O. Box 274  
Independence, KS 67301  
(620) 331-6140

**Neodesha**

415 N. 8th  
Neodesha, KS 66757  
(620) 325-3066

**SEK-CAP Public Transportation**

(620) 252-0119/(620) 724-8204

**Senior Citizens Activity Center**

611 Walnut  
Coffeyville, KS 67337  
(620) 251-7890

**Southeast Kansas Education Service Center (Greenbush)**

947 West 47 Highway  
Girard, KS 66743  
(620) 724-6281

**Senior Employment Resource Program (SER)****Senior Services of SEK**

710 W. Chestnut  
Independence, KS 67301  
(620) 331-1549  
618 S. Union. P.O. Box 1415  
Coffeyville, KS 67337  
(620) 251-7313

**Sheltered Living Homes**

2627 S.W. Arrowhead Rd.  
Topeka, KS 66614  
(785) 272-1761  
4316 S.W. Drury Ln.  
Topeka, KS 66604  
(785) 273-2214

**Sincere Praise Evangelistic Center**

1116 N. 7th  
Neodesha, KS 66757  
(620) 325-2749

**Single Women with Children (First United Methodist Church)**

304 W. 10th  
Coffeyville, KS 67337  
(620) 251-3240

**SKIL - Southeast Kansas Independent Living, Inc.****Chanute**

106 E. Main, P.O. Box 645  
Chanute, KS 66720  
(620) 431-0757/(866) 927-0757

**Columbus**

125 East Maple, P.O. Box 478  
Columbus, KS 66725  
(620) 429-3600/(866) 927-3600

**Fredonia**

623 Monroe, P.O. Box 448  
Fredonia, KS 66736  
(620) 378-4881/(866) 927-4881

**Independence**

107 East Main, P.O. Box 944  
Independence, KS 67301  
(620) 331-1006/(866) 927-1006

**Parsons**

1801 Main, P.O. Box 95  
Parsons, KS 67357  
(620) 421-5502/(800) 688-5616

**Parsons Assistive Technology**

110 S. 18th, P.O. Box 657  
Parsons, KS 67357  
(620) 421-6551/(800) 526-3648

**Pittsburg**

105 W. 3rd, P.O. Box 1706  
Pittsburg, KS 66762  
(620) 231-6780/(866) 927-6780

**Sedan**

113 West Main, P.O. Box 340  
Sedan, KS 67361  
(620) 725-3990/(866) 906-3990

**Social Security**

2125 N. Penn, Ste. A  
Independence  
(620) 331-4080/(800) 772-1213

**Southeast Assisted Technology (SEAT)****Southeast Kansas Independent Living**

(620) 331-1006/(620) 725-3990

**Southeast Kansas Legal Associates**

121 W. 8th  
Coffeyville, KS 67337  
(620) 251-5950

**Southeast Kansas Library System**

218 E. Madison Ave.  
Iola, KS 66749  
(620) 365-5136/(800) 279-3219

**Southeast Kansas Mental Health Center**

304 North Jefferson  
Iola, KS 66749  
(620) 365-8641

**Southeast Kansas Respite Services**

2601 Gabriel  
Parsons, KS 67357  
(620) 421-6555

**Spring River Mental Health & Wellness****Riverton**

6610 S.E. Quakervale Rd.  
Riverton, KS 66770  
(620) 848-2300

**Columbus**

201 W. Walnut  
Columbus, KS 66725  
(620) 429-1860

**St. John Clinic**

800 W. Myrtle  
Independence, KS 67301  
(620) 332-328

**Stage Art Productions**

112 W. Main St.  
Independence, KS 67301  
(918) 333-7270

**Successful Dreams Support Services**

115 S.18th, Suite 207  
Parsons, KS 67357  
(620) 421-2014

**Sycamore Landing Apartments**

701 Lewark St.  
Coffeyville, KS 67337  
(620) 251-0244

**Sycamore Rural Fire Department**

Sycamore, KS 67363

**TFI - The Farm, Inc.****Chanute**

1709 W. 7th Street, P.O. Box 512  
Chanute, KS 66720  
(620) 432-5200/(866) 232-5200

**Independence**

501 N. Penn, P.O. Box 527  
Independence, KS 67301  
(620) 331-0411/(877) 531-0411

**Parsons**

1906 Main St., Suite B, P.O. Box 832  
Parsons, KS 67357  
620-421-6637/866-521-6637

**Thanks Program, Inc.**

629 N. 7th  
Fredonia, KS 66736  
(620) 378-2000

**Thayer Christian Church**

8495 Dom Rd.  
Thayer, KS 66776  
(620) 839-5650

**Topeka Rescue Mission**

600 N. Kansas  
Topeka, KS 66608  
(785) 354-1744

**Tri-County Special Education Interlocal  
#607**

220 E. Chestnut, P.O. Box 668  
Independence, KS 67301  
(620) 331-6303

**Twilight Manor**

849 E. Washington St.  
Howard, KS 67349  
(620) 374-2495

**Tyro Christian Church**

301 S. Market Tyro, KS 67364  
(620) 289-4415

**Uni-care Plan of Kansas**

(785) 250-0653

**Union Rescue Mission**

130 N. St. Francis  
Wichita, KS 67202  
(316) 265-0132

**United Methodist Church**

**Neodesha**

802 Indiana St.  
Neodesha, KS 66757  
(620) 325-2787

**Elk City**

200 South Lincoln  
Elk City, KS 67344  
(620) 627-2225

**United Way of the Plains - Resource  
Information**

Dial 211

**UpperCut Boxing**

106 S. 6th  
Independence, KS 67301

**USD 282 - West Elk**

**Moline Elementary School**

416 Plumb St., P.O. Box 278  
Howard, KS 67349  
(620) 647-3289

**West Elk Junior-Senior High School**

1199 State Hwy. 99, P.O. Box 278  
Howard, KS 67349  
(620) 374-2147

**USD #283 - Longton – Elk Valley**

**Elk Valley Elementary Primary School &  
High School**

701 S. Delaware  
Longton, KS 67352  
(620) 642-2811

**USD 285 - Cedar Vale**

**Cedar Vale Elementary School & High  
School**

508 Dora, P.O. Box 458  
Cedar Vale, KS 67024  
(620) 758-2265

**USD 286 - Sedan**

**Board of Education**

302 Sherman  
Sedan, KS 67361  
(620) 725-3187

**Sedan Elementary School**

404 Sherman  
Sedan, KS 67361  
(620) 725-5611

**Sedan 4-Year Old Preschool**

Sedan, KS 67361

**Sedan Junior-Senior High School**

404 Sherman  
Sedan, KS 67361  
(620) 725-3186

**USD #387 - Altoona-Midway**

**District Office**

20584 U.S. 75 Hwy.  
Buffalo, KS 66717  
Phone and Fax (620) 537-772

**Altoona Midway Elementary School**

833 River St., P.O. Box 128  
Altoona, KS 66710  
(620) 568-5725/(877) 596-8556

**Altoona Midway Middle School & High  
School**

20704 U.S. 75 Hwy.  
Buffalo, KS 66717  
(620) 537-7711/(877) 596-8249

**USD 436 - Caney Valley**

**Board of Education**

700 E. Bullpup Blvd.  
Caney, KS 67333  
(620) 879-9200

**Caney Early Care & Education Center**

5110 Tuxedo Blvd.  
Bartlesville, OK 74006-2830

**Caney Valley Junior High & High School**

601 E. Bullpup Blvd.  
Caney, KS 67333  
(620) 879-9220

**Lincoln Memorial School**

201 E. 1st  
Caney, KS 67333  
(620) 879-9240

**Virtual School - Caney**

**Caney Valley High School**

601 E. Bullpup Blvd.  
Caney, KS 67333  
(620) 879-2223

**USD 445 - Coffeyville****Board of Education**

615 Ellis  
Coffeyville, KS 67337-3427  
(620) 252-6400

**Community Elementary School**

102 S. Cline  
Coffeyville, KS 67337  
(620) 252-6430

**Dr. Jerry Hamm Learning Center**

220 S. Walnut  
Coffeyville, KS 67337  
(620) 251-1147

**Field Kindley High School**

1110 W. 8th  
Coffeyville, KS 67337  
(620) 252-6410

**Grace Academy Preschool**

2455 Woodland Ave.  
Coffeyville, KS 67337  
(620) 251-1190

**Holy Name Catholic School**

406 Willow  
Coffeyville, KS 67337  
(620) 251-0480

**LINC**

216 W. 9th  
Coffeyville, KS 67337  
(620) 251-9070

**Roosevelt Middle School**

1000 W. 8th  
Coffeyville, KS 67337  
(620) 252-6420

**Tyro Community Christian School**

P.O. Box 306  
Tyro, KS 67364

**USD 446 - Independence**

517 N. 10th, P.O. Drawer 487  
Independence, KS 67301  
(620) 332-1800

**Eisenhower Elementary**

501 Spruce  
Independence, KS 67301  
(620) 332-1854

**First United Methodist Preschool**

111 E. 11th St., P.O. Box 545  
Independence, KS 67301  
(620) 331-0719

**Independence Bible School**

2246 S. 10th St.  
Independence, KS 67301  
(620) 331-3781

**Independence 4-Year Old Preschool****Independence High School**

1301 N. 10th  
Independence, KS 67301  
(620) 332-1815

**Independence Middle School**

300 W. Locust  
Independence, KS 67301  
(620) 332-1836

**Jefferson Elementary School**

2101 N. 13th St.  
Independence, KS 67301  
(620) 332-1875

**Methodist Preschool****St. Andrew Catholic School**

215 N. Park Blvd.  
Independence, KS 67301

**Zion Lutheran School**

301 S. 11th  
Independence, KS 67301  
(620) 332-3331

**USD 447 - Cherryvale**

618 E. 4th St.  
Cherryvale, KS 67335  
(620) 336-8130

**Cherryvale 4-Year Old Preschool**

Cherryvale, KS 67335

**Cherryvale Middle/High School**

700 S. Carson  
Cherryvale, KS 67335  
(620) 336-8100

**Cherryvale Virtual School**

218 W. Main  
Cherryvale, KS 67335  
(620) 336-2530

**Lincoln Central School**

401 E. Main  
Cherryvale, KS 67335  
(620) 336-8140

**USD 461 - Neodesha**

522 Wisconsin, P.O. Box 88  
Neodesha, KS 66757  
(620) 325-2610

**Neodesha 4-Year Old Preschool**

Neodesha, KS 66757

**Neodesha High School**

1001 N. 8th  
Neodesha, KS 66757  
(620) 325-3015

**North Lawn Elementary**

620 N. Grandby Ave.  
Neodesha, KS 66757  
(620) 325-3011

**Heller Elementary School**

415 E. 8th  
Neodesha, KS 66757  
(620) 325-3066

**USD 484 - Fredonia****Board of Education**

300 N. 6th, P.O. Box 539  
Fredonia, KS 66736  
(620) 378-4177

**Four-Year-Old Preschool**

Fredonia, KS

**Fredonia Middle School**

203 N. 8th  
Fredonia, KS 66736  
(620) 378-4167



***Fredonia Senior High School***

916 Robinson  
Fredonia, KS 66736  
(620) 378-4172

***Lincoln Elementary***

713 N. 9th  
Fredonia, KS 66736  
(620) 378-4138

***USD 503 - Parsons  
Board of Education***

2900 Southern  
Parsons, KS 67357  
(620) 421-5950

***Catholic School******Garfield Elementary School***

300 S.14th St.  
Parsons, KS 67357  
(620) 421-3530

***Guthridge Elementary School***

1020 S. 31st St.  
Parsons, KS 67357  
(620) 421-6800

***Meadow View Grade School******Parsons 4-Year Old Preschool***

Parsons, KS 67357

***Parsons Senior High School***

3030 Morton  
Parsons, KS 67357  
(620) 421-3660

***USD 504 - Oswego  
Board of Education***

719 4th St.  
Oswego, KS 67356  
(620) 795-2126

***Neosho Heights Elementary***

12 Oregon St.  
Oswego, KS 67356  
(620) 795-4541

***Oswego 4-Year Old Preschool***

Oswego, KS 67356

***Oswego High School***

1501 Tomahawk Trail  
Oswego, KS 67356  
(620) 795-2125

***Oswego Middle School***

410 Kansas St.  
Oswego, KS 67356  
(620) 795-4724

***Service Valley Charter Academy***

21101 Wallace Rd.  
Oswego, KS 67356  
(620) 421-3449

***USD #505 – Chetopa-St. Paul******Board of Education***

430 Elm St.  
Chetopa, KS 67336  
(620) 236-7244

***Chetopa/St. Paul 4-Year Old Preschool******Chetopa Elementary School***

430 Elm St.  
Chetopa, KS 67336  
(620) 236-7959

***Chetopa High School***

430 Elm St.  
Chetopa, KS 67336  
(620) 236-7959

***Chetopa Virtual Learning Center******Chetopa Public Schools***

430 Elm  
Chetopa, KS 67336  
(620) 236-7244

***St. Paul Elementary School******St. Paul High School******USD #506 - Altamont/Bartlett******Board of Education***

401 S. High School St., P.O. Box 189  
Altamont, KS 67330

***Altamont Grade School***

705 E. 6th St.  
Altamont, KS 67330  
(620) 784-5511

***Bartlett Grade School***

201 W. 2nd  
Bartlett, KS 67332  
(620) 226-3414

***Edna Grade School***

220 W. Myrtle  
Edna, KS 67342

***Four-Year Old Program******Labette County High School***

601 S. High School, P.O. Box 407  
Altamont, KS 67330  
(620) 784-5321

***Meadow View Grade School***

1377 21000 Rd.  
Parsons, KS 67357  
(620) 421-1857

***Mound Valley Grade School***

402 Walnut  
Mound Valley, KS 67354  
(620) 328-3121

***Veterans Clinic******Chanute***

629 South Plummer  
Chanute, KS 66720  
(800) 574-8387 X 54453

***Parsons***

1907 Harding Dr.,  
Parsons, KS 67357  
(888) 878-6881

***Topeka***

2200 Gage Boulevard  
Topeka, KS  
(785) 350-3111

***Wichita***

5500 E Kellogg Ave.  
Wichita, KS 67218  
(316) 685-2221

**VFW****Chanute**

VFW Post 1654  
1054 W. Main  
Chanute, KS 66720

**Coffeyville**

VFW Post 1022  
1714 W. 8th  
Coffeyville, KS 67337  
(620) 251-5120

**Fredonia**

VFW Post 3018  
Fredonia, KS 66736  
(620) 378-4482

**Independence**

Dewlen Dix Post 1186  
113 E. Myrtle, P.O. Box 535  
Independence, KS 67301  
(620) 331-6010

**Parsons**

VFW Post 704  
105 Main St.  
Parsons, KS  
(620) 421-6610

**Victims' Advocates  
Chautauqua County**

(620) 725-5876

**Elk County**

(620) 374-2236

**Montgomery County**

(620) 330-1020

**Wilson County**

(620) 378-4115

**Vintage Park****Fredonia**

2111 E. Washington St.  
Fredonia, KS  
66736 (620) 378-2329

**Neodesha**

400 Fir St.  
Neodesha, KS 66757  
(620) 325-2244

**WIC****Coffeyville (Coffeyville Recreation Center)**

508 Park Street  
Coffeyville, KS 67337

**Columbus (Cherokee County Health  
Department)**

110 E. Walnut Street  
Columbus, KS 66725

**Fredonia**

421 N. 7th  
Fredonia, KS 66736  
(620) 378-4455

**Howard**

110 E. Walnut  
Columbus, KS 66725  
(620) 429-3338/(800) 405-5323

**Independence (Independence Community  
College - West)**

2615 West Main  
Independence, KS 67301

**Parsons**

1500 S. 29th  
Parsons, KS 67357  
(620) 421-4790

**Sedan**

215 N. Chautauqua  
Sedan, KS 67361  
(620) 725-5850

**Webb & Rodrick Chapel**

306 W. Main  
Independence, KS 67301  
(620) 331-3900

**Westar Energy****Coffeyville**

P.O. Box 1629  
Coffeyville, KS 67337  
(620) 252-6125/(800) 383-1183

**Independence**

1101 E. Main  
Independence, KS 67301

**Wilson County Attorney**

615 Madison, Rm. 201  
Fredonia, KS 66736  
(620) 378-4115

**Wilson County Court Services**

615 Madison, Room 214  
Fredonia, KS 66736  
(620) 378-4435

**Wilson County Extension Office**

615 Madison, Room 101  
Fredonia, KS 66736  
(620) 378-2167

**Wilson County Health Department**

Altoona, KS 66710  
(620) 374-2236  
421 N. 7th St.  
Fredonia, KS 66736  
(620) 378-4455  
425 Main St.  
Neodesha, KS 66757

**Wilson County Sheriff Department**

925 Pierce  
Fredonia, KS 66736  
(620) 378-3622

**Wilson County Hospital - Sanctuary**

1527 Madison  
Fredonia, KS 66736

**Wilson Medical Center**

2600 Ottawa Rd., P.O. Box 360  
Neodesha, KS 66757  
(620) 325-2611/(888) 286-6798

**Windsor Place*****Windsor Place***

2921 W. 1st St.  
Coffeyville, KS 67337  
(620) 251-5190

***Windsor Place Assisted Living***

2904 W. 8th  
Coffeyville, KS 67337  
(620) 251-0214

***Windsor Place At-Home Care***

201 N. Penn, Ste. 104  
Independence, KS 67301  
(620) 331-3388  
106 Tyler  
Coffeyville, KS 67337  
(620) 251-1866

**Winfield Public Library**

605 College St.  
Winfield, KS 67156  
(620) 221-4470

**Woodridge Estates**

329 Kay Lane  
Parsons, KS 67357  
(620) 421-4700

# General Online Healthcare Resources

## Doctors and Dentists--General

[AMA Physician Select: Online Doctor Finder](#) (American Medical Association) [DocFinder](#) (Administrators in Medicine) [Find a Dentist](#) (Academy of General Dentistry) [Find a Dentist: ADA Member Directory](#) (American Dental Association) [Physician Compare](#) (Centers for Medicare & Medicaid Services)

## Hospitals and Clinics--General

[Find a Health Center](#) (Health Resources and Services Administration) [Find a Provider: TRICARE Provider Directories](#) (TRICARE Management Activity) [Hospital Quality Compare](#) (Centers for Medicare & Medicaid Services)

## Doctors and Dentists--Specialists

[ACOG's Physician Directory](#) (American College of Obstetricians and Gynecologists) [ACR: Geographic Membership Directory](#) (American College of Rheumatology) [American College of Surgeons Membership Directory](#) (American College of Surgeons) [American Osteopathic Association D.O. Database](#) (American Osteopathic Association) [ASGE: Find a Doctor](#) (American Society for Gastrointestinal Endoscopy) [Cancer Genetics Services Directory](#) (National Cancer Institute) [Child and Adolescent Psychiatrist Finder](#) (American Academy of Child and Adolescent Psychiatry) [Dystonia: Find a Health Care Professional](#) (Dystonia Medical Research Foundation) [Expert Locator: Immunologists](#) (Jeffrey Modell Foundation) [Find a Dermatologic Surgeon](#) (American Society for Dermatologic Surgery) [Find a Dermatologist](#) (American Academy of Dermatology) [Find a Gastroenterologist](#) (American College of Gastroenterology) [Find a Gynecologic Oncologist](#) (Society of Gynecologic Oncologists) [Find a Hand Surgeon](#) (American Society for Surgery of the Hand) [Find a Hematologist](#) (American Society of Hematology) [Find a Neurologist](#) (American Academy of Neurology) [Find a Pediatric Dentist](#) (American Academy of Pediatric Dentistry) [Find a Pediatrician or Pediatric Specialist](#) (American Academy of Pediatrics) [Find a Periodontist](#) (American Academy of Periodontology) [Find a Physical Medicine & Rehabilitation Physician](#) (American Academy of Physical Medicine and Rehabilitation) [Find a Plastic Surgeon](#) (American Society of Plastic Surgeons) [Find a Podiatrist](#) (American Podiatric Medical Association) [Find a Thyroid Specialist](#) (American Thyroid Association) [Find a Urologist](#) (American Urological Association) [Find an ACFAS Physician](#) (American College of Foot and Ankle Surgeons) [Find an Allergist/Immunologist: Search](#) (American Academy of Allergy, Asthma, and Immunology) [Find an Endocrinologist](#) (Hormone Health Network) [Find an Eye M.D.](#) (American Academy of Ophthalmology) [Find an Interventional Radiologist](#) (Society of Interventional Radiology) [Find an Oncologist](#) (American Society of Clinical Oncology) [Find an Oral and Maxillofacial Surgeon](#) (American Association of Oral and Maxillofacial Surgeons) [Find an Orthopaedic Foot and Ankle MD](#) (American Orthopaedic Foot and Ankle Society) [Find an Otolaryngologist \(ENT\)](#) (American Academy of Otolaryngology--Head and Neck Surgery) [Finding an Eye Care Professional](#) (National Eye Institute) [GI Locator Service](#) (American Gastroenterological Association)

## Other Healthcare Providers

[AMTA's Find a Massage Therapist](#) (American Massage Therapy Association) [Cancer Genetics Services Directory](#) (National Cancer Institute) [Find a Diabetes Educator](#) (American Association of Diabetes Educators) [Find a Genetic Counselor](#) (National Society of Genetic Counselors) [Find a Midwife](#) (American College of Nurse-Midwives) [Find a Nurse Practitioner](#) (American Academy of Nurse Practitioners) [Find a Physical Therapist](#) (American Physical Therapy Association) [Find a Professional: Online Directory of Audiology and Speech-Language Pathology Programs](#) (American Speech-Language-Hearing Association) [Find a Registered Dietitian](#) (Academy of Nutrition and Dietetics) [Find a Therapist](#) (Anxiety Disorders Association of America) [Find an Audiologist](#) (American Academy of Audiology) [Manual Lymphatic Drainage Therapists](#) (National Lymphedema Network) [National Register of Health Service Providers in Psychology](#) (National Register of Health Service Providers in Psychology) [NCCAOM: Find Nationally Certified Practitioners](#) (National Certification Commission for Acupuncture and Oriental Medicine) [Search for an Emergency Contraception Provider in the United States](#) (Princeton University, Office of Population Research)

## Hospitals and Clinics--Specialized

[Accredited Birth Centers](#) (Commission for the Accreditation of Birth Centers) [Alzheimer's Disease Research Centers](#) (National Institute on Aging) [Cystic Fibrosis Foundation: Find a Chapter](#) (Cystic Fibrosis Foundation) [Cystic Fibrosis Foundation: Find an Accredited Care Center](#) (Cystic Fibrosis Foundation) [Dialysis Facility Compare](#) (Centers for Medicare & Medicaid Services) [FDA Certified Mammography Facilities](#) (Food and Drug Administration) [Find a Free Clinic](#) (National Association of Free Clinics) [Find an Indian Health Service Facility](#) (Indian Health Service) [Find Treatment Centers](#) (American Cancer Society) [Genetics Clinic Directory Search](#) (University of Washington) [Locate a Sleep Center in the United States by Zip Code](#) (American Academy of Sleep Medicine) [MDA ALS Centers](#) (Muscular Dystrophy Association) [Mental Health Services Locator](#) (Substance Abuse and Mental Health Services Administration) [NCI Designated Cancer Centers](#) (National Cancer Institute) [Neurofibromatosis Specialists](#) (Children's Tumor Foundation) [Post-Polio Directory 2011: Post-Polio Clinics, Health Professionals, Support Groups](#) (Post-Polio Health International including International Ventilator Users Network) [Spina Bifida Clinic Directory](#) (Spina Bifida Association of America) [Substance Abuse Treatment Facility Locator](#) (Substance Abuse and Mental Health Services Administration) [Transplant Center Search Form](#) (BMT InfoNet) [U.S. NMDP Transplant Centers](#) (National Marrow Donor Program) [VA Health Care Facilities Locator & Directory](#) (Veterans Health Administration) [Where to Donate Blood](#) (AABB) [Where to Donate Cord Blood](#) (National Marrow Donor Program)

## Other Healthcare Facilities and Services

[Alzheimer's Disease Resource Locator](#) (Fisher Center for Alzheimer's Research Foundation) [American College of Radiology Accredited Facility Search](#) (American College of Radiology) [APA District Branch / State Association Directory](#) (American Psychiatric Association) [Directory of Organizations \(Deafness and Communication Disorders\)](#) (National Institute on Deafness and Other Communication Disorders) [Dog Guide Schools in the United States](#) (American Foundation for the Blind) [Eldercare Locator](#) (Dept. of Health and Human Services) [Find a Hospice or Palliative Care Program](#) (National Hospice and Palliative Care Organization) [Find Services \(for People with Vision Loss\)](#) (American Foundation for the Blind) [Find Urgent Care Centers by State](#) (Urgent Care Association of America) [Genetic Testing Laboratory Directory](#) (University of Washington) [Home Health Compare](#) (Centers for Medicare & Medicaid Services) [Medicare: Helpful Contacts](#) (Centers for Medicare & Medicaid Services) [Muscular Dystrophy Association Clinics and Services](#) (Muscular Dystrophy Association) [National Foster Care and Adoption Directory Search](#) (Children's Bureau) [Nursing Home Compare](#) (Centers for Medicare & Medicaid Services) [Organizations That Offer Support Services](#) (National Cancer Institute) [Poison Control Centers](#) (American Association of Poison Control Centers) [Resources and Information for Parents about Braille](#) (American Foundation for the Blind) [State-Based Physical Activity Program Directory](#) (Centers for Disease Control and Prevention) [TSA Chapters in the USA](#) (Tourette Syndrome Association) [Violence against Women: Resources by State](#) (Dept. of Health and Human Services, Office on Women's Health) [Where to Find Hair Loss Accessories and Breast Cancer Products](#) (American Cancer Society)

**SOURCE:** MedlinePlus provides links to directories to help you find libraries, health professionals, services and facilities. National Library of Medicine (NLM) does not endorse or recommend the organizations that produce these directories, nor the individuals or organizations that are included in the directories.

# **V. Detail Exhibits**

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[VVV Consultants LLC]

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# Patient Origin and Access

[VVV Consultants LLC]



**Patient Origin by Region - Inpatient**  
 Montgomery, KS Residents Treated in KHA Reporting Area  
 Federal Fiscal Year: 2015

Hospital	Total Discharges		Pediatric		Age 18 - 44		Age 45 - 64		Age 65 - 74		Age 75+		Psychiatric		Obstetric		Newborn		Surg %
	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	
Coffeyville Regional Medical Center - Coffeyville, KS	1,108	38.8%	23	2.0%	87	7.5%	218	18.7%	172	14.8%	319	27.4%	9	0.8%	174	14.9%	164	14.1%	25.2%
Mercy Hospital Independence - Independence, KS	587	19.6%	15	2.6%	42	7.2%	101	17.2%	74	12.6%	224	38.2%	4	0.7%	66	11.2%	61	10.4%	9.2%
Labette Health - Parsons, KS	328	10.9%	21	6.4%	16	4.9%	80	24.4%	59	18.0%	72	22.0%	0		41	12.5%	38	11.9%	54.9%
Kansas Residents/Other Missouri Hospitals	181	6.0%	13	7.2%	19	10.5%	60	33.1%	33	18.2%	23	12.7%	29	16.0%	2	1.1%	2	1.1%	32.0%
Wesley Healthcare - Wichita, KS	151	5.0%	11	7.3%	15	9.9%	46	30.5%	23	15.2%	26	17.2%	0		17	11.3%	13	8.6%	35.1%
Via Christi Hospitals Wichita, Inc. - Wichita, KS	140	4.7%	0		16	11.4%	52	37.1%	29	20.7%	24	17.1%	6	4.3%	7	5.0%	6	4.3%	30.7%
Fredonia Regional Hospital - Fredonia, KS	84	2.8%	1	1.2%	1	1.2%	6	7.1%	6	7.1%	4	4.8%	66	78.6%	0		0		1.2%
The University of Kansas Hospital - Kansas City, KS	67	2.2%	3	4.5%	19	28.4%	27	40.3%	8	11.9%	8	11.9%	1	1.5%	1	1.5%	0		41.8%
Stormont Vail Health - Topeka, KS	52	1.7%	0		4	7.7%	2	3.8%	0		1	1.9%	43	82.7%	1	1.9%	1	1.9%	5.8%
Wilson Medical Center - Neodesha, KS	47	1.6%	0		2	4.3%	18	38.3%	8	17.0%	19	40.4%	0		0		0		17.0%
Children's Mercy Kansas City - Kansas City, MO	38	1.3%	36	94.7%	1	2.6%	0		0		0		1	2.6%	0		0		42.1%
Necaho Memorial Regional Medical Center - Chanute, KS	30	1.0%	0		2	6.7%	4	13.3%	2	6.7%	4	13.3%	0		9	30.0%	9	30.0%	23.3%
Girard Medical Center - Girard, KS	19	0.6%	0		0		0		0		3	15.8%	16	84.2%	0		0		
Shawnee Mission Health - Shawnee Mission, KS	14	0.5%	0		5	35.7%	4	28.6%	0		1	7.1%	2	14.3%	1	7.1%	1	7.1%	50.0%
Via Christi Hospital Pittsburg, Inc. - Pittsburg, KS	13	0.4%	0		2	15.4%	1	7.7%	3	23.1%	3	23.1%	0		2	15.4%	2	15.4%	38.5%
Salina Regional Health Center - Salina, KS	13	0.4%	0		0		0		0		0		13	100.0%	0		0		
Wesley Woodlawn Hospital & ER - Wichita, KS	9	0.3%	0		0		3	33.3%	2	22.2%	4	44.4%	0		0		0		33.3%
Kansas Residents/Minnesota Hospitals	7	0.2%	4	57.1%	0		1	14.3%	2	28.6%	0		0		0		0		28.6%



**Patient Origin by Region - Inpatient**  
 Montgomery, KS Residents Treated in KHA Reporting Area  
 Federal Fiscal Year: 2015

Hospital	Total Discharges		Pediatric		Age 18 - 44		Age 45 - 64		Age 65 - 74		Age 75+		Psychiatric		Obstetric		Newborn		Surg %
	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	
Sedan City Hospital - Sedan, KS	6	0.2%	0		0		1	16.7%	2	33.3%	3	50.0%	0		0		0		
Via Christi Hospital Wichita St. Teresa, Inc. - Wichita, KS	5	0.2%	0		1	20.0%	1	20.0%	3	60.0%	0		0		0		0		80.0%
Other Hospitals	46	1.5%	5	10.9%	3	6.5%	7	15.2%	5	10.9%	5	10.9%	13	28.3%	5	10.9%	3	6.5%	21.7%
<b>Hospital Total</b>	<b>3,006</b>	<b>100.0%</b>	<b>132</b>	<b>4.4%</b>	<b>236</b>	<b>7.9%</b>	<b>632</b>	<b>21.0%</b>	<b>431</b>	<b>14.3%</b>	<b>745</b>	<b>24.8%</b>	<b>203</b>	<b>6.8%</b>	<b>326</b>	<b>10.8%</b>	<b>301</b>	<b>10.0%</b>	<b>25.8%</b>





**Patient Origin by Region - Inpatient**  
 Montgomery, KS Residents Treated in KHA Reporting Area  
 Federal Fiscal Year: 2014

Hospital	Total Discharges		Pediatric Age 0 - 17		Age 18 - 44		Age 45 - 64		Age 65 - 74		Age 75+		Psychiatric		Obstetric		Newborn		Surg %
	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	
Coffeyville Regional Medical Center - Coffeyville, KS	1,754	48.2%	61	3.5%	154	8.8%	302	17.2%	296	16.6%	511	29.1%	6	0.3%	220	12.5%	204	11.6%	22.9%
Mercy Hospital Independence - Independence, KS	929	23.9%	30	3.2%	83	8.9%	145	15.6%	112	12.1%	272	29.3%	9	1.0%	148	15.9%	130	14.0%	15.0%
Labette Health - Parsons, KS	304	7.8%	13	4.3%	22	7.2%	89	29.3%	68	22.4%	68	22.4%	0		22	7.2%	22	7.2%	59.5%
Wesley Healthcare - Wichita, KS	173	4.5%	28	16.2%	22	12.7%	35	20.2%	34	19.7%	29	16.8%	0		14	8.1%	11	6.4%	35.8%
Via Christi Hospitals Wichita, Inc. - Wichita, KS	141	3.6%	7	5.0%	19	13.5%	54	38.3%	35	24.8%	18	12.8%	1	0.7%	4	2.8%	3	2.1%	33.3%
Kansas Residents/Other Missouri Hospitals	126	3.2%	11	8.7%	19	15.1%	29	23.0%	14	11.1%	20	15.9%	25	19.8%	4	3.2%	4	3.2%	36.5%
The University of Kansas Hospital - Kansas City, KS	77	2.0%	3	3.9%	13	16.9%	28	36.4%	26	33.8%	6	7.6%	0		1	1.3%	0		45.5%
Fredonia Regional Hospital - Fredonia, KS	68	1.8%	1	1.5%	2	2.9%	2	2.9%	12	17.6%	3	4.4%	48	70.6%	0		0		
Stormont Vail Health - Topeka, KS	64	1.6%	0		0		1	1.6%	1	1.6%	0		62	96.9%	0		0		1.6%
Wilson Medical Center - Naodesha, KS	43	1.1%	1	2.3%	1	2.3%	13	30.2%	11	25.6%	17	39.5%	0		0		0		9.3%
Children's Mercy Kansas City - Kansas City, MO	35	0.9%	33	94.3%	2	5.7%	0		0		0		0		0		0		28.6%
Neosho Memorial Regional Medical Center - Chanute, KS	34	0.9%	0		4	11.8%	1	2.9%	6	17.6%	0		0		12	35.3%	11	32.4%	11.8%
Via Christi Hospital Pittsburg, Inc. - Pittsburg, KS	15	0.4%	0		1	6.7%	4	26.7%	2	13.3%	3	20.0%	0		3	20.0%	2	13.3%	33.3%
Girard Medical Center - Girard, KS	13	0.3%	0		0		0		1	7.7%	1	7.7%	11	84.6%	0		0		
Salina Regional Health Center - Salina, KS	12	0.3%	0		0		0		0		0		11	91.7%	1	8.3%	0		
Saint Luke's Hospital of Kansas City - Kansas City, MO	11	0.3%	0		0		2	18.2%	1	9.1%	6	72.7%	0		0		0		36.4%
Wesley Woodlawn Hospital & ER - Wichita, KS	10	0.3%	0		1	10.0%	4	40.0%	4	40.0%	1	10.0%	0		0		0		50.0%



**Patient Origin by Region - Inpatient**  
 Montgomery, KS Residents Treated in KHA Reporting Area  
 Federal Fiscal Year: 2014

Hospital	Total Discharges		Pediatric Age 0 - 17		Age 18 - 44		Age 45 - 64		Age 65 - 74		Age 75+		Psychiatric		Obstetric		Newborn		Surg %
	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	
Kansas Residents/Minnesota Hospitals	9	0.2%	2	22.2%	0		3	33.3%	1	11.1%	3	33.3%	0		0		0		33.3%
Shawnee Mission Health - Shawnee Mission, KS	8	0.2%	0		0		3	37.5%	0		4	50.0%	1	12.5%	0		0		87.5%
Sedan City Hospital - Sedan, KS	6	0.2%	0		0		1	16.7%	0		5	83.3%	0		0		0		
Kansas Residents/Colorado Hospitals	5	0.1%	0		2	40.0%	2	40.0%	1	20.0%	0		0		0		0		60.0%
Other Hospitals	42	1.1%	3	7.1%	2	4.8%	14	33.3%	6	14.3%	6	14.3%	5	11.9%	3	7.1%	3	7.1%	23.8%
<b>Hospital Total</b>	<b>3,879</b>	<b>100.0%</b>	<b>193</b>	<b>5.0%</b>	<b>347</b>	<b>8.9%</b>	<b>732</b>	<b>18.9%</b>	<b>631</b>	<b>16.3%</b>	<b>975</b>	<b>25.1%</b>	<b>179</b>	<b>4.6%</b>	<b>432</b>	<b>11.1%</b>	<b>390</b>	<b>10.1%</b>	<b>25.0%</b>



**Patient Origin by Region - Inpatient**  
 Montgomery, KS Residents Treated in KHA Reporting Area  
 Federal Fiscal Year: 2013

Hospital	Total Discharges		Pediatric Age 0 - 17		Age 18 - 44		Age 45 - 64		Age 65 - 74		Age 75+		Psychiatric		Obstetric		Newborn		Surg %
	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	
Coffeyville Regional Medical Center - Coffeyville, KS	1,740	44.2%	56	3.2%	124	7.1%	347	19.9%	276	15.9%	565	32.5%	5	0.3%	188	10.8%	179	10.3%	22.2%
Mercy Hospital Independence - Independence, KS	1,050	26.6%	24	2.3%	88	8.4%	149	14.2%	129	12.3%	315	30.0%	8	0.8%	174	16.6%	163	15.5%	13.0%
Labette Health - Parsons, KS	314	8.0%	12	3.8%	26	8.3%	83	26.4%	66	21.0%	66	21.0%	1	0.3%	31	9.9%	29	9.2%	58.3%
Wesley Healthcare - Wichita, KS	162	4.1%	40	24.7%	15	9.3%	42	25.9%	19	11.7%	24	14.8%	0		13	8.0%	9	5.6%	36.4%
Via Christi Hospitals Wichita, Inc. - Wichita, KS	141	3.6%	5	3.5%	25	17.7%	51	36.2%	32	22.7%	27	19.1%	1	0.7%	0		0		33.3%
Kansas Residents/Other Missouri Hospitals	113	2.9%	4	3.5%	12	10.6%	33	29.2%	22	19.5%	19	16.8%	19	16.8%	2	1.8%	2	1.8%	39.8%
The University of Kansas Hospital - Kansas City, KS	87	2.2%	7	8.0%	10	11.5%	38	43.7%	18	20.7%	13	14.9%	1	1.1%	0		0		52.9%
Fredonia Regional Hospital - Fredonia, KS	84	2.1%	1	1.2%	0		2	2.4%	13	15.5%	40	47.6%	28	33.3%	0		0		1.2%
Wilson Medical Center - Neodesha, KS	41	1.0%	1	2.4%	4	9.8%	15	36.6%	12	29.3%	9	22.0%	0		0		0		29.3%
Children's Mercy Kansas City - Kansas City, MO	40	1.0%	35	87.5%	5	12.5%	0		0		0		0		0		0		15.0%
Stormont Vail Health - Topeka, KS	38	1.0%	0		2	5.3%	0		0		0		34	89.5%	1	2.6%	1	2.6%	
Necoho Memorial Regional Medical Center - Chanute, KS	26	0.7%	1	3.8%	2	7.7%	2	7.7%	4	15.4%	0		0		8	30.8%	9	34.6%	34.6%
Via Christi Hospital Pittsburg, Inc. - Pittsburg, KS	20	0.5%	1	5.0%	2	10.0%	8	40.0%	4	20.0%	1	5.0%	0		2	10.0%	2	10.0%	25.0%
Wesley Woodlawn Hospital & ER - Wichita, KS	14	0.4%	0		3	21.4%	4	28.6%	4	28.6%	3	21.4%	0		0		0		42.9%
Saint Luke's Hospital of Kansas City - Kansas City, MO	9	0.2%	0		1	11.1%	0		1	11.1%	7	77.8%	0		0		0		33.3%
Kansas Residents/Colorado Hospitals	5	0.1%	0		2	40.0%	2	40.0%	1	20.0%	0		0		0		0		60.0%
Girard Medical Center - Girard, KS	5	0.1%	0		0		0		0		1	20.0%	4	80.0%	0		0		
Susan B. Allen Memorial Hospital - El	5	0.1%	0		0		1	20.0%	0		0		0		2	40.0%	2	40.0%	40.0%



**Patient Origin by Region - Inpatient**  
 Montgomery, KS Residents Treated in KHA Reporting Area  
 Federal Fiscal Year: 2013

Hospital	Total Discharges		Pediatric Age 0 - 17		Age 18 - 44		Age 45 - 64		Age 65 - 74		Age 75+		Psychiatric		Obstetric		Newborn		Surg %
	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	
Dorado, KS					4	8.5%	15	31.9%	10	21.3%	11	23.4%	5	10.6%	2	4.3%	0		34.0%
Other Hospitals	47	1.2%	0																
<b>Hospital Total</b>	<b>3,941</b>	<b>100.0%</b>	<b>187</b>	<b>4.7%</b>	<b>325</b>	<b>8.2%</b>	<b>792</b>	<b>20.1%</b>	<b>611</b>	<b>15.5%</b>	<b>1,101</b>	<b>27.9%</b>	<b>106</b>	<b>2.7%</b>	<b>423</b>	<b>10.7%</b>	<b>396</b>	<b>10.0%</b>	<b>24.5%</b>

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# Town Hall Attendees Notes and Feedback

[VVV Consultants LLC]

Coffeyville Regional Medical Center (Primary Service Area) - CHNA Round #2 Town Hall 9/29/2016, N=20							
IRS Category	First Name	Last Name	Organization	Address	City	ST	Zip
People without titles, but identified by others as "community leaders".	Norma	Hamm	Retired	1010 W 5th St	Coffeyville	KS	67337
Public health officials	Carolyn	Muller	Montgomery County Health Department	908 S Walnut	Coffeyville	KS	67337
Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services.	Melissa	Summer	Coffeyville Regional Medical Center	1400 W 4th St	Coffeyville	KS	67337
Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services.	Mark	Woodring	Coffeyville Regional Medical Center	1400 W 4th St	Coffeyville	KS	67337
Political, appointed and elected officials.	Kendal	Francis	City of Coffeyville	102 W 7th St, PO Box 1629	Coffeyville	KS	67337
Education officials and staff - school superintendents, principals, teachers and school nurses.	Jim	Correll	Fab Lab ICC Direction	PO Box 1506	Coffeyville	KS	67337
People without titles, but identified by others as "community leaders".	Susan	Cassity-Correll	Retired	PO Box 1506	Coffeyville	KS	67337
Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services.	Ashley	Tatman	Coffeyville Regional Medical Center	1400 W 4th St	Coffeyville	KS	67337
The hospital organization's board members.	Judy	Hiner	Coffeyville Regional Medical Center - Board of Trustees	509 N Overlook	Coffeyville	KS	67337
Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services.	Justin	Doane	Four County Mental Health Center	1601 W 4th	Coffeyville	KS	67337
Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services.	Mike	Alford	Four County Mental Health Center	1601 W 4th	Coffeyville	KS	67337
People without titles, but identified by others as "community leaders".	Sharon	Caulkim	Sew and So	127 W 8th	Coffeyville	KS	67337
Education officials and staff - school superintendents, principals, teachers and school nurses.	Jerry	Hamm	School Board Member	1010 W 5th St	Coffeyville	KS	67337
People without titles, but identified by others as "community leaders".	Bev	Winston	Retired	2805 Midland Ave	Coffeyville	KS	67337
People without titles, but identified by others as "community leaders".	Ken	Winston	Retired	2805 Midland Ave	Coffeyville	KS	67337
Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services.	Ashley	Hooper	Community Health Center of Southeast Kansas	604 Union	Coffeyville	KS	67337
Physicians.	Garrick	Rettele	Coffeyville Regional Medical Center	1400 W 4th St	Coffeyville	KS	67337
Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services.	Becky	McCune	Coffeyville Regional Medical Center	1400 W 4th St	Coffeyville	KS	67337
Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services.	Dean	Ohmart	Coffeyville Regional Medical Center	1400 W 4th St	Coffeyville	KS	67337
Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services.	Natalie	Rhoton	Coffeyville Regional Medical Center	1400 W 4th St	Coffeyville	KS	67337

## **Coffeyville Regional Medical Center (Primary Service Area) - Community Health Needs Assessment Meeting**

**9.27.16**

**N=20**

### Community Members Present

- Parents
- Those taking care of Seniors
- Board/Chamber/Lions/Rotary
- Elected officials
- Providers (one doctor)

### TAB 1: Demographic Profile

- Veterans going to Tulsa, Claremore, Wichita and Parsons for healthcare

### TAB 2: Economic / Business Profile

- Unemployment rate is actually around 7%
- Have a walking trail in Coffeyville

### TAB 5: Hospitalization / Provider Profile

- High injury numbers could be due to unsafe roads

### TAB 6: Behavioral Health Profile

- Senior depression could be due to high number of seniors living alone

### Online Feedback Survey

- The results could be skewed because 30% of respondents are from the hospital

### STRENGTHS:

- Hospital engaged in the community
- Access to Mental Health services in schools
- Good EMS / Emergency care
- Good youth athletic programs
- Good education
- Cancer care
- Friendly community

WEAKNESSES:

- Primary Care providers
- Chronic disease management (Diabetes, Hypertension, Heart Disease, obesity)
- 24/hr Urgent Care facility
- Teen pregnancy
- Economic development (unemployment, entrepreneurs)
- Wellness education
- Mammography screening compliance
- Affordable / safe housing
- Obesity (nutrition / fitness)
- Visiting specialists (Peds, ENT, Derm, Ortho)
- Dental services for Medicaid / uninsured

Community Health Needs Assessment			
Coffeyville Regional Medical Center PSA - Strengths (White Cards) N=20			
#	Today: What are the strengths of our community that contribute to health?	#	Today: What are the strengths of our community that contribute to health?
1	Community support for hospitals	22	Good changes are happening in town of Coffeyville
2	Fair financial strength of hospital	23	School based clinics / FQHC
3	Support of community leaders to preserve healthcare access	24	Quality outcomes of hospital
4	Health services available in community	25	Parks and Rec
5	Hospital working to reach / improve community	26	I think our hospital is an enormous asset in our community
6	We have a list of health services to provide to our community that other sized communities do not have	27	Free or low cost health fairs
7	Good hospital	28	EMS
8	Community support	29	Youth athletic programs
9	Financial strength	30	Fitness opportunities - trails, parks, gyms
10	Access to care within schools and communities (BHC)	31	Recreation - youth
11	Education	32	EMS
12	Safety	33	Youth athletics
13	Mental health in school and Four County Mental Health	34	Fact that we have a hospital
14	Each school has great access to health services	35	EMS and first responders
15	Overall mental health facility	36	Education
16	CRMC outreach	37	Sense of community
17	Behavioral health provider - Four County	38	Cancer care
18	Ambulance services / paramedics	39	Orthopedic care
19	Caring hospital that continually seeks to improve, seeks to recruit needed physicians and believes in caring for all regardless of ability to pay	40	Emergency care
20	Emergency services	41	Hospital care
21	People are really friendly	42	Quality of care at hospital

Community Health Needs Assessment			
Coffeyville Regional Medical Center PSA - Weaknesses (Color Cards) N=20			
#	Today: What are the weaknesses of our community that contribute to health?	#	Today: What are the weaknesses of our community that contribute to health?
1	Social economic factors	35	Quality child care
2	Jobs	36	More education on health issues
3	Dental care for uninsured	37	More sidewalks in town - safer walking
4	Obesity	38	More choices in physicians - specialists
5	Drug and alcohol use	39	Housing / poverty / living conditions that impact health
6	Women's health	40	Reduce unnecessary ER visits / super users/ high utilizers
7	Need a 24/hr urgent care center as a better option to going to the ER	41	More providers / physicians for primary care
8	Need more primary care physicians	42	Improve mindset one of self reliance
9	Need obesity healthcare / physician (weight watchers)	43	Improved self-efficacy - this will improve the social and economic factors that are root causes of many health problems
10	Expanded mental health services	44	Expand the "circles" type poverty programs
11	Adequate housing	45	Primary care physicians
12	Transportation for elderly to health services	46	Pediatrics
13	Proper, accessible housing	47	We need mental health focus - no insurance
14	City infrastructure	48	Collaboration of systems
15	Information (health)	49	Primary physicians
16	Obesity	50	Kids resources
17	PCP and Peds (access to care)	51	Lack of resources
18	Obesity	52	Mammography
19	Housing - proper, affordable housing	53	Keep more young people in town
20	Chronic diseases / access to care	54	Access to mental health
21	People use local health providers	55	Drug awareness - laws and resources for help with rehab
22	Increase employment	56	Increased types of mental health services for low income / children



Community Health Needs Assessment			
Coffeyville Regional Medical Center PSA - Weaknesses (Color Cards) N=20			
#	Today: What are the weaknesses of our community that contribute to health?	#	Today: What are the weaknesses of our community that contribute to health?
23	Enlarge downtown businesses	57	Recruitment for more primary care in county
24	Reach out to young women to break the cycle of poor health	58	Bolstering mental health services
25	Mammograms / SBE	59	Unemployment
26	Diabetes and obesity go hand in hand	60	Break culture cycles of wellness / single parent / public assistance
27	STI's / teen pregnancy	61	Integration of behavioral health and physical health
28	Increase access to primary care and specialists	62	Wellness education focus overall
29	Wellness and obesity	63	Women's health initiative
30	Tobacco use	64	Provide support, education and care to all women
31	Diabetes	65	Affordable public transportation
32	Hypertension	66	Economy - employment opportunities
33	Behavioral health crisis beds, sobering beds	67	Continuing poverty
34	Access to insurance	68	Lack of economic development

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# Public Notice and Invitation

[VWV Consultants LLC]

# CRMC IS LOOKING FOR YOUR FEEDBACK AND SUGGESTIONS

**Media Release** 08/12/2016

**Coffeyville Regional Medical Center** is partnering with the Coffeyville and Independence Chambers of Commerce, Montgomery County Health Department, Ministerial Association, Community Health Center of Southeast Kansas, and Four County Mental Health to update our 2013 Community Health Needs Assessment. \*

The goal of this assessment update is to understand the progress made in addressing community health needs cited in the 2013 CHNA report, and to collect up-to-date community health perceptions.

In order for us to complete the 2016 Community Health Needs Assessment and to update the implementation plan, we must collect your feedback and suggestions regarding community health.

**Please help us by completing the brief, online survey, below:**

<https://www.surveymonkey.com/r/CoffeyvilleRegCHNA>

**The deadline for survey completion is Friday, September 23, 2016.** All responses are confidential.

Please watch for a future email inviting you to attend the CHNA Town Hall Discussion on September 29, 2016 at Windsor Place Events Center in Coffeyville.

Thank you in advance for your time and support in participating with this important request.

\*This assessment update is a follow-up to meet [final IRS regulations](#) released on 01/02/2015, requiring all 501(c)(3) hospitals to conduct a Community Health Needs Assessment and adopt an implementation strategy at least once every three years.



**Date:** August 12, 2016

**To:** Community Leaders, Medical Providers, CRMC Board of Directors/Trustees and Staff

**From:** Mark Woodring, DrPH, FACHE, Chief Executive Officer

**Subject:** Community Health Needs Assessment - Online Survey

**Coffeyville Regional Medical Center** is partnering with the Coffeyville and Independence Chambers of Commerce, Montgomery County Health Department, Ministerial Association, Community Health Center of Southeast Kansas, and Four County Mental Health to update our 2013 Community Health Needs Assessment.\*

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Thank you in advance for your time and support in participating with this important request.

\*This assessment update is a follow-up to meet final IRS regulations released on 01/02/2015, requiring all 501(c)(3) hospitals to conduct a Community Health Needs Assessment and adopt an implementation strategy at least once every three years.

## **COMMUNITY CALENDAR: Public Invited to Attend Coffeyville Regional Medical Center Town Hall to Improve Healthcare**

**WHAT:** Coffeyville Regional Medical Center will host a Town Hall meeting to gather the public's input about identifying unmet community health needs and improving the delivery of healthcare in Coffeyville Regional Medical Center's Primary Service Area. A light dinner will be provided.

**WHO:** All members of the community interested in the future of healthcare delivery are invited to attend. Vince Vandelaar of VVV Consultants LLC from Olathe, Kansas will facilitate the meeting.

**WHEN:** Thursday, September 29 from 5:30-7:00p.m.

**WHERE:** Windsor Place Events Center in Coffeyville

**HOW:** RSVP by contacting Melissa Summer at (620) 252-2214



# Community Health Needs Assessment

## CRMC Community Town Hall Meeting

Coffeyville Regional Medical Center  
will be sponsoring a  
Town Hall Meeting on Thursday, September 29  
from 5:30 to 7:00 p.m.  
at Windsor Place Events Center in Coffeyville

All CRMC Primary Service Area residents are  
invited to attend.  
A light dinner will be provided starting at 5p.m.

Please join us for this opportunity to share your opinions  
and suggestions to improve health care delivery  
in Montgomery County, KS.

**Thank you in advance for your participation.**

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# Detail Primary Research Primary Service Area

[VVV Consultants LLC]

# Community Health Needs Assessment Round #2 Community Feedback

## Methodology

A community feedback survey was created on behalf of the CHNA client to gather primary service area stakeholder feedback on health perception and progress in addressing previous CHNA community needs. All community residents were encouraged to take the survey online by entering the following address into their personal browser:

<https://www.surveymonkey.com/r/CoffeyvilleRegCHNA>.

In addition, an invite letter was sent to all primary service area stakeholders (i.e. Schools, County, City, Clergy, Public Health Leaders).

Below is a summary of public response:

Coffeyville Regional Medical Center (PSA) - Coffeyville, KS N=224			
10. For reporting purposes, are you involved in or are you a ...?	Option C Stakeholders Round #2 Bottom 2 Boxes	Coffeyville Reg PSA N=224	Coffeyville Zip Only N=144
Board Member	4.1%	3.6%	3.3%
Business / Merchant	5.8%	7.2%	7.9%
Case Manager / Discharge	0.7%	0.4%	0.3%
Civic Club / Chamber	4.9%	8.0%	8.6%
Charitable Foundation	2.5%	2.1%	2.3%
Clergy / Congregational Leader	1.4%	1.5%	2.3%
College / University	2.3%	2.5%	2.0%
Consumer Advocate	1.2%	0.4%	0.3%
Consumers of Health Care	8.4%	7.6%	6.6%
Dentist	0.2%	0.6%	0.7%
Economic Development	1.4%	1.5%	1.0%
Education Official / Teacher	4.4%	4.9%	4.6%
Elected Official (City / County)	1.4%	0.8%	1.3%
EMS / Emergency	1.4%	0.4%	0.7%
Farmer / Rancher	3.8%	3.2%	3.3%
Health Department	1.6%	0.4%	0.0%
Hospital	11.7%	9.7%	10.3%
Housing / Builder	0.4%	0.2%	0.3%
Insurance	1.1%	0.4%	0.3%
Labor	1.2%	1.3%	1.3%
Law Enforcement	0.6%	0.4%	0.0%
Low Income / Free Clinics	0.7%	1.5%	1.3%
Media (Paper, TV, Radio)	0.5%	1.1%	0.7%
Mental Health	2.6%	8.0%	8.9%
Nursing	8.1%	3.8%	3.0%
Other Health Professional	6.9%	9.9%	11.3%
Parent / Caregiver	9.1%	0.6%	0.0%
Pharmacy	0.5%	0.0%	0.0%
Physician (MD / DO)	1.0%	2.1%	1.3%
Physician Clinic	1.3%	0.2%	0.3%
Retired	0.5%	7.6%	7.3%
Senior Care / Nursing Home	1.4%	1.1%	1.3%
Social Worker	1.0%	0.4%	0.7%
Veteran	1.8%	1.9%	2.3%
Welfare / Social Service	0.7%	0.6%	0.0%
Other (please specify)	3.6%	3.8%	4.0%
TOTAL	100.0%	100.0%	100.0%



KEY - CHNA Open End Comments			
CODE	Physician Specialty		CODE Physician Specialty
ALLER	Allergy/Immunology		ONC Oncology/Radiation Oncology
AES	Anesthesia/Pain		OPHT Ophthalmology
CARD	Cardiology		ORTH Orthopedics
DERM	Dermatology		ENT Otolaryngology (ENT)
EMER	Emergency		PATA Pathology
ENDO	Endocrinology		PEDS Pediatrics
FP	Family Practice (General)		PHY Physical Medicine/Rehabilitation
GAS	Gastroenterology		PLAS Plastic/Reconstructive
SUR	General Surgery		PSY Psychiatry
GER	Gerontology		PUL Pulmonary
HEM	Hematology		RAD Radiology
IFD	Infectious Diseases		RHE Rheumatology
IM	Internal Medicine		VAST Thoracic/Cardiovascular/Vascular
NEO	Neonatal/Perinatal		URL Urology
NEP	Nephrology		MDLV Mid-Level
NEU	Neurology		SURG Surgery
NEUS	Neurosurgery		TEL Telemedicine
OBG	Obstetrics/Gynecology (Delivery)		

KEY - CHNA Open End Comments			
Code	Healthcare Themes		Code Healthcare Themes
VIO	Abuse/Violence		NURSE More Nurse Availability
ACC	Access to Care		NEG Neglect
AGE	Aging (Senior Care/Assistance)		NH Nursing Home
AIR	Air Quality		NUTR Nutrition
ALC	Alcohol		OBES Obesity
ALT	Alternative Medicine		ORAL Oral Surgery
ALZ	Alzheimer's		ORTHOD Orthodontist
AMB	Ambulance Service		OTHR Other
ASLV	Assisted Living		OP Outpatient Services/Surgeries
AUD	Auditory		OZON Ozone
BACK	Back/Spine		PAIN Pain Management
BD	Blood Drive		PARK Parking
BRST	Breastfeeding		PHAR Pharmacy
CANC	Cancer		DOCS Physicians
CHEM	Chemotherapy		FLU Pneumonia / Flu
KID	Child Care		FOOT Podiatrist
CHIR	Chiropractor		POD Podiatrist
CHRON	Chronic Diseases		POV Poverty
CLIN	Clinics (Walk-In, etc.)		PNEO Prenatal

KEY - CHNA Open End Comments			
Code	Healthcare Themes		Code Healthcare Themes
COMM	Communication		PREV Preventative Healthcare
CORP	Community Lead Healthcare		PRIM Primary Care:
CONF	Confidentiality		PROS Prostate
DENT	Dentists		DOH Public Health Department
DIAB	Diabetes		QUAL Quality of care
DIAL	Dialysis		REC Recreation
DUP	Duplication of Services		RESP Respiratory Disease
ECON	Economic Development		NO Response "No Changes," etc.
EMER	Emergency Room		SANI Sanitary Facilities
EMS	EMS		SNUR School Nurse
EYE	Eye Doctor/Optomtrist		STD Sexually Transmitted Diseases
FAC	Facility		SMOK Smoking
FAM	Family Planning Services		SS Social Services
FEM	Female (OBG)		SPEC Specialist Physician care
FINA	Financial Aid		SPEE Speech Therapy
FIT	Fitness/Exercise		STRK Stroke
ALL	General Healthcare Improvement		DRUG Substance Abuse (Drugs/Rx)
GEN	General Practice		SUIC Suicide
GOV	Government		TPRG Teen Pregnancy
HRT	Heart Care		THY Thyroid
HIV	HIV/AIDS		TOB Tobacco Use
HH	Home Health		TRAN Transportation
HSP	Hospice		TRAU Trauma
HOSP	Hospital		TRAV Travel
MAN	Hospital Management		ALCU Underage Drinking
INFD	Infidelity		INSU Uninsured/Underinsured
IP	Inpatient Services		URG Urgent Care/After Hours Clinic
LEAD	Lead Exposure		VACC Vaccinations
BIRT	Low Birth Weight		VETS Veteran Care
LOY	Loyalty		WAG Wages
MAMO	Mammogram		WAIT Wait Times
MRKT	Marketing		H2O Water Quality
STFF	Medical Staff		WELL Wellness Education/Health Fair
BH	Mental Health Services		WIC WIC Program

CHNA Community Feedback 2016						
Coffeyville Regional Medical Center (Primary Service Area) N=219						
ID	Zip	Overall HC Rating	c1	c2	c3	Are there healthcare services in the Coffeyville Regional Medical Center primary service area that you feel need to be improved and/or changed?
1153	67337	Fair	ACC	DERM	NEUR	Access to dermatology and neuro are hard to find locally. Specialized sports medicine for young athletes is non-existent in this area. Programs for childhood obesity and obesity in general would be of huge importance.
1205	67301	Fair	ACC	PRIM	DOCS	Limited access to recourses in Independence including primary care doctors
1072	67337	Good	ACC			Need expanded mental health access.
1012	67335	Good	ALL	ENT	PLAS	Allergy, ENT, Plastics, more surgeons, more medical, especially Pediatric
1319	67337	Good	BILL	COMM	LAB	Confusion when trying to pay our bills. Bills are handled in different locations depending on whom the patient sees, and where their office is located. Asking for payment at time of service, is not possible due to charges for the services rendered and whom may be giving lab, radiological, pathology services. Hosp charges for x ray services than a pathologist charges for reading those x-rays and determining the diagnosis. Lab services - CRMC charges for obtaining the specimen, and additional charges may come from the pathologist and radiologist
1157	67347	Fair	BILL			All bill service. No bill was sent out. Let's turn u over to collection.
1050	67337	Very Good	CARD	DERM		Add Heart Cath w/stents, etc. Add Dermatologist
1140	67337	Fair	CARD			cardiac services
1206	67301	Very Good	CARD			Improve cardiac services.
1152	67337	Very Good	CLIN	COMM		I have called clinic Dr. Gangula is in and gotten a recorded message-repeatedly. Not impressed with communication with the clinic.
1011	67333	Poor	CLIN	EMER	OBG	Clinic-ER-OB departments Clinic is unorganized, not enough staff ER it feels like your bothering the ER when you go in, and the wait is ridiculous OB- Ob Department is old in the hospital- makes it feel like its almost gross.
1066	67337	Good	CLIN	SPEC	DERM	Add one day clinics for specialties. Dermatologist. Allergies weight control gastrointestinal
1008	67333	Very Poor	CLIN			The clinic!!!!
1124	67337	Poor	COMM	STAFF		It needs to be more for the patients need instead of how they can make themselves look good. If they used the money and actually helper their patients, it would make a difference. We get good doctors that Coe here and then the hospital transforms them into their "the CRMC" way of treating patients and then they no lover care about anything other then the \$.
1160	67301	Fair	COMM			Living in Independence, I am not aware of what all is available. I debated on researching prior to taking survey and decided not to. I guess the point to be taken is making sure to communicate to the community what is available.
1199	67301	Fair	COMM			Need better communication between all providers of a patient. The turnover of Dr and other providers does not meet the best interest of the patient.
1054	67337	Fair	COMM			patients are so lost and confused on what to do or where to go the moment they enter building till time they leave. need better signage for patients, the signs we do have are not very informative and confusing as well.
1196	67301	Fair	COMM			We all got a letter in the mail saying how bad Coffeyville hospital is. The letter came from Wichita
1321	67337	Very Good	DERM	PEDS		Dermatology Pediatrics
1148	67337	Very Good	DERM	PULM	DIAL	Need a dermatologist and pulmonologist and dialysis center

CHNA Community Feedback 2016						
Coffeyville Regional Medical Center (Primary Service Area) N=219						
ID	Zip	Overall HC Rating	c1	c2	c3	Are there healthcare services in the Coffeyville Regional Medical Center primary service area that you feel need to be improved and/or changed?
1132	67337	Good	DERM			A dermatologist would be great
1175	67301	Good	DERM			Add Dermatology
1038	67337	Good	DERM			It would be nice to have a Dermatologist on staff.
1130	67337	Very Good	DIAL			It would be nice to have a dialysis service so we don't have to keep shipping them
1128	67337	Fair	DOCS	COMM	CLIN	Contacting physician and or nurse at clinic is difficult, left messages are never returned. When receptionist are busy rolls over to an answering machine that tells you they will contact you in the evening, they don't. I am going to run by the clinic on Monday and tell them what I need. Not possible for some people. They might need a receptionist that only answers the phone and returns calls immediately.
1061	67337	Very Good	DOCS	COMM		Doctors need to slow down, take time with patient and seem interested in what patient says instead of planning their exit.
1112	67337	Poor	DOCS	COMM		It would be helpful to have better doctors, one that will ACTUALLY listen to you and not just want to dope you up with more and more pills!!!!
1209	67351	Poor	DOCS	COST	STAFF	Need more free-market competition between providers, better transparency of costs BEFORE procedures, better customer service skills from staff at Coffeyville Doctors' Clinic, PA.
1086	67337	Poor	DOCS	EMER	URG	We now have all new doctors. My family's life long physician along with 3 others I know have left, why? If you are sick outside of 9-5 hours, your stuck waiting in ER. No urgency care.
1065	67337	Very Good	DOCS	ENT		It would be wonderful if we could find a Dr. who is a ENT dr. I think Bartlesville is the nearest to Coffeyville now.
1088	67337	Fair	DOCS	FAC	STAFF	(1) Improve dx capabilities when reading all images. Personally aware of several missed image dx resulting in death. (2) Improve cleanliness of medurg/skilled units. MRSA remain a transmitted issue. (3) Increase CNA levels on all shifts. Patients must depend on family for proper care. (4) Board of Directors and Trustees need to be proactive in meeting(s) transparency.
1022	67337	Very Good	DOCS	GAS	SURG	Need Dr who knows about gastric surgery patients. Need more family dr.
1073	67337	Poor	DOCS	MID	IM	We need more doctors instead of PA's, ARNP's, etc. We also need internal medicine doctors, emphasis on doctors.
1063	67337	Fair	DOCS	MID	LAB	More doctors/ARNPs with experience. Too many visits, lab drawn , x-rays before being referred to specialist or more experienced doc.
1202	67301	Poor	DOCS	MID	PREV	We need more full providers (MD) and not rely on mid level practitioners. Working directly with other practitioners such as doctors of chiropractic and acupuncture on preventative health. We also need to push health instead of disease by having information on diet, exercise and stress reduction.
1164	67301	Fair	DOCS	MID		Thank you for coming to the aid of Independence in this time of crisis with no hospital. I commend those who are working under the umbrella of CRMC in order to perform their tasks to meet the medical needs in the Independence community. I would like to see doctors in Independence in addition to PAs
1025	67337	Very Good	DOCS	PEDS	IM	We need more doctors. Specifically, a pediatrician, internal medicine, ENT, gastroenterologist. I'm not impressed with the neurosurgeon employed by CRMC. In fact I would discourage any one in my family from allowing him to touch them. He's rude, arrogant and quite frankly not a good surgeon.
1087	67337	Good	DOCS	STAFF	RX	Drs office. Answering phones and returning calls. Follow up on rx

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1030	67337	Good	DOCS	WAIT	LAB	I like the fact that you moved the doctors all together at the hospital. It didn't make since that some of them were on west 8th and some were in the hospital. The portal could be made easier to access like when I forget my login and password, I've had to send numerous e-mails and called several times before I got it fixed and of course with my age I'm forgetful and I forgot to write it down. Now I've received an e-mail saying I have new lab results but I'll wait till I see my PCP to get them because its not worth the hassle to get another login and password. If you could fix that somehow that would be great. Most businesses send you a new one pretty quick when you e-mail them.
1081	67337	Good	DOCS	WAIT	STAFF	Do not like the Doctor's Offices in the Hospital due to the disabled getting to their appointments, too much walking. Also do not think their is enough security personnel on staff.
1134	67337	Good	DOCS	WAIT		more caring Dr's. reports sent in a timely manner to outside Dr's that have ordered them.
1036	67337	Good	DOCS			A real doctor that has some experience with people.
1029	67337	Good	DOCS			More physicians for our area.
1034	67337	Fair	DOCS			Need more doctors.
1201	67301	Fair	DOCS			Need more full fledged doctors
1200	67301	Good	DOCS			Need more physicians
1080	67337	Good	DOCS			We need more Doctors
1042	67337	Fair	DOCS			We need more doctors.
1118	67337	Very Good	EMER	AMB	WAIT	Emergency Services need to be improved. Response times from Ambulance services and registration times for ER visits specifically. I waited in the ER waiting room for 50 minutes last time. I called Labette, and they would have had me in the ER getting treatment within 5 minutes, had I driven the 40 miles to get there instead. That is absolutely unacceptable. Also, having the Fire Department beat the EMS drivers 90% of the time to a scene is ridiculous.
1111	67337	Fair	EMER	COMM		I can only speak from my personal experience, but my daughter required a trip to the ER in the past couple of years for stitches because she passed out and hit her head on the wall. She was 6 years old. They did an EKG (I believe, it may have been an EEG, I always get those confused), but when it came to narrowing down the reason for her passing out, it was pretty much shrugged off. They told me to go to her Dr (Dr. Gangula) which is normal, I know, but then he told me it was sometimes normal for kids her age to pass out. It's NOT normal. We now go to a Dr in Owasso, who took the time to listen, run tests, do follow ups, etc.
1177	67301	Fair	EMER	DOCS	PRIM	Yes. It appears that by having Hillcrest ER Docs they tend to send patients to Oklahoma hospitals, even when the local primary doc may not agree. When you get to JP you hear about how overworked they are by Independence not having a hospital.
1013	67335	Very Poor	EMER	DOCS		ER physicians/services,
1198	67301	Very Poor	EMER	HOSP		We need a emergency room and hospital. People stopped going to mercy because of the service not because there was no need.
1185	67301	Fair	EMER	HOSP		We need an emergency room or hospital.
1317	67337	Good	EMER	MRI	STAFF	Quit asking taxpayer support. It's a small town we need an ER and a hospital, but do we really need the largest mri in the region? If that money wasn't spent maybe you wouldn't rely on our sales tax to keep your staff employed.

CHNA Community Feedback 2016						
Coffeyville Regional Medical Center (Primary Service Area) N=219						
ID	Zip	Overall HC Rating	c1	c2	c3	Are there healthcare services in the Coffeyville Regional Medical Center primary service area that you feel need to be improved and/or changed?
1089	67337	Good	EMER	STAFF		I think that, with the influx of patients with the closing of Independence hospital, our ER has gotten much busier. I know CRMC is working to meet the new increased demand with staff, but that needs to remain a focus.
1074	67337	Good	EMER	STAFF		The emergency room needs people who are more caring. Some of them not all tend to be rude. I know they are busy but when you are sick it is not nice to be rude to a patient. After all where do they think there paycheck comes from.
1075	67337	Fair	EMER	WAIT	COMM	My experience with the ER has never been a good one...both with my children and my elderly grandparents. Long wait times, poor communication and awful bedside manner with my kids. We had to go to Labette Medical Center in Parsons for an emergency situation (broken arm) and we were in and out with x-rays, diagnosis, a splint, care instructions and an appointment with an ortho in an hour. If this would have happened at CRMC, we would have been there 4 hours minimum. Even though I live in Coffeyville, I have told my family members and co-workers not to send me to CRMC ER unless I am near death...prefer the emergency services at Labette.
1078	67337	Fair	EMER			emergency room
1180	67301	Fair	EMER			We need an emergency facility.
1083	67337	Very Good	ENT	SPEC		It would be nice to have an ENT specialist
1213	67364	Good	ENT			ENT
1095	67337	Good	FAC	STAFF		For the sized of our community, Coffeyville has adequate facilities and staff.
1007	67333	Good	FAC			All Healthcare facilities need improvement
1082	67337	Fair	FAC			Yes, there needs to be more security guards. I have heard rumors that there will be doors installed that will inhibit the accessibility to the hospital. You cannot become a friend of the community with locked doors. Also, doctors offices in the hospital are an inconvenience to the patients. It is not easy to take a sick/handicapped person to the doctor in your buildings. Parking is not sufficient without the doctors' offices. Now it will be worse. Last winter I was visiting my mother who was in the hospital for a month and had to park many times in the cold, windy weather across the street in that gravel lot.
1091	67337	Very Good	FP	DOCS	ENT	There need to be more family practice MD's and/or DO's. Could use an ENT.
1218	74072	Fair	FP	FAC		I would like to have more family practitioners. Also more handicap parking and check in area closer to where all the testing is done. It is extremely hard to check in and then have to walk across the hospital for testing.
1121	67337	Fair	FP	PEDS		We need another family practice physician and pediatrician.
1210	67351	Good	GP	DOCS		More general practice doctors
1142	67337	Good	GP			general practice
1176	67301	Fair	HH			More home health options
1217	74072	Fair	HOSP	DOCS		Better care from hospital and physicians.
1187	67301	Fair	HOSP			We need a hospital
1158	67301	Fair	IM	FP	DOCS	We need GOOD internal medicine/family practice DOCTORS and a GOOD pediatrician. Really like Dr. Hogsett, but she's only in the hospital setting. Not impressed with gangula or weibe.

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1109	67337	Poor	LAB	RAD	DOCS	CRMC--Lab, Radiologist, Acute Care especially. We need more and better physicians and to get rid of those who shouldn't be practicing Medicine.
1021	67337	Poor	LAB	STAFF	WAIT	Ability to not lose blood samples. Not use the wrong tubes. Timely results to patients.
1192	67301	Fair	LOC			be closer to independence
1173	67301	Good	MRKT	PRIM	DOCS	public notice of primary care physicians
1068	67337	Very Good	NEUR			Neurologists need to be on staff.
1031	67337	Fair	OBG	COMM	STAFF	Better information about what to expect during and after a procedure for ALL parties. Specifically OB. It is important for a couple to know before hand what to expect because things happen so fast during and after birth. Communication about what is going to happen to the child immediately after birth and options should be discussed before hand about holding the child. Also, what procedures will be done to the child and how, and again options.
1156	67340	Fair	OBG			Improved women's medical care
1203	67301	Very Good	OBG			More OB services, their unit is too small. More services in Independence.
1100	67337	Fair	OBG			Women health
1014	67335	Good	OP	DIAB	NUTR	Outpatient outreach programs such as classes for diabetes, weight loss, or just general health.
1033	67337	Fair	PAIN	DOCS	CHRON	Pain care needs physicians. They need to be well educated in chronic pain. The ACNP can not fulfill the need, nor understand the importance of this.
1053	67337	Very Good	PALL			palliative care
1052	67337	Very Good	PARK			more parking
1062	67337	Fair	PEDS	BH	OBG	Additional/expanded access to: Pediatric care Care coordination (Individual) Integrated Health Services (esp. Behavioral health) OB Care / Call Coverage Overall coordination / cooperation between providers
1027	67337	Good	PEDS	CHRON		I think we need more pediatricians to serve this area that have more expertise in chronic and critical needs areas.
1009	67333	Fair	PEDS	CLIN	STAFF	We need more Pediatricians!!! There is not much to choose from and all of my friends and family have been looking to go to Bartlesville because Dr. Nichols is one of the only choices and he acts half lost half of the time. That office is ALWAYS getting things wrong. Most everybody I have talked to has had issues with the 8th street clinic not sending prescriptions, getting appointments wrong, and it's impossible to get them to answer the phone or return a phone call. Good luck getting your test results too from them! It might be weeks of having important issues that need to be addressed before they get back with you. The whole office needs training on pretending they are the patient and how they would want to be treated. I'm sure non of them would appreciate being treated like they were stupid for calling and requesting a refill on meds and being told that you DO NOT take this med, that you in fact have in front of you with the Drs name on it!!!! It's just a HUGE mess!!! Hopefully they will get some better management soon before they lose all of their business that Coffeyville desperately needs!!!!
1044	67337	Good	PEDS	DERM		we need a pediatrician!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!! and a dermatologist
1099	67337	Good	PEDS	FP	DOCS	Pediatric care providers Additional family practice doctors Additional urologist

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1051	67337	Fair	PEDS	IM	URG	Peds /IM and an urgent care open after hours
1101	67337	Good	PEDS	MID	DOCS	Need a good pediatrician. So many changes in the past couple of years it is difficult to even get to see the same doctor or PA twice.
1179	67301	Good	PEDS	OBG	IMAG	There is a need for additional providers, especially specialties such as pediatrics, OB/GYN, and imaging services.
1219	74072	Good	PEDS	SURG	PLAS	Pediatrics!!! General Surgeon and plastics (female maybe) that does breast augmentations ENT Ortho- only 1 option
1184	67301	Fair	PEDS			More pediatricians
1071	67337	Fair	PEDS			More pediatricians
1126	67337	Very Good	PEDS			Pediatric options
1215	74072	Fair	PRIM	DOCS	FP	Need more primary care physicians like Family Practice and Internal Medicine. Also need an ENT with all of the allergies that folks have.
1162	67301	Very Poor	PRIM	DOCS	URG	Primary care physicians Urgent care\expanded clinic hours
1040	67337	Good	PRIM	DOCS		More primary care physicians
1032	67337	Good	PRIM	DOCS		More primary care physicians needed
1037	67337	Good	PRIM	DOCS		PROBABLY STILL NEED A FEW MORE PRIMARY CARE PHYSICIANS FOR THIS AREA.
1043	67337	Very Good	PRIM	FP	DOCS	need more primary/family doctors
1149	67337	Good	PRIM	OP	ENT	Need more primary care providers Need outpt specialties to visit Coffeyville for care (ENT, Dermatology, Diabetes Mgmt, etc.) More community health outreach services
1224	74072	Good	PRIM	PEDS	OBG	The community needs more primary care physicians and pediatricians. Another Ob/Gyn would also be helpful.
1155	67340	Good	PRIM	STAFF		The CRMC Primary Care office needs to be staffed with better qualified personnel.
1077	67337	Fair	PRIM	WAIT		Access to primary doctors need to be more readily available. If you really need to see a physician, you frequently can't get an appointment for a week or 10 days.
1135	67337	Fair	PRIM			Primary Care
1067	67337	Fair	PT	GP		Get rid of Dr Weibe. Find someone who is compassionate. The PT is the one who knows their medical history best. She wants proof. Need a general practitioner that will treat your illness professionally and correctly. Barry Phillips has turned into a smart assume. This person will continue to go to Independence St John's for flu and colds, where I get treated with compassion and correctly.
1170	67301	Good	PULM			I feel a pulmonologist would be very beneficial for us. Even if it's just a day or two a week.
1138	67337	Fair	QUAL	DOCS		Quality of Doctors. We have a problem of bringing in good doctors and then losing them as soon as they find a better offer. Can't blame them but maybe we could work harder on trying to keep the good ones.
1131	67337	Very Good	QUAL			Good services
1214	74048	Very Good	QUAL			I think there has been a lot of positive changes around here and hear that there are more to come!
1171	67301	Good	QUAL			They are improving.
1139	67337	Good	RAD	NH		I think the radiology dept. needs to be able to extend out to the community. into the nursing homes etc.. so that they don't have to come to us.



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1035	67337	Very Good	RAD	WAIT		Radiologist. The current radiologists are not meeting the needs of the facility or the patients. All too often when studies are done at CRMC, if the patient is referred out of town to a specialist, they require the test be repeated. Also, patients are scheduled for a procedure in the radiology dept. at CRMC and must reschedule several times because of the availability of the radiologist.
1058	67337	Good	RHEU			Need a Rheumatologist who will at least come here once a week.
1024	67337	Fair	RX	WAIT		If out patient antibiotics are offered at Crmc, it should be 24/7. I don't think a 3 - 4 hour wait is acceptable. Especially when it is an every 12 hour antibiotic.
1136	67337	Very Good	SNF	PT		SNF PT services needs to improve by allotting more time each pt.
1010	67333	Very Good	SPEC	DOCS		Specialty Dr's
1028	67337	Good	SPEC	OP	CLIN	More specialists available through the outpatient clinic
1165	67301	Fair	SPEC			More specialists
1119	67337	Fair	STAFF	COMM		The patient needs to be treated like the customer not just another money maker. When calling to question a bill the person answering the phone needs to know why and what the charges are not just tell the patient the code for the charge.
1182	67301	Poor	STAFF	COMM		You need bilingual staff in the Hospital. The communication is very important.
1123	67337	Poor	STAFF	EMER		Staff, the Er
1145	67337	Good	STAFF			More help needed to all areas. Staff so busy, hard to 100 % do a good job
1079	67337	Good	STAFF			Nursing staff needs to be increased. Patient care isn't the best
1211	67363	Fair	STAFF			We need to see the staff in Independence become more involved in the community so that we feel that we actually know them
1207	67301	Fair	URG	CLIN		Need an Urgent care or after hours clinic
1147	67337	Good	URG			Need more urgent care options that are open nights and weekends
1212	67364	Good	WAIT	MRI	ULT	Shorter waiting periods for MRI, Ultrasounds, etc...Seems like they are booked weeks out and if a patient is in pain and needs to find out what is wrong, they should be able to get in that day or within a couple of days.
1120	67337	Good	WAIT	RAD		Long wait times for x-rays before seeing Dr. Menon

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1046	67337	Fair	ABSC			abscess on the bottom of my jaw
1187	67301	Fair	ALL			allergy
1082	67337	Fair	ALZ	NH	HOSP	Alzheimer's nursing home care/hospice, foot surgery
1008	67333	Very Poor	APPEN	EMER	OBG	appendix removal-er services-ob
1176	67301	Fair	BART	CARD		Excellent Care in Bartlesville due to heart attack
1077	67337	Fair	BART	CARD		siblings went to B'ville for heart problems
1105	67337	Poor	BART	ICU		Bartlesville ICU
1095	67337	Good	BART	TULSA	CLIN	I hear of many people driving to Bartlesville and Tulsa for Dr. and clinic appointments.
1185	67301	Fair	BART			Bartlesville
1009	67333	Fair	BART			Family was referred to Bartlesville because it was out of network to be seen by Dr Hsu and Dr Minion
1175	67301	Good	BH			Psychiatry
1160	67301	Fair	BREAS	BIOP		breast biopsy
1120	67337	Good	BRONC	BIOP		Bronchoscopy with biopsy
1224	74072	Good	CANC	CARD		Cancer treatment, care after heart attack (severe)
1138	67337	Fair	CANC	ORTHO	DENT	Cancer, bone and joint, dental procedures
1021	67337	Poor	CANC	SURG		cancer treatment; surgery
1212	67364	Good	CANC	URG		Cancer Treatment; urgent care;
1039	67337	Fair	CANC			cancer treatment
1025	67337	Very Good	CARD	BART		Cardiology-Bartlesville
1123	67337	Poor	CARD	BART		cardiovascular in Bartlesville
1030	67337	Good	CARD	CATH	DENT	Cardiac Cath; dental services
1037	67337	Good	CARD	CATH	JANE	HEART CATH AT JANE PHILLIPS HOSPITAL
1168	67301	Good	CARD	DERM		Cardiac, Dermo
1088	67337	Fair	CARD	ORTHO	IP	Heart, hip-knee replacement, in-patient PT/OT therapy
1144	67337	Good	CARD	ORTHO	SURG	Coronary care; orthopedic surgery
1036	67337	Good	CARD	ORTHO		Cardiology, orthopedics
1078	67337	Fair	CARD	STRK		heart, stroke
1152	67337	Very Good	CARD			angiogram
1042	67337	Fair	CARD			cardiac
1026	67337	Good	CARD			Cardiac care
1207	67301	Fair	CARD			Cardiology
1014	67335	Good	CARD			Cardiology
1223	74072	Good	CARD			heart doctor
1196	67301	Fair	CARD			Heart problems
1320	67337	Good	CARD			Pacemaker implant
1053	67337	Very Good	COPD			COPD
1200	67301	Good	CT			CT study
1316	67337	Good	CYBER			cyber knife
1055	67337	Good	DENT			dental
1114	67337	Very Good	DENT			dental

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1046	67337	Fair	ABSC			abscess on the bottom of my jaw
1057	67337	Very Good	DERM	PLAS		Dermatology, Plastic surgery
1148	67337	Very Good	DERM	PULM		dermatology and pulmonology
1083	67337	Very Good	DERM			dermatologist visits
1034	67337	Fair	DIAB	SPEC		Diabetic Specialist
1047	67337	Good	DIAL			Dialysis
1087	67337	Good	DIAL			Dialysis
1075	67337	Fair	EMER	LABET		Emergency services at Labette Regional Medical Center
1203	67301	Very Good	EMER	OBG	PRIM	Emergency Care, Women's Health, Primary Care
1125	67337	Fair	EMER	ORTHO	PRIM	ER, Ortho, Primary Care, Dental
1104	67337	Good	EMER	TOPEK		ER services in Topeka, KS
1179	67301	Good	EMER			Emergency room services
1126	67337	Very Good	EMER			Emergency services after a fall
1217	74072	Fair	ENDO	CARD	PULM	endo, cardio, pulmonology, sleep study, primary care
1010	67333	Very Good	ENDO	COL	ENT	Endocrinologist, Colon and rectal, and ears, nose throat
1006	67333	Good	ENDO			Endocrinologist
1107	67337	Good	ENDO			endocrinologist
1219	74072	Good	ENT	PEDS		ENT and pediatrician
1091	67337	Very Good	ENT			ENT
1023	67337	Very Good	EYE	KID	DIAL	Retinal eye services and kidney dialysis information
1128	67337	Fair	EYE	OBG		eye care and gynecologist
1199	67301	Fair	EYE			eye appt.
1218	74072	Fair	GALL	SURG	CARD	gallbladder surgery, hernia surgery, cardioversion, colonoscopy, eye appt.
1146	67337	Good	GAS			gastro
1108	67337	Very Good	GAS			gastroenterologist
1070	67337	Very Good	GAS			Gastroenterology
1066	67337	Good	GAS			Gastrointestinal
1044	67337	Good	GI	ENT	PEDS	GI, GU, ENT, ETOH, NICU, Pediatrics, OBGYN, Cardiac, Diabetes, Trauma
1073	67337	Poor	GI	ORTHO	SURG	GI, Orthopedic, Surgery, Tests, Physical Therapy
1016	67337	Good	GI			Gi services
1192	67301	Fair	GP	BART		all health care we go to Bartlesville for our services
1154	67340	Very Good	GP			Another Doctor
1117	67337	Good	GP			various types
1182	67301	Poor	HH			Home Care
1028	67337	Good	IMAG	FP		Internal Medicine & Family Practice
1013	67335	Very Poor	IMAG			Imaging at outside facility
1150	67337	Good	INDEP			INDEPENDENCE
1109	67337	Poor	IP	EMER	IMAG	In-patient, ER, Imaging, and Rehab

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1046	67337	Fair	ABSC			abscess on the bottom of my jaw
1079	67337	Good	IP	GER		Hospital stay and senior citizen care
1049	67337	Good	IP	LROCK		INPATIENT LITTLE ROCK HOSPITAL, VERY GOOD TREATMENT
1106	67337	Good	KID			Kidney Stone Removal
1017	67337	Very Good	KU	CANC		KU Med Breast Cancer Survivor continued care
1118	67337	Very Good	LABET	OBG		Labette County Hospital - OB
1194	67301	Good	LABET	PARS		I go to Labette Health in Parsons for everything.
1119	67337	Fair	LABET	RAD		Went to Labette Health for better Radiology Service
1195	67301	Good	LABET	WILS	INDEP	Layette County Clinic and Wilson County Clinic in Independence
1112	67337	Poor	LABET			Labette
1067	67337	Fair	MERCY			Mercy in Independence
1133	67337	Very Good	NEPH			Nephrologist
1068	67337	Very Good	NEUR	PULM		Neurologist, pulmonologist
1098	67337	Good	OBG	GALL	SURG	Childbirth, gall bladder surgery, & ICU
1121	67337	Fair	OBG	JANE		Birth-Jane Phillips
1102	67337	Good	OBG	OWAS		Had a friend have her baby delivered in Owasso.
1100	67337	Fair	OBG			Women health
1149	67337	Good	OP	LABET	XRAY	Outpatient ancillary services - lab, X-ray, PT; outpatient ortho surgery
1319	67337	Good	ORTH			orthodontist
1090	67337	Very Good	ORTH			Orthodontist
1018	67337	Very Good	ORTHO	CARD	SURG	Hip replacement, Heart surgery,
1177	67301	Fair	ORTHO	DIAB	LIVER	Joint replacement. Diabetes. Liver specialist, cardiac
1045	67337	Very Good	ORTHO	ENT		ortho, Ent
1094	67337	Fair	ORTHO	LABET		Total knee replacement, Labette
1158	67301	Fair	ORTHO	PARS	CANC	Knee replacement at parsons, cancer treatment at ku, had baby at jane Philips
1173	67301	Good	ORTHO	PARS		orthopedic in parsons
1110	67337	Good	ORTHO	SURG	WICHIT	It was for back surgeries and I was referred to Wichita, KS
1071	67337	Fair	ORTHO	SURG		Back surgery
1211	67363	Fair	ORTHO	SURG		Orthopedic surgery
1197	67301	Good	ORTHO	WICHIT	NEOD	Back Surgery in Wichita, KS. ER services in Neodesha, KS
1029	67337	Good	ORTHO			orthopedic
1156	67340	Fair	ORTHO			Orthopedics
1215	74072	Fair	ORTHO			total joint replacement
1035	67337	Very Good	PAIN	CARD	TULS	Pain Management and special Heart Scan, both in Tulsa
1019	67337	Fair	PAIN			Extreme pain in right leg
1027	67337	Good	PEDS	CARD		pediatric cardiology
1020	67337	Good	PREV			Preventative screening
1140	67337	Fair	PRIM	IMAG	EMER	primary care center. medical imaging, ER visit,
1011	67333	Poor	PRIM	OBG	EMER	primary care for child- OB/ delivery/ emergencies
1162	67301	Very Poor	PRIM	OBG	ENT	Primary care, OB, ENT, Orthopedics, Cancer, Pediatrics

CHNA Community Feedback 2016						
Coffeyville Regional Medical Center (Primary Service Area) N=219						
ID	Zip	Overall HC Rating	c1	c2	c3	Throughout the past two years, did you or someone you know receive healthcare services outside of the Coffeyville Regional Medical Center primary service area?
1046	67337	Fair	ABSC			abscess on the bottom of my jaw
1111	67337	Fair	PRIM	OWAS	TULS	Primary family doctors are all in Owasso, at Bailey Medical Center. Specialists seen in Tulsa, Owasso.
1198	67301	Very Poor	PRIM	SURG	LAB	Primary care, surgery, lab etc.
1024	67337	Fair	PRIM			Actual 'MD / DO instead of PA / NP
1163	67301	Good	PRIM			annual physical and related screenings
1064	67337	Very Poor	PRIM			Hospital primary care
1170	67301	Good	PULM	ENT		Pulmonary specialist. ENT
1063	67337	Fair	PULM	OBG	DERM	pulmonary, ENT, gynecologist, dermatologist, joint and bone specialists
1059	67337	Fair	PULM			pulmonologist consult
1072	67337	Good	REHAB			Alcohol and Drug Treatment
1058	67337	Good	RHEU			Rheumatology
1167	67301	Fair	SEIZ			Seizure
1165	67301	Fair	SKIN	CANC		skin cancer screening
1122	67337	Good	SPINE	SURG		spinal surgery
1213	67364	Good	SPINE	SURG		spine surgery
1015	67337	Good	STJ			St. John's
1129	67337	Very Good	STREP			strep throat care
1169	67301	Good	STRK			stroke center
1012	67335	Good	SURG	XRAY	LAB	Surgery, X-ray, Lab
1050	67337	Very Good	SURG			Specialized Surgery
1159	67301	Good	SURG			surgery
1041	67337	Good	SURG			SURGERY
1143	67337	Good	SURG			Surgery
1317	67337	Good	SURG			Surgery
1038	67337	Good	THOR	SURG		thoracic surgery
1139	67337	Good	TULS	ORTHO	SURG	Tulsa back surgery
1157	67347	Fair	TULS			Tulsa
1089	67337	Good	TULSA	AMB	DIAL	mother sent to Tulsa by ambulance for ICU & renal failure tx including dialysis
1135	67337	Fair	TULSA			Tulsa
1190	67301	Fair	UROL			urology
1151	67337	Fair	VA			VA services
1142	67337	Good	VET	PARS		Vet services, Parsons Ks.
1161	67301	Very Good	WILS			Wilson County
1084	67337	Very Good	XRAY	SURG	ORTHO	Follow up x rays on shoulder surgery & hip replacement. Heart stress tests. Cat scans MRI

## Community Health Needs Assessment 2016 - Coffeyville Regional Medical Center (Primary Service Area)

Let Your Voice Be Heard!

Coffeyville Regional Medical Center, in collaboration with Coffeyville and Independence Chambers of Commerce, Montgomery County Health Department, Ministerial Association, Community Health Center of Southeast Kansas and Four County Mental Health, is updating its 2013 Community Health Needs Assessment (CHNA). Your feedback from this survey will help us identify the current health issues in our community and while your participation is voluntary, we would greatly appreciate your input. All answers will be kept confidential.

All 2016 Community Health Needs Assessment feedback is due by Friday, September 23. Thank you for your participation.

## Community Health Needs Assessment 2016 - Coffeyville Regional Medical Center (Primary Service Area)

### Part I: Introduction

1. Three years ago, Coffeyville Regional Medical Center completed a Community Health Needs Assessment (CHNA). This assessment identified a number of health needs for our community. Today, we are updating this assessment and would like to know how you rate the "Overall Quality" of healthcare delivery in our community?

	Very Good	Good	Fair	Poor	Very Poor
Health Rating:	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Community Health Needs Assessment 2016 - Coffeyville Regional Medical Center (Primary Service Area)

2. Are there healthcare services in the Coffeyville Regional Medical Center primary service area that you feel need to be improved and/or changed? (Please be specific.)

Community Health Needs Assessment 2016 - Coffeyville Regional Medical Center  
(Primary Service Area)

3. From our last CHNA (2013), a number of health needs were identified as priorities. Are any of these 2013 CHNA needs still an “Ongoing Concern” in the Coffeyville Regional Medical Center primary service area?

	Not a Concern Anymore	Somewhat of a Concern	Major Concern
Cancer Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Obesity (Nutrition and Fitness)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social and Economic Factors (Unemployment, Education, Children in Poverty, Inadequate Social Support, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dental Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Diabetes Education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Chronic Disease Management	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to Primary Care Providers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Teen Pregnancy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Community Health Needs Assessment 2016 - Coffeyville Regional Medical Center  
(Primary Service Area)

4. Which 2013 CHNA health needs are most pressing today for improvement? (Please select top three needs.)

- ☐ Cancer Services
- ☐ Diabetes Education
- ☐ Obesity (Nutrition and Fitness)
- ☐ Chronic Disease Management
- ☐ Social and Economic Factors (Unemployment, Education, Children in Poverty, Inadequate Social Support, etc.)
- ☐ Access to Primary Care Providers
- ☐ Dental Services
- ☐ Teen Pregnancy

Community Health Needs Assessment 2016 - Coffeyville Regional Medical Center  
(Primary Service Area)

5. How would you rate the "Overall Quality" of cancer care delivery in our community?

	Very Good	Good	Fair	Poor	Very Poor
Cancer Care Delivery:	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Community Health Needs Assessment 2016 - Coffeyville Regional Medical Center  
(Primary Service Area)



	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>

Community Needs Assessment 2016 - Coffeyville Regional Medical Center

6. How would you rate the "Overall Quality" of cancer care delivery in our community?

Yes No

Our community has appropriate access to "Cancer Specialists"

Our community has

cancer services (i.e. genetic counseling and cancer risk assessments, mammograms, skin cancer screenings)

Our community has appropriate cancer inpatient, outpatient and clinic services

7. Are there any other health needs from the list below that need to be discussed at our upcoming CHNA Town Hall meeting? (Please select top three that need to be on our agenda.)

- |                         |                               |                    |
|-------------------------|-------------------------------|--------------------|
| Abuse / Violence        | Mental Illness                | Suicide            |
| Alcohol                 | Nutrition                     | Teen Pregnancy     |
| Cancer                  | Obesity                       | Tobacco Use        |
| Diabetes                | Ozone (Air)                   | Vaccinations       |
| Drugs / Substance Abuse | Physical Exercise             | Water Quality      |
| Family Planning         | Poverty                       | Wellness Education |
| Heart Disease           | Respiratory Disease           |                    |
| Lead Exposure           | Sexually Transmitted Diseases |                    |
| Other (please specify)  |                               |                    |

**Community Health Needs Assessment 2016 - Coffeyville Regional Medical Center  
(Primary Service Area)**

	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. Throughout the past two years, did you or someone you know receive healthcare services outside of the Coffeyville Regional Medical Center primary service area?

- ☐ Yes
- ☐ Don't Know
- ☐ No

If yes, please specify the healthcare services received.

11. What is your home zip code?

## Community Health Needs Assessment 2016 - Coffeyville Regional Medical Center (Primary Service Area)

### Demographics

12. For reporting purposes, are you involved in or are you a ...? (Please select all that apply.)

- |   |   |   |
|---|---|---|
| <input type="checkbox"/> Board Member                     | <input type="checkbox"/> Elected Official - City / County | <input type="checkbox"/> Other Health Professional  |
| <input type="checkbox"/> Business / Merchant              | <input type="checkbox"/> EMS / Emergency                  | <input type="checkbox"/> Parent / Caregiver         |
| <input type="checkbox"/> Case Manager / Discharge Planner | <input type="checkbox"/> Farmer / Rancher                 | <input type="checkbox"/> Pharmacy                   |
| <input type="checkbox"/> Civic Club / Chamber             | <input type="checkbox"/> Health Department                | <input type="checkbox"/> Physician (MD / DO)        |
| <input type="checkbox"/> Charitable Foundation            | <input type="checkbox"/> Hospital                         | <input type="checkbox"/> Physician Clinic           |
| <input type="checkbox"/> Clergy / Congregational Leader   | <input type="checkbox"/> Housing / Builder                | <input type="checkbox"/> Media (Paper, TV, Radio)   |
| <input type="checkbox"/> College / University             | <input type="checkbox"/> Insurance                        | <input type="checkbox"/> Retired                    |
| <input type="checkbox"/> Consumer Advocate                | <input type="checkbox"/> Labor                            | <input type="checkbox"/> Senior Care / Nursing Home |
| <input type="checkbox"/> Consumers of Healthcare          | <input type="checkbox"/> Law Enforcement                  | <input type="checkbox"/> Social Worker              |
| <input type="checkbox"/> Dentist                          | <input type="checkbox"/> Low Income / Free Clinics        | <input type="checkbox"/> Veteran                    |
| <input type="checkbox"/> Economic Development             | <input type="checkbox"/> Mental Health                    | <input type="checkbox"/> Welfare / Social Service   |
| <input type="checkbox"/> Education Official / Teacher     | <input type="checkbox"/> Nursing                          |   |
| <input type="checkbox"/> Other (please specify)           |   |   |

## Community Health Needs Assessment 2016 - Coffeyville Regional Medical Center (Primary Service Area)

You have just completed the Community Health Needs Assessment Survey. Thank you for your participation.

By selecting "Done," you are submitting your responses and giving others an opportunity to complete the same survey. Again, thank you for your participation.

# CHNA Report Contact :



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