

When you go to the hospital, it's natural to be nervous, especially if you've never had surgery before. You're worried about how everything is going to work and what to expect.

My experience at CRMC was positive from start to finish. Everyone was so reassuring and that made a positive impression on my wife and me.

It was a huge relief to come out of surgery and know immediately that Dr. Howerter and the capable staff at CRMC fixed the problem.

When I think back to the whole situation and the excruciating pain I was in, I don't think I could have endured a lengthy car ride over rough roads to get to a big city hospital. I'm thankful that CRMC, the staff and Dr. Howerter were right here in Coffeyville.

I'm a member of the CRMC Foundation Board of Trustees, so I know many of the people who work at the hospital and a lot about what goes on there. Now I know what it's like to be a patient, too. I'm even more proud of the services that CRMC provides to our community since I've had the chance to experience them first-hand.

> Marlon Thornburg Patient at CRMC

Member CRMC Foundation Board of Trustees President, Coffeyville Community College



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Marlon Thornburg has been fortunate. His last trip to the emergency room was more than 20 years ago. That all changed a few weeks back when Marlon was traveling home from Topeka and he started to feel unwell. He was able to get an appointment that same day at the CRMC Medical Group with Heather Pollett, APRN. After some blood work and a CAT scan, Heather discovered Marlon had a kidney stone. He was prescribed medications and sent home in hopes that the stone would pass on it's own.

Unfortunately, the stone didn't cooperate and excruciating pain warranted a trip to the emergency room at CRMC where Marlon was examined and treated by Dr. Carson. The kidney stone would need to be surgically removed.

Marlon was nervous and glad he didn't have to wait long for relief. Surgery was scheduled with Dr. Howerter the following morning. Marlon arrived at CRMC at 7 a.m., had his surgery, and was back home resting comfortably by 10:30 a.m.

Coffeyville Regional Medical Center takes great pride in providing comfort to patients facing emergency care. Primary care providers work in tandom with hospital physicans to ensure all services are delivered quickly and compassionately.

Patients in need of a primary care provider can call CRMC Medical Group at 620-688-6566.

CRMC Emergency Room (ER)

- Only ER in the region staffed 24/7 with board certified/eligible emergency medicine physicians
- Features state-of-the-art equipment including two trauma rooms
- Highly trained trauma nurses, support staff and physicians have advanced cardiac and trauma life support training

CRMC Emergency Medical Services (EMS)

- A hospital based service that features four ambulances and three four-man crews who provide services in Montgomery, Labette and Nowata counties
- EMS is staffed by licensed paramedics and emergency medicine technicians



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